ROCKET Loans

**EXHIBIT A**

**ROCKET LOANS' SPECIFIC RESPONSES TO THE COMMITTEES' DOCUMENT REQUESTS**

**Request No. 1: All non-disclosure or confidentiality agreements signed by Rocket employees or contractors relating to the EIDL contract.**

**Response to Request No. 1:**

Rocket Loans understands that the Committees make this request for "[a]ll non-disclosure or confidentiality agreements" in order to assess the number of Rocket Loans team members who worked on the EIDL contract. Producing all such NDAs would be an imperfect exercise as the NDAs were intended for those Rocket Loans team members who worked on the EIDL contract and who might have had access to personally identifiable information (or "PII"). *See, e.g.*, RLHSSCC000488 (example NDA that Rocket Loans' team members entered into in connection with its work on the EIDL contract for the COVID-19 program).

Collecting and producing each NDA is further an imperfect exercise because: (i) it does not account for the substantial value provided to the EIDL contract from the previous work provided by the RER-Rocket Loans team beginning in 2018; (ii) the EIDL contract modification was a Firm Fixed Price contract for which tracking work by team member headcount was not relevant; and (iii) any headcount would not account for the substantial value of the services and technology provided by the RER-Rocket Loans-Rapid Finance Team for the EIDL contract, which were developed over the course of many years and included the efforts of countless Team members. Letter from Colin Darke dated February 25, 2021 ("Letter"), at 10-11.

To best provide the Committees with the information that Rocket Loans understands it is looking for—and in the interest of transparency and cooperation—Rocket Loans responds that it had at least 20 team members working on the SBA EIDL programs, including (among others) its President, Vice President of Product, Vice President of Software Engineering, Chief Investment Officer, Chief Technology Officer, Director of Digital Product Management, Director of Product, Vice President of Risk Solutions, Controller, Chief Compliance Officer, Regulatory Counsel and several software engineers.

**Request No. 2: All documents indicating the attendance by Rocket employees or contractors at meetings or conference calls relating to the EIDL contract.**

**Response to Request No. 2:**

Rocket Loans' team members attended numerous meetings and conference calls related to the EIDL contract, including calls at least once a day with RER, Rapid Finance, and the SBA throughout the duration of the EIDL contract, up to present day. The bulk of communications for the program were conducted through conference calls, twice daily meetings, MS Teams and Zoom conferences, and numerous other impromptu or one-off calls and meetings. These meetings and calls would number in the hundreds over the course of the project, and there is no readily identifiable record for many. Therefore, to best provide the information that Rocket Loans understands that the Committees are seeking by this request, and as an exemplar of the significant number of meetings and calls attended by its team members, Rocket Loans attaches here as Exhibit 1 a sample list that it was able to assemble, after diligent searches, of the more

than 100 meetings and calls attended by Rocket Loans related to the EIDL contract for the time period of March 2020 through May 2020.

**Request No. 3: All documents and communications regarding SBA's requirements, specifications, or guidance regarding the business process rules for managing the application work flow, including but not limited to how the loan software should classify applications for various recommendation queues (e.g., approval, denial, or manual review), and descriptions of the relevant SQL code.**

**Response to Request No. 3:**

Rocket Loans previously produced the following documents responsive to this request: SBA Economic Injury Disaster Loan Application Process Flow For Applicants (RLHSSCC000078), SBA Loan Systems Web Services Implementation Guide Technical Reference (RLHSSCC000097), Rapid Decision Training Manual (RLHSSCC000371), and the SBA COVID-19 Economic Injury Disaster Loan Application (RLHSSCC000424).

Rocket Loans further produces here the periodic reports that have been exchanged with the SBA, including work plans and dashboards, which track various tasks associated with the implementation of the EIDL contract. *See* RLHSSCC000495-RLHSSCC001373. These reports reflect the communications of SBA's requirements, specifications, and guidance regarding the rules for the application work flow, in addition to the documents previously provided.

Further responding, as set forth above in its Response to Request No. 2, and as previously discussed with the Committees during the December 2, 2020 briefing, the majority of communications with the SBA that would be responsive to this request—particularly at the outset of the project—occurred orally during meetings, conference calls, and other telephone calls.

**Request No. 4: All documents and communications regarding fraud checks conducted on EIDL applications, including any reports regarding the performance of those fraud checks.**

**Response to Request No. 4:**

As stated in Rocket Loans' Third Response to the Congressional Inquiry, dated November 24, 2020, and in its letter accompanying this response (Letter, at 7-8), the EIDL system performs data validation (for example making sure a bank account contains only numbers), and data verification (for example using independent third-party services to confirm that a bank account is valid). At the direction of SBA, the system flags a loan for potential fraud based on performing data validation and verification on all available inputs through the controls identified below to verify business owner(s) data, business data, bank account information; evaluates credit report information as suspicious and potentially fraudulent; and examines behavioral data showing application velocity, common information on different applications (IP Address, Device ID, names, phone number, email, EIN/SSN, etc.). A list of the system validation, decision, access, and security controls is provided below in connection with the Response to Request for Information No. 2.

Rocket Loans further produces here the April 7, 2020 Memorandum from the SBA's Office of Grants Management discussing "Fraud Check Indicators" (RLHSSCC000486) and is also producing the work plans and dashboards exchanged with the SBA that track various tasks associated with the implementation of the EIDL system. *See* RLHSSCC000495-RLHSSCC001373.

**Request No. 5: All reports and updates provided by the project team to SBA, including but not limited to reports and updates tracking the number of applications received, decisioned, and pending; and reports and updates documenting the performance of the loan recommendation software or fraud checks.**

**Response to Request No. 5:**

The SBA regularly received reports that (i) tracked various tasks associated with the implementation of the EIDL system, and (ii) provided a "snapshot" of the number of EIDL loans being processed at a particular point of time. Specifically, these reports include those titled: Summary of COVID-19 Economic Injury Disaster Applications; Summary of COVID-19 Economic Injury Disaster Rapid Decision Submissions; SBA EIDL Loan Applications: Throughput Last 24hrs; and SBA EIDL Loan Applications: Queues Snapshot. Rocket Loans produces here copies of these reports that it was able to locate after a reasonably diligent search. *See* RLHSSCC001385-RLHSSCC008938. Rocket Loans understands that these were part of the reports that Rapid Finance referenced at the December 2 briefing before the Committees' staff. Rocket Loans is not aware of any reports given "to [the] SBA that included the results of [fraud] controls." The SBA's response to the SBA OIG report, dated August 2020, is the only source Rocket Loans is aware of containing any analysis of potential fraud.

**Request No. 6: A list of all potential alert messages generated by the project's loan recommendation software and presented to SBA loan officers.**

**Response to Request No. 6:**

As stated in Rocket Loans' Third Response to the Congressional Inquiry, dated November 24, 2020, the Rapid Decision Training Manual (RLHSSCC000371) includes screenshots of all loan officer screens. Rocket Loans understands from the Committees' separate letter to Rapid Finance requesting the same documents, that it will receive responsive documents sought here from Rapid Finance, which is better positioned than Rocket Loans to provide the documents.

**ROCKET LOANS' SPECIFIC RESPONSES TO THE COMMITTEES' INFORMATION REQUESTS**

**Request No. 1: Rocket's total revenue, expenses, and profit from performing the EIDL contract to date.**

**Response to Request No. 1:**

Rocket Loans maintains invoices related to the EIDL contract reflecting total revenue and expenses. More specifically, the invoices show the total amounts RER paid Rocket Loans, and the total amounts Rocket Loans paid to Rapid Finance, pursuant to each parties' performance under their respective contracts related to the EIDL contract. Rocket Loans previously produced to the Committees those invoices for the period March 2020 to October 2020 at RLHSSCC000061-RLHSSCC000077. Rocket Loans submits here additional invoices issued since Rocket Loans' last production, for the period October 2020 to February 11, 2021, at RLHSSCC000436-RLHSSCC000485. Rocket Loans has not conducted an audit of the EIDL contract to determine whether it has earned (and if so, the amount of) any profit from the EIDL contract.

**Request No. 2: A list of all fraud checks conducted by the RER-Rocket-Rapid team on EIDL applications and a description of how each check serves to detect and prevent fraud.**

**Response to Request No. 2:**

As stated in Rocket Loans' Third Response to the Congressional Inquiry, dated November 24, 2020, and the letter submitted here (Letter, at 7-8), the EIDL system performs data validation (for example making sure a bank account contains only numbers), and data verification (for example using independent third-party services to confirm that a bank account is valid). At the direction of SBA, the system flags a loan for potential fraud based on performing data validation and verification on all available inputs through the controls below to verify business owner(s) data, business data, bank account information; evaluates credit report information as suspicious and potentially fraudulent; and examines behavioral data showing application velocity, common information on different applications (IP Address, Device ID, names, phone number, email, EIN/SSN, etc.). The list of controls includes the following:

- ***Data Validation & Controls:***
    - Intake Application form field validations for correct data types and completeness
    - Intake form user input review prior to submission
    - Applicant data submission certification requirement
    - Identity information application velocity check
    - Identity Information validation
    - Email address validation
    - Phone number validation
    - User identity validation with out of wallet questions
    - Public records lookups
    - Bank account data validation check
    - Bank account ownership check
    - IP address and device screening
    - Credit report for score and fraud flags
- ***System Decision Controls:***
    - Duplicate application detection
    - Related application linking on multiple data attributes

- Red flag alerts for data attributes indicating potential for suspicious activity
- ODA Rule of Two requirement for loan approval
- Role-based approval restrictions
- Role limited reconsideration workflow
- User restricted failed disbursement processing
- User action logging and notes updates

- ***System Access and Workflow Controls:***
  - Segmented Workflows with Role Access Limitations
  - Two-Factor Authentication
  - Multiple failed login attempt lockouts
  - IP address velocity restrictions and blocking
  - Bank account update access tokenization (Advance Reconsideration)
- ***Network & Application Security:***
  - Azure Front Door – MSFT threat intelligence and identification to guard against SQL injection and other malicious hacking attempts
  - Azure – Network Security Group IP rules
  - Rapid Finance Server Level Firewall rules
  - Webroot Secure – Server level endpoint protection
  - Application level rules – IP blacklisting & whitelisting, user level behavioral blocking, cross site scripting controls, permission-based user access to only associated active applications
  - Data encryption at rest (MSFT TDE) and in transit (TLS 1.2)
- ***Attack Mitigation and Security Monitoring:***
  - Azure Defender Security Center - Intrusion detection, vulnerability assessment and overall environment monitoring
  - Azure DDOS protection
  - OCIO Penetration Testing

**Request No. 3: Rocket's assessment or estimate of the amount of improper payments that have been made to applicants who were processed through Rocket's loan recommendation software.**

**Response to Request No. 3:**

Rocket Loans does not understand the Committees' use of the phrase of "improper payments." Further, the SBA alone controlled all determinations of loan disbursements to applicants. Rocket Loans understands that the SBA OIG "identified more than $250 million in aid given to potentially ineligible recipients as well as $45.6 million in potentially duplicate payments." If accurate, this represents approximately 0.17% of the EIDL program funds that the SBA disbursed.

To be clear, as set forth in the letter accompanying this response (Letter, at 9), Rocket Loans does not participate in any research or analysis regarding potentially fraudulent loans. The SBA's response to the SBA OIG report, dated August 2020, is the only source Rocket Loans is aware of containing any analysis of potential fraud.

**Request No. 4: A description of SBA's rules, specifications, and requirements for how the loan software should classify applications for various recommendation queues (e.g., approval, denial, or manual review).**

**Response to Request No. 4:**

Rocket Loans understands from the Committees' separate letter to Rapid Finance requesting the same information, that it will receive responsive information sought here from Rapid Finance, which is better positioned than Rocket Loans to provide this information.

* * *

Please note that these responses, which contain sensitive commercial information, are labeled "Confidential." Rocket Loans respectfully requests that this information be treated as confidential and protected from disclosure in accordance with all applicable laws and regulations, and that prior to any disclosure you provide Rocket Loans with notice and an opportunity to assert any applicable privileges.

# Exhibit 1

# Sample Set of Rocket Loans Meetings on the EIDL Contract

| Subject | Start Date | Start Time | Attendees |
|---|---|---|---|
| EIDL follow-up | 2020-03-17 | 1:00:00 PM | RER; SBA; Rocket Loans |
| FW: Discuss Exception Tests requirements for COVID-19 disast | 2020-03-19 | 11:00:00 AM | RER; SBA; Rockets Loans |
| Integration Discussion | 2020-03-20 | 7:00:00 PM | RER; SBA;Rocket Loans; Rapid Finance |
| RER-Rocket/Rapid Call | 2020-03-20 | 12:00:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER/Rocket Business Team- Check Point | 2020-03-21 | 4:00:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER/Rocket Business Team- Check Point | 2020-03-21 | 4:00:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Status Update | 2020-03-21 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Maria Roat (SBA CTO) Touch Point | 2020-03-22 | 1:15:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Touch Point | 2020-03-22 | 4:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| SBA Grant Process follow up | 2020-03-22 | 8:00:00 PM | Rocket Loans; Rapid Finance |
| Discuss PDF EIDL Form | 2020-03-22 | 3:00:00 PM | RER; SBA; Rocket Loans |
| Etran API Documentation | 2020-03-23 | 9:30:00 AM | SBA; Rocket Loans; Rapid Finance |
| SBA - All Hands On | 2020-03-23 | 9:30:00 AM | SBA; Rocket Loans; Rapid Finance |
| ETran Integration | 2020-03-24 | 2:00:00 PM | SBA; Rocket Loans; Rapid Finance |
| Fwd: COVID-19 Surge Support RER/Rocket | 2020-03-24 | 5:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| Fwd: Quick Chat | 2020-03-24 | 6:00:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER-Rocket catch up (non Rapid) | 2020-03-24 | 5:00:00 PM | RER; Rocket Loans |
| Demo of Web Screens | 2020-03-25 | 1:30:00 PM | SBA; Rocket Loans |
| FW: RER/Rocket call (8:30 pm) | 2020-03-26 | 8:00:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER/Rocket call (8:30 pm) | 2020-03-26 | 8:00:00 PM | SBA; Rocket Loans; Rapid Finance |
| Teams Meeting | 2020-03-26 | 7:00:00 PM | Rocket Loans; Rapid Finance |
| Teams Meeting | 2020-03-26 | 10:00:00 PM | Rocket Loans; Rapid Finance |
| RER-Rocket Business Administrator update; kickoff | 2020-03-27 | 12:00:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-03-27 | 5:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| COVID EIDL business dashboard clarifications | 2020-03-27 | 2:30:00 PM | SBA; Rocket Loans |
| Treasury Disbursement Interface | 2020-03-27 | 3:00:00 PM | SBA; Rocket Loans |
| Treasury Disbursement Interface | 2020-03-27 | 3:00:00 PM | SBA; Rocket Loans |
| Quick huddle prior to Admin update (Demo Prep) | 2020-03-28 | 6:15:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-03-28 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-03-29 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER Rocket SBA Update | 2020-03-30 | 3:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-03-30 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| Business Loan Dashboard | 2020-03-30 | 9:30:00 AM | SBA: Rocket Loans |
| RER Rocket SBA Update | 2020-03-30 | 3:30:00 PM | SBA: Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-03-31 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| Business Loan Dashboard | 2020-03-31 | 1:30:00 PM | SBA; Rocket Loans |
| RER Rocket Tier 1 / ODA Next Steps | 2020-03-31 | 4:00:00 PM | Rocket Loans; Rapid Finance |
| RER Rocket ODA Preparedness | 2020-04-01 | 1:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Update | 2020-04-01 | 8:30:00 PM | Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-04-02 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER Rocket / SBA CFO Touch Point | 2020-04-03 | 5:15:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-04-03 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER Rocket / SBA CFO Touch Point | 2020-04-03 | 5:15:00 PM | SBA; Rocket Loans; Rapid Finance |
| Fwd: RER checkin | 2020-04-04 | 7:00:00 PM | SBA; Rocket Loans |
| RER checkin | 2020-04-04 | 7:00:00 PM | SBA; Rocket Loans; Rapid Finance |
| RER Rocket Calculation Clarifications | 2020-04-04 | 10:15:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-04-04 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| Grant/Loan Run-Rates | 2020-04-05 | 9:30:00 AM | RER; Rocket Loans; Rapid Finance |
| Loan/Advance | 2020-04-05 | 4:00:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-04-05 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-06 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Grants | 2020-04-06 | 10:30:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-04-06 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| Report out to James | 2020-04-07 | 6:00:00 AM | RER; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-07 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Reporting | 2020-04-07 | 12:00:00 PM | RER: SBA; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-04-07 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |

# Sample Set of Rocket Loans Meetings on the EIDL Contract

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|---|---|---|---|
| Rocket Funding Daily Standup | 2020-04-08 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Internal Check in | 2020-04-08 | 10:15:00 AM | RER; Rocket Loans; Rapid Finance |
| Path Forward | 2020-04-08 | 6:00:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-04-08 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-09 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Internal Status Update | 2020-04-09 | 6:30:00 PM | RER; Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-04-09 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-10 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Check Point | 2020-04-10 | 6:30:00 PM | SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-11 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-12 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-13 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-14 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-14 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-15 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-15 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-16 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-16 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-17 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-17 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-18 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-19 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-20 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket SBA Covid monthly billing process | 2020-04-20 | 11:00:00 AM | RER; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-20 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-21 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-21 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-22 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-22 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-23 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-23 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-24 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-24 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-25 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Debrief | 2020-04-25 | 5:15:00 PM | RER; Rocket Loans; Rapid Finance |
| FW: EIDL Advances | 2020-04-25 | 4:00:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-26 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Administrator Follow Up Pre-Call | 2020-04-26 | 7:00:00 PM | RER; Rocket Loans; Rapid Finance |
| EIDL Advances (Follow-up) | 2020-04-26 | 4:00:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| EIDL Advances (IT Approach) | 2020-04-26 | 8:00:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Follow Up- Pre Admin Update | 2020-04-26 | 12:00:00 PM | RER; Rocket Loans; Rapid Finance |
| Revised Proposal | 2020-04-27 | 8:00:00 AM | RER; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-27 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-27 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-28 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-28 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-29 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-29 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-04-30 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-04-30 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-05-01 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| Quick Update on SBA communication | 2020-05-01 | 10:45:00 AM | RER; Rocket Loans |
| Update | 2020-05-01 | 9:30:00 AM | RER; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-01 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-01 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Quick Update on SBA communication | 2020-05-01 | 10:45:00 AM | RER; Rocket Loans |
| Rocket Funding Daily Standup | 2020-05-02 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-02 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-05-03 | 9:15:00 AM | Rocket Loans; Rapid Finance |

# Sample Set of Rocket Loans Meetings on the EIDL Contract

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|---|---|---|---|
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-03 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-05-04 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-04 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-04 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-05-05 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-05 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-05 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-05-06 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-06 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-06 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-05-07 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-07 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-07 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Rocket Funding Daily Standup | 2020-05-08 | 9:15:00 AM | Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-08 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-08 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| Canceled: RER Rocket Business Team Daily 2.0 (Afternoon | 2020-05-09 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-10 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-11 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-11 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-12 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-12 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-13 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-13 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-14 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-14 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-15 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Afternoon Touch Point) | 2020-05-15 | 3:30:00 PM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-18 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-19 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-20 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| ETran Prod Issues | 2020-05-20 | 12:00:00 PM | SBA; Rocket Loans |
| ETran issue | 2020-05-20 | 5:30:00 PM | SBA; Rocket Loans |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-21 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-22 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-25 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-26 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-27 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-28 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |
| RER Rocket Business Team Daily 2.0 (Morning Touch Point) | 2020-05-29 | 10:00:00 AM | RER; SBA; Rocket Loans; Rapid Finance |