Washington State Department of Commerce

Family Resource Center Program

Invest. Build. Serve.

Report pursuant to Chapter 475, Laws of 2023

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Report to the Legislature

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COMMUNITY ECONOMIC OPPORTUNITIES

Acknowledgments

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Executive summary

Authorizing legislation

Per Chapter 475, Laws of 2023, the Department of Commerce (Commerce) must report on grants administered to strengthen family resource center services and increase capacity statewide. The reporting requirement directs us to report on:

> …topics including, but not limited to, the grant application process; needs identified by family resource centers and use of funds by grant recipients.

Overview

Family resource centers are community-based, low-barrier resources for individuals and families seeking assistance to meet basic needs and help reduce and prevent child abuse.

The Family Resource Center (FRC) proviso was established by the Legislature in 2022 to serve a wide range of needs of diverse families in hard-to-reach populations facing severe challenges and connect families to resources that build on strengths and overcome barriers.

For the 2023–2025 biennium, the Legislature appropriated $2,000,000 to the Department of Commerce (Commerce) to administer grants that strengthen family resource center services and increase capacity statewide. It was later increased to $3,000,000 in the 2024 Supplemental Budget. This program was not funded for the 2025–2027 biennium.

Key findings and highlights

- The proviso funding provided resources and essential services to 27 centers and one coalition lead during SFY2023–2025.
- Each family resource center is unique to its community. All families and family structures are welcome. There is no income requirement to participate in family resource center programs. There are income requirements to access services for low-income families. Across all the centers and their funding streams, they served a total of 125,996 Washington families.
- The top needs reported by family resource centers during this grant period are funds that provide basic needs, shelter/housing and flexible funds that reduce barriers to services like utility assistance, bus passes, laundry vouchers, case management, programming for youth engagement, peer support, out-of-school youth programs and culturally appropriate family and youth activities.
- Top services provided during this grant cycle include case management, referrals to community-based services, family access to formal and informal resources, family resource center-based activities, state and community-based collaborations, parent engagement and leadership, flexible funds to meet basic needs, services designed to increase parenting skills and support, public awareness and education activities, and individual, group, and family counseling and mental health services.

Conclusions and recommendations

- Family resource centers are a much-needed resource for families and communities. This funding has existed since 2022 with the purpose of building capacity to support and increase family resilience. No funding was provided in fiscal years 2026 and 2027. Lack of funding will result in reduced staff as well as fewer programs and services available in communities.
- Family resource centers provide a place for community and connection. Staff can help individuals and families access existing resources in a welcoming environment. This works to keep people housed and ensures they

have access to medical and school services. They also help people get and retain employment with resume assistance, job search assistance and assistance with transportation or child care.

- Family resource centers work to reduce the likelihood of child abuse and neglect by enhancing parenting skills, offering support and access to resources and providing parent leadership development. Family resource centers work to keep families together and can reduce the number of youth in foster care.
- Increased and sustainable funding would provide essential community support.
- Remove the 75/25 split of funding for western and eastern Washington in any future funding formulas. Our eastern Washington communities have stated that child care is essential to retaining employment due to long commute times. Some of these rural communities do not have the resources that the communities on the western side of the state have available to them.

Introduction

Background

The Family Resource Center (FRC) proviso was established by the Legislature in 2022 to serve diverse families with a wide range of needs, to serve hard-to-reach populations facing severe challenges and dealing with crises and, as appropriate, connect families to other resources to build on strengths to overcome challenges and barriers. Many FRCs focus on strengthening parental knowledge and resilience, child development and social connections.

During the 2023 Legislative Session, the Legislature appropriated $2,000,000 to the Department of Commerce (Commerce), in Chapter 475, Laws of 2023, to administer grants that strengthen family resource center services and increase capacity statewide. That amount increased in the 2024 Supplemental Budget to a total of $3,000,000.

Commerce partnered with one network member and 27 family resource centers across the state. Commerce contracted with Akin to serve as the statewide nonprofit organization. Akin registered as the Washington state network member of the national family support network. The contract was from October 1, 2023 to June 30, 2025.

When the funding increased in 2024, we continued partnerships with same 27 agencies and increased the same amount of funding in each grant.

All grantees funded under this program served diverse families and levels of need. Grantees were not required to obtain eligibility criteria for individuals and families to provide services.

All grantees funded under this program were required to strive to serve hard-to-reach populations facing severe challenges and dealing with crises. Commerce asked grantees to address a wide range of family needs and, as appropriate, connect families to other resources and build on strengths to overcome challenges and barriers. Family resource centers bring several benefits to the community by strengthening assets or protective factors, such as parental resilience, knowledge of parenting and child development, supportive social connections, concrete support in times of need, and social and emotional competence.

Some examples of allowable activities included, but were not limited to:

- Services designed to increase parenting skills and support
- Case management and resource referrals to community-based, health and public services
- Early developmental screening
- Respite or crisis care
- Public awareness and education activities
- Individual, group and family counseling and mental health services
- Child abuse and neglect prevention activities
- Family Resource Center-based activities
- Transportation to and from services and activities
- Child care, meals and incentives to reduce participation barriers
- Flexible funds to meet families' basic needs
- Family access to formal and informal resources
- Parent engagement and leadership

- State and community-based collaborations and partnerships
- Refugee assistance
- Legal aid
- Administrative and indirect costs to support grantee programs and services
- Supplies, equipment and administrative costs to support grantee programs and services.

All grantees funded under this program were required to become members of a statewide family resource center network during the grant award in order to receive a grant.

Legislative mandate and Commerce program compliance

Chapter 475, Laws of 2023 directs:

> (90)(a) $1,000,000 of the general fund—state appropriation for fiscal year 2024 and $1,000,000 of the general fund—state appropriation for fiscal year 2025 are provided solely for the department to administer grants to strengthen family resource center services and increase capacity statewide. Grant funding may be used: For an organization to provide new services in order to meet the statutory requirements of a family resource center, as defined in RCW 43.216.010; to increase capacity or enhance service provision at current family resource centers, including but not limited to direct staffing and administrative costs; and to conduct data collection, evaluation, and quality improvement activities. The department may award an amount from $30,000 up to $200,000 per grant recipient. In the 2024 Supplemental Budget, an additional $1,000,000 was added to fiscal year 2025. This brought the total funding to $3,000,000.

Commerce contracted with 27 family resource centers for fiscal year 2024 and fiscal year 2025 after the agency completed a request for applications and opened the competitive process for any current family resource centers, as defined in RCW 43.330.010, or organizations in the process of becoming qualified as family resource centers. The funds were distributed evenly, with each family resource center receiving $25,926.00 in fiscal year 2024 and $61,115.00 in fiscal year 2025.

> (90) (b) Eligible applicants for a grant include current family resource centers, as defined in RCW 43.330.010, or organizations in the process of becoming qualified as family resource centers. Applicants must affirm their ability and willingness to serve all families requesting services in order to receive a grant. In addition, applicants must currently be or agree to become a member of a statewide family resource center network during the grant award period in order to receive a grant. Applicants must provide proof of certification in the standards of quality for family strengthening and support developed by the National Family Support Network for one member of the applicant's organizational leadership in order to receive a grant.

Commerce listed the requirements above in the Request for Applications (RFA No. SFY24-32T90212). Commerce contracted with Akin as the registered Washington State network member in the National Family Support Network. Akin provided training and support to the family resource centers participating in the grant. Akin confirmed that the 27 family resource centers became members of the statewide family resource center network during fiscal year 2024, and met the status as a family resource center.

> (90) (c) In distributing grant funding, the department must, to the extent it is practicable, award 75 percent of funding to organizations located west of the crest of the Cascade Mountains and 25 percent of funding to organizations located east of the crest of the Cascade Mountains.

Commerce staff contracted with family resource centers and awarded 77.78% of funding to organizations located west of the crest of the Cascade Mountains, and 22.22% of funding to organizations located east of the crest of the Cascade Mountains, after completing a request for applications and opening the competitive process for any current family resource centers or organizations in the process of becoming qualified as family resource centers.

> (90) (d) By July 1, 2025, grant recipients must submit a report to the department on the use of grant funding, including, but not limited to, progress in attaining status as a family resource center, if applicable; the number and type of services offered to families; demographic

and income data for families served; and family post-service outcomes. By September 1, 2025, the department must submit a report to the Legislature on topics including, but not limited to, the grant application process; needs identified by family resource centers; and use of funds by grant recipients.

Commerce collected quarterly reports from the family resource centers from October 1, 2023, to June 30, 2025, to report back to the Legislature. Grantees were not required to obtain eligibility criteria for individuals and families to provide services. The reports collected data on progress in attaining status as a family resource center, the use of grant funding, the number and types of services offered by the family resource centers, the counties served, the top five needs of families during that reporting period, the number of families served and program impacts.

(89) (e) Of the amounts provided in (a) of this subsection, $250,000 of the general fund-state appropriation for fiscal year 2024 and $250,000 from the general fund-state appropriation for fiscal year 2025 are provided solely for the department to provide a grant to the statewide nonprofit organization that serves as the registered Washington state network member of the national family support network. The grant recipient may use the grant funding for costs, including, but not limited to, outreach and engagement, data and evaluation, and providing training and development opportunities in support of family resource centers statewide.

Commerce contracted with Akin as the statewide nonprofit organization. Akin served as the registered Washington network member of the national support network for the amount of $250,000.00 for fiscal year 2024 and $250,000.00 for fiscal year 2025. Akin was allowed to use grant funding for costs, including, but not limited to, outreach and engagement, data and evaluation, and providing training and development opportunities in support of family resource centers statewide.

Recommendations

Conclusions and recommendations

- Family resource centers are a highly sought out resource for families and communities. This funding has existed since 2022 with the purpose of building capacity and increasing family resilience. No funding was provided in fiscal years 2026 and 2027. Lack of funding results in reduced staffing to provide both services and referrals, and fewer programs and services available to the community.
- Family resource centers provide a place for community and connection. In a welcoming environment, staff can help individuals and families access existing resources that keep families housed and connected to medical and school services. It also helps people get and retain employment with resume assistance, job search assistance and assistance with transportation or child care.
- Family resource centers work to reduce the likelihood of child abuse and neglect by enhancing parenting skills, offering support and access to resources and providing parent leadership development. Family resource centers work to keep families together and can reduce the number of youths in foster care.
- Commerce recommends removing the funding restriction of 75% of funds to west of the crest of the Cascade Mountains, and 25% east of the Cascade Mountains. All FRCs have stated that increased and sustainable funding would provide essential community support. Eastern Washington communities have shared that child care is essential to retaining employment due to long commute times. Some of these rural communities do not have the resources that the communities on the western side of the state have available to them.

Family Resource Center report data

Top five needs identified

1) Basic needs or concrete goods that provide food, essential baby supplies, clothing, hygiene products, utility assistance, public transit cards, gas cards and laundry vouchers.
2) Shelter or housing support that provides rental assistance or resource referrals to emergency shelter services and housing.
3) Flexible funds that reduce barriers to accessing basic needs.
4) Case management that provides a human-centered approach to wrap-around services. This includes but is not limited to referrals to community partners, resource navigation, transportation to health, public and employment services.
5) Programming for youth, including out-of-school youth programs, culturally appropriate family and youth activities, parent skill-building workshops and teen social and peer support activities.

Top 10 most commonly offered services

- Resource referrals to community-based, health and public services
- Family access to formal and informal services
- Family resource center-based activities
- Case management and referral
- State and community-based collaborations and partnerships
- Flexible funds to meet families' basic needs
- Parent engagement and leadership
- Services designed to increase parenting skills and support
- Public awareness and education activities
- Individual, group and family counseling and mental health services

Use of grant funds

- Case management and services provided by staff: 68%
- Program costs and program support: 22%
- Administrative costs: 10%

Case management

Case management varies by family resource center. Each family resource center offers family- and person-centered case management. Support staff provides direct assistance with flexible funds or resource referrals. Some resource centers provide a food bank, day care, laundry vouchers, clothing for babies, and youth (including winter coats and shoes) and personal hygiene supplies.

Program costs and support

Program costs cover culturally appropriate, relevant and supportive parent education programs, classes, family activities and youth activities. Program costs also include youth engagement, leadership and learning, out-of-

school youth programs and teen social activities. Program support is the cost of supplies to support these trainings and activities, such as activity books.

Administrative costs

Administrative costs support rent, utilities, insurance and IT services, as well as staff time to complete grant invoicing and reporting.

Program impact

Twenty-seven resource centers and one coalition lead were served in Washington through these proviso funds.

Shared experiences of program impact in the community

Commerce asked for program impacts as part of the reports. Below are direct quotations describing how family resource centers impact and support their communities.

Community connection

"Thanks to the grant, families are actively engaging with the family resource center, participating in new classes such as Coffee and Connections and Strengthen Family sessions. These initiatives have facilitated stronger bonds among families facing similar living situations, fostering an environment where they can relate to one another and freely share the resources and support gained from the center. The tools provided through these gatherings are proving invaluable, equipping families with the skills and knowledge necessary to navigate challenges and strengthen familial relationships, ultimately enhancing their overall well-being and resilience."

"Several of our families have expressed how important their time is at the community resource center (CRC). Our programs have been referred to as "lifelines" on several occasions. Our families have created a way to communicate called GroupMe Chat that is accessible via a QR code. It provides families with a way to connect outside of the CRC to schedule play dates, hikes, share resources, etc. This happened organically from participation in our programs, primarily through Kaleidoscope Play & Learn and Rainy Day. Making connections for both the parent (caregiver) and the child is so important to social-emotional well-being. It is still a challenge post-COVID."

Safety and engagement

"Our community suffered a terrible tragedy, where one of our youth was killed with a gun. In the wake of the aftermath, our community came together to grieve together, but also set urgency to topics around safety, and the need for honest and authentic discussion around the shared fears, pains, and troubles regarding our youth falling victim, or going down paths that have no healthy ending. Our typical East African Mothers Community Conversation circle was underlined with exhaustive sadness, and bleakness. But with it also came strength in unity and understanding through tough conversations that our families and parents need to be more involved with their children's lives, and a reminder that all of our families want our children to be alive, happy, and healthy."

"One family we worked with this quarter is a mom who is fleeing domestic violence and living in her car with her 2-year-old son. She got our number from 2-1-1. We were able to support her accessing food and concrete goods like a car seat and pack-n-play, as well as a grocery gift card. We helped her navigate the referral process for Coordinated Entry and connected her with additional community resources."

Case management and wrap-around services

"One of our parent allies received a call from a partner agency at a resource fair. He had just met a pregnant mother who was experiencing homelessness and worried about relapsing. The parent ally dropped everything to meet the mother at the event. The pregnant mother had been living in a tent with her 6-month-old child and struggling to maintain sobriety. Together, the partner agency and family resource center covered hotel expenses until the mother could get into a shelter. Our parent ally is now exploring housing options, transporting her to prenatal care appointments and supporting her with dual diagnosis recovery. By providing trauma-informed peer support and basic needs assistance, the family resource center can support the mother in preventing child welfare involvement and preserving family bonds."

"The family resource center program helps our clients in various aspects of their lives. We assist them with green card applications, housing, utility discount programs, work permit applications, travel documents and passport applications. More than 300 clients were served in this reporting period."

"One family of three - two adults/one child, came to town with no food, no money and no employment. They had been living in their car during the summer months. The family found the family resource center, where staff worked with the family to help put in an application at the local

lumber mill, purchased boots, and worked with a local landlord. Within a few short months, one of the adults had secured employment, permanent housing was found, and the family is better prepared for the coming winter months and longer-term future."

"Our clothing closet continues to support clients as a tangible resource that they can take with them after appointments with our Resource Navigator. Nine clients have worked with our employment specialist to access jobs, leaving after meetings to shop the closet and choose interview attire. Each of them is now employed. We also helped four families become housed through our motel program. The ongoing motel program will provide space for families through December 2025. Our Kicks for Kids program purchased brand-new shoes for 42 students in March. Our recording studio hosted three student groups and numerous adults who created podcasts, music, and other audio/video content."

Counseling and Behavioral Health Services

"A poignant example of the impact of our program came through a child who recently transitioned to a new center. When he first arrived, his behavior was marked by emotional volatility, including flipping chairs in frustration. Recognizing his struggles, our licensed consultant collaborated with the leads in his classroom to better understand and support him. Within just one week, they witnessed a remarkable turnaround. Instead of disruptions, he began to actively engage with his peers, forging meaningful relationships. By the second week, he had bonded with staff members and displayed a significant reduction in outbursts. This transformation speaks to the effectiveness of our program's interventions. It also underscores the profound difference we can make in a child's life when we provide the right support and understanding."

"Another notable success this quarter involved the reunification of a family whose children had been placed in foster care. With the support of our family resource center, the family participated in parenting classes, completed required treatment programs, and maintained consistent communication with social workers. Through this process, we were able to help the parents regain custody of their children and create a stable home environment."

"A family of six who had their three children removed from the home came in for assistance navigating DCYF (Department of Children, Youth, and Families). The family resource center was able to assist with navigation, provide a needs assessment for parents' and children's needs and assess household needs. The three children were successfully reunified, mom and dad just had another baby and everyone is doing great! Mom and Dad are still on my caseload. Dad is still on my caseload, working on personal goals."

Culturally responsive programming and activities

"One family who attended our painting workshop received a food box with concrete goods. We were able to provide multiple food boxes to multiple families, curated to their needs. This family expressed how grateful they were to receive a food box that was culturally relevant to their culture and cuisine."

"Our family resource center hosts a weekly Kaleidoscope Play & Learn group for children ages 0-5 years and their parents or caregivers attend. This group is facilitated in English, Spanish, Mam and Japanese. Families have the opportunity to earn college credits for attending. During the last quarter, a new mother and child attended playgroup. When they learned the facilitator's first language is Japanese, they were excited to share that they are a Japanese American family who lives in a multi-generational household and their own mother (the child's grandmother) lives with them. The family shared that since moving to this area they had not met any other Japanese families or Japanese speaking persons. They expressed that the grandmother had been experiencing feelings of isolation and desire to connect with others as she only speaks Japanese. The family was excited to bring her to group so that she could have the opportunity to create social connections and spend time with her grandchild. This family now attends group regularly, and their attendance brings to our group a wonderful opportunity to share multi-generational family experiences and cultural practices."

"For six weeks, 25 families gathered to share a meal, listen to a story and launch into an often rather lively discussion of the book. Two separate nights hosted families with preschool-aged and elementary-aged students, in groups that were both intergenerational and intercultural, with children ranging from 6 months to 4th grade. Both nights each week were filled with joy, comradery and growth as community members who might not have had a chance to socialize with each other before were able to enjoy a meal and time together."

Community resource events and capacity building

"Community resource events provide holistic services and onsite resources for families. As we work alongside families to navigate resources, we've learned that even trying to get them through one benefits/resource application process can be challenging and complicated. Trying to get hold of a staff member or a customer service person over the phone can take hours. These in-person resource events have been vital in reaching new participants and engaging with current participants. Our community resource fairs touched one participant in particular, who shared: 'Thank you for planning this event and bringing community partners here. It has been so helpful. Thank you for bringing food for us, it has been difficult recently to afford food and access some of these resources. We really appreciate it. Thank you!' This speaks to the importance of finding innovative ways to meet families where they are and working alongside partners to provide our community with an array of resources to make their lives easier."

"This quarter, our team hosted its most successful Family Engagement and Enrollment Night that welcomed 160 families. This annual event serves as a vital touchpoint for connecting families with community resources, educational services, enrolling incoming students and building early bridges between school and home. A standout success of the evening was the enrollment of 88 new students for the upcoming school year, including 64 brand-new kindergarteners. These numbers represent our strongest enrollment turnout to date and speak to the collaborative efforts of our entire school and community team. In addition, these 160 families visited 14 non-profit and community partner service provider booths, connecting with needed and valuable resources and information."

"The Family Support Partnership (FSP) has successfully expanded the network of Family Resource Centers across Pierce County. They have helped train and certify FRC staff and partners in the Quality Standards for Family Strengthening and Support to ensure FRCs are aligned with state and national standards for evidence-based practices and frameworks. The FSP has also strengthened the diaper bank network across the network of FRCs, ensuring that our most vulnerable communities have access to programs and services that address the social determinants of health."

Appendix: Family Resource Center community partnership overview

West of the Cascade Crest

Amara

Services provided during this grant were designed to increase parenting skills and support, case management and referral, early developmental screening, respite or crisis care, referrals to community-based services, public awareness and education activities, individual, group, and family counseling and mental health services, child abuse and neglect prevention activities, family resource center-based activities, transportation to and from the services and activities, child care, meals and incentives to reduce participation barriers, flexible funds to meet families' basic needs, family access to formal and informal resources, parent engagement and leadership, state and community-based collaborations and partnerships, refugee assistance, legal aid, administrative and indirect costs to support grantee programs and services and supplies and equipment to support programs and services.

Needs identified:
Concrete goods for basic needs, baby essentials and formula, increased diverse food supply, improved access for languages other than English, safe places for youth in evenings and on weekends, household supplies, flexible funds, housing or rental assistance, portable AC units, employment, utility assistance, school supplies, clothing, fuel and transportation

Counties served: Pierce and King

Community Resource Center of Stanwood — Camano

Services provided during this grant were case management and referral, early developmental screening, referrals to community-based services, public awareness and education activities, family resource center-based activities, flexible funds to meet families' basic needs, family access to formal and informal resources, parent engagement and leadership, state and community-based collaborations and partnerships, administrative and/or indirect costs to support grantee programs and services and supplies and equipment to support programs and services.

Needs identified:
Resource navigation, play and learn programs, services supporting social/emotional well-being especially for teens, parent education and connection, community outreach and education, affordable housing, emergency housing, mental health resources, respite-type care for families, affordable, available and quality all day child care especially for newborns to 5 years old, access to above minimum wage jobs, prevention and intervention in early childhood development, shelter for unhoused individuals, cold weather shelter, food insecurity, job loss, utility assistance to prevent shut-offs and senior services

Counties served: Snohomish and Island Counties

El Centro de la Raza

Services provided during this grant included case management and referrals, referrals to community-based services and refugee assistance.

Needs identified:
Shelter, housing and rent assistance, food, healthcare, employment assistance and child care.

Counties served: King

Latino Community Fund of WA — Esparanza Movil

Services provided during this grant were referrals to community-based services, family resource center-based activities, administrative and/or indirect costs to support programs and services, supplies and equipment to support programs and services, services designed to increase parenting skills and support, workshops that are culturally based for sewing, art and community conversations.

Needs identified:
Food security, parenting classes and other support groups that support social connections, concrete goods, adult hygiene products and adult diapers, legal aid, housing assistance, clothing, bus passes, education workshops for the family, utility assistance, gas cards, baby formula, baby diapers and wipes and free kid play areas.

Counties served: Pierce

Family Works

Services provided during this grant were family resource center programs, events and activities, diaper bank, community closet, community connectors to access benefits, resources, referrals, community empowerment program, community events, concrete goods, prime time literacy program incorporates a group meal, story sharing, discussion, play to create a rich, humanities-based learning environment, resource navigation, community connectors enroll participants and families in Apple Health and Quality Health Plan options and allows families to leave our family resource center with tangible benefits, help with enrollment in utility discount program, participant advisory committee — FARE (Family Alliance for Resource and Engagement) — provides policy and program suggestions, food choice recommendation for the food bank and provides services designed to increase parenting skills and support.

Needs identified:
Housing, food, clothing, behavioral health services, diapers, educational classes about community resources, rental and utility assistance, bus passes, financial assistance, Apple Health, emergency housing and employment services.

Counties served: King

YWCA of Seattle-King-Snohomish — Homeward House

Services provided during this grant were peer mentoring services by parent ally mentors, infant mental health services, dyadic therapy and group parenting skills classes including circle of security parenting, flexible funds to meet families' basic needs, concrete goods including baby supplies and food, case management support and referral to services, certified peer counselor recovery support, parenting and life skills classes, employment and education services, child welfare system prevention services and early intervention support services, caregiver-child visitation in a home-like family resource center, collaboration with partner agencies - coordinated services, advisory committee, equity workgroup, communications workgroup, and professional development, parent engagement, leadership and ally internship program.

Needs identified:
Shelter and housing, behavioral health services, flexible funds for food, transportation, housing and baby supplies, peer support services and long-term prevention services.

Counties served: Snohomish

Horn of Africa Services

Services provided during this grant were case management and referral, referrals to community-based services, public awareness and education activities, individual, group and family counseling, family access to formal and informal resources, refugee assistance, transportation to and from services and events, engagement and leadership opportunities for parents, legal aid and public benefit programs. Horn of Africa Services provides services statewide to people from Angola, Eritrea, Ethiopia, Somalia, Zambia, Congo DRC, Tanzania, South Sudan, Rwanda, Kenya, Mauritania, Haiti, Mexico, El Salvador, Thailand, Vietnam and assists with green card applications, housing, utility discount programs, work permit applications, travel documents and passport applications.

Needs identified:
Shelter and housing, legal aid, refugee assistance, employment services and health care services.

Counties served: King

Multicultural Child and Family

Services provided during this grant were parent education to support skills and approaches, family support case management and referrals to neighboring agencies, early developmental screenings (hearing, vision, height, weight and dental), emergency respite child care for those in Child Protective Services (CPS) and non-CPS involved children, referrals to community-based services based off of client need, mental health services (group, one-on-one, family and early childhood), child abuse and prevention services and activities, family resource center services, outreach and recruitment, child care, flexible funds and concrete goods utilized for family basic needs, family engagement and educational experiences with other families and staff, parent committee and policy council, diaper bank, groceries and food.

Needs identified:
Parent education and support, food and groceries, diapers, basic needs, homeless prevention and stabilization, infant and toddler child care, mental health support, nutritional education, financial education and family engagement activities.

Counties served: Pierce, King, Kitsap, Thurston

Neighborhood House

Services provided during this grant were services designed to increase parenting skills and support, public awareness and education activities, family resource center-based activities, family access to formal and informal resources, parent engagement and leadership, supplies and equipment to support programs and services, referrals to community-based services, individual, group and family counseling and mental health services.

Needs identified:
Participation by fathers in the community, funding for family field trips, especially transportation costs, ESL level 1-2 classes, summer health for the elderly, job readiness and community safety.

Counties served: King

North Counties Family Services

Services provided during this grant were parent/caregiver evidence-based classes to strengthen families, person and family centered-support for case management and referral, referrals to community-based services, public awareness and education activities, family resource center-based activities, transportation to and from services and activities, flexible funds to meet basic needs, parent engagement and leadership, family access to formal and informal resources, state and community-based collaborations and partnerships and youth out-of-school programming (nutritious snacks, leadership opportunities, tutoring, networking).

Needs identified:
Affordable housing, out-of-school youth programming, family management classes, funds to meet basic needs, case management for individuals, family-centered support, completing forms for individuals and families, securing food benefits, transportation to the hospital for surgery and for isolated, low-income communities with few employment opportunities and minimal public transportation, youth prevention programming, public awareness and networking opportunities.

Counties served: Snohomish, Skagit

Ferndale School District

Services provided during this grant were designed to increase parenting skills and support through early learning work, case management and referral to community programs, referrals to community-based services,

transportation to and from the services, flexible funds to meet families' basic needs, family resource center-based activities, family access to formal and informal resources and supplies to support programs and services.

Needs identified
Family access to basic needs and services, education opportunities for families through workshops, funds to meet families' basic needs for food, gas card support, housing support, laundry vouchers and personal care items, supporting families experiencing homelessness, support during the holidays and support navigating local systems

Counties served: Whatcom

First Step Family Support Center

Services provided during this grant were designed to increase parenting skills and support, case management and referral, early developmental screening, referrals to community-based services, parent education activities, individual mental health services, maternal mental health support groups, child abuse and neglect prevention activities, child passenger safety and safe sleep education and equipment, family resource center based activities, transportation to and from the services and activities, child care, meals, incentives to reduce participation barriers, concrete goods and resources to meet families' basic needs, family access to formal and informal resources, state and community-based collaborations and partnerships, indirect costs and supplies to support programs and services, lactation education and infant feeding support, family resource navigation and coordination, infant massage, substance use disorder (SUD) prevention and intervention support for families, refugee assistance, parent engagement and leadership, diaper bank, feminine hygiene bank and free pregnancy testing.

Needs identified
Sustainable funding sources, physical space to house family resource center, staffing, culturally supportive programming, community partnerships, housing, substance use disorder support and advocacy, access to concrete goods for food, housing, transportation, utilities, infant or toddler essentials and equipment and mental health services.

Counties served: Clallam

LINC Northwest

Services provided during this grant were designed to increase parenting skills and support, case management and referral, referrals to community-based services, individual, group and family counseling and mental health services, family resource center based activities, child care, meals, and incentives to reduce participation barriers, flexible funds to meet families' basic needs, family access to formal and informal resources, parent engagement and leadership, community-based collaborations and partnerships, administrative and supplies to support programs and services and public awareness and education activities.

Needs identified:
Parent and family skill building, basic needs for utilities, clothing, toiletries, food, resource referral, case management, education support, housing assistance, job-related resources for access and assistance, social and emotional support (counseling, relationships), summer children support, family resilience support, stress reduction spaces for families to participate in activities, affordable pro-social opportunities for families and child care

Counties served: Snohomish

Lopez Island

Services provided during this grant were case management and referral, bilingual family reading, referrals to resources, counseling and mental health services, rental and utility assistance, food bank, after school and summer programs for grades K-8, specialty camps for youth with disabilities, early learning activities, youth prevention coalition, Latinx youth leadership, youth advisory council, character strong curriculum at school, Spanish speaking community health workers, advocacy and legal support, tribal partnerships and events- planning with tribal leaders to implement the Since Time Immemorial curriculum, voices and visions leader support and recovery café.

Needs identified:
Advocacy, basic needs, wellness and mental health, youth engagement for leadership and learning opportunities, and social justice advocacy

Counties served: San Juan

Lutheran Community Services Northwest

Services provided during this grant were case management and referral, referrals to community-based services, individual, group, and family counseling and mental health services, family resource center-based activities, subsidized transportation cards, family access to formal and informal resources, state and community-based collaborations and partnerships, refugee and asylum seekers assistance, legal aid, administrative and supplies to support grantee programs and services, public awareness and education activities and flexible funds to meet families' basic needs.

Needs identified:
Direct client assistance such as utilities, legal immigration assistance for asylum seekers, housing and rental assistance, food insecurity, flexible funds for basic needs, winter clothing and to feel safe to access services

Counties served: Snohomish

Mullen-Polk Foundation

Services provided during this grant were designed to increase parting skills and support, case management and referral, early developmental screening, referrals to community-based services, public awareness and education activities, individual, group and family counseling and mental health services, child abuse and neglect prevention activities, family resource center-based activities, transportation to and from the services and activities, child care, meals, and incentives to reduce participation barriers, flexible funds to meet families' basic needs, family access to formal and informal resources, legal aid, housing assistance, refugee assistance and respite or crisis care.

Needs identified:
Flexible funds to meet basic needs of hygiene supplies, diapers, rental assistance, legal aid, transportation, nutrition, housing, infant needs, youth wrap-around services, employment assistance, child care, case management and referral and mental health support

Counties served: Clark, Cowlitz, Lewis, Thurston

The Moore Wright Group

Services provided during this grant were designed to increase parenting skills and support, case management and referral, referrals to community-based services, public awareness and education activities, family resource center-based activities, family access to formal and informal resources, parent engagement and leadership, supplies and equipment to support programs and services, resume and cover letter writing for job readiness and peer support groups.

Needs identified:
Staff to support family needs, information and resources, youth services, household and cleaning supplies, baby essentials for diapers, wipes, baby formula and clothing, peer support services, employment, mental health referral, SUD referrals, Department of Children Youth and Families (DCYF) and CPS navigation, after-school activities, transportation, child care, primary care providers, transportation and legal aid

Counties served: Grays Harbor

Tacoma Pierce County Health Department

Services provided during this grant were designed to increase parenting skills and support, referrals to community-based services, child abuse and neglect prevention activities, family resource center-based activities, family access to formal and informal resources, parent engagement and leadership, state and community-based collaborations and partnerships, public awareness and education activities, child care, meals and incentives to reduce participation barriers. The Positive Parenting Program (Triple P) is an evidence-based program designed to strengthen protective factors and promote safe, stable, nurturing relationships and environments. Triple P programs are offered through existing family resource centers.

Needs identified:
Concrete goods for food, diapers, household items, parenting classes, transportation for bus passes and gas cards, financial assistance for rent, housing, and utility assistance, legal aid, stipends for parents/caregivers leaders, training and spaces for parents/caregivers, funding to increase capacity at family resource centers, integrate more state/county agencies into family resource centers to increase access to programs and services for families, social connection opportunities for youth, peer support groups, and legal and immigration assistance

Counties served: Pierce

Volunteers of America Western Washington — Arlington

Services provided during this grant were case management and referrals, flexible funds to meet families' basic needs, family access to formal and informal resources, parent engagement and leadership, and state and community-based collaborations and partnerships.

Needs identified:
Affordable housing options for families, flexible funding to remove barriers and meet basic needs and support for increased staffing to meet needs for assistance

Counties served: Snohomish

Volunteers of America Western Washington — Lake Stevens

Services provided during this grant were case management and referrals, flexible funds to meet families' basic needs, family access to formal and informal resources, parent engagement and leadership, and state and community-based collaborations and partnerships.

Needs identified:
Affordable housing options for families, flexible funding to remove barriers and meet basic needs and support for increased staffing to meet needs for assistance

Counties served: Snohomish

Volunteers of America Western Washington — Sultan

Services provided during this grant were case management and referrals, flexible funds to meet families' basic needs, family access to formal and informal resources, parent engagement and leadership, and state and community-based collaborations and partnerships.

Needs identified:
Affordable housing options for families, flexible funding to remove barriers and meet basic needs and support for increased staffing to meet needs for assistance

Counties served: Snohomish

East of the Cascade Crest

Community Resource Group — Foster First — Yakima

Services provided during this grant were resource, recruitment, and informational tables at local events promoting foster care, informational meetings to recruit foster parents, foster parent orientations, website improvements and

radio to promote foster parent recruitment, meet with potential foster families to educate about foster care and the process to get licensed, instructional meetings to complete home study license, home studies review and reports, onboarding new licensors and services designed to increase parenting skills and support.

Needs identified:
More licensed foster homes in counties served, networking and outreach, parent engagement and education classes, fun educational opportunities and in-person trainings for foster parents, help licensors learn a new home study format, retain current foster homes and more homes to commit from orientation to licensing

Counties served: Yakima, Benton, Franklin, Grant, Chelan, Douglas, Asotin

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Community Resource Group — Foster First — Kennewick

Services provided during this grant were case management and referral, child care, meals, and incentives to reduce participation barriers, active listening and relationship building with youth and families, flexible funds to meet families' basic needs, transportation to and from the services and activities, child abuse and neglect prevention activities, referrals to community-based services, services designed to increase parenting skills and support, family access to formal and informal resources, state and community-based collaborations and partnerships, afterhours and crisis response, individual, group, and family counseling and mental health services, creativity for activities empower, motivate, and engage youth, and staff positive involvement with youth and families in the homes.

Needs identified:
Office space, partnerships and resources, volunteers to help with family appreciation events, additional staff for on-call support, funding for travel to foster homes and outreach, willing families to take trauma-impacted youth, homes to foster children with higher behavior needs and special needs, flexible funds to meet basic needs and health services

Counties served: Benton, Franklin, Grant, Douglas, Chelan, Asotin, Okanogan

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Northeast Youth and Family Services

Northeast Youth and Family Services provides services designed to increase parenting skills and support, case management and referral, early developmental screening, speech and language screening clinics at early learning center, referrals to community-based services, milestones pediatrics therapy, individual, group, and family counseling, licensed mental health consultant on-site at early learning centers, family resource center-based activities, free community clothing and hygiene closets, food pantry, and resource counseling, family access to formal and informal resources, parent engagement and leadership, state and community-based collaborations and partnerships, administrative and supplies to support grantee programs and services, and public awareness and education activities.

Needs identified:
Expanded access to basic necessities such as food pantries, clothing, hygiene/diaper banks, enhanced mental health support, increased demand for onsite behavioral health consultation and screening clinics within child care centers highlights pressing need for mental health services and support for individuals, children and families facing behavioral health challenges, comprehensive resource navigation, holistic approach to service delivery, hygiene

items like laundry detergent, shampoo and conditioner, housing services, volunteer support, mental health training for teachers, coats, culturally appropriate food and weather appropriate clothes, parent counseling services and shelf stable protein

Counties served: Spokane

Opportunities Industrialization Center of Washington (OIC)

Services provided during this grant were designed to increase parenting skills and support, case management and referral, referrals to community-based services, public awareness and education activities, individual, group, and family counseling and mental health services, child abuse and neglect prevention activities, family resource center-based activities, child care, meals, and incentives to reduce participation barriers, flexible funds to meet families' basic needs, family access to formal and informal resources, parent engagement and leadership, state and community-based collaborations and partnerships, support navigating systems, parent-child interactive activities and financial literacy.

Needs identified:
Additional staffing, child care for infants to seven years, basic needs, resources and curriculum to increase family/parent engagement, mental and emotional support for families, peer best practices workshops, outreach, services to increase parenting skills and support, financial assistance programs, employment and job readiness and affordable housing

Counties served: Yakima

RISE Network

Services provided during this grant were designed to increase parenting skills and support, referrals to community-based services, public awareness and education activities, family resource center-based activities, transportation to and from the services and activities, child and family meals, family access to formal and informal resources, state and community-based collaborations and partnerships, and administrative and supplies to support grantee programs and services.

Needs identified:
Child care, food, healthy snacks for school-aged children, diapers and pull-ups, family and feminine hygiene items, concrete goods for families with newborns and toddlers, winter clothing and shoes, approved car seats, car seat training for parents and volunteers, shelf-stable food, firewood, fuel and utility assistance and domestic violence prevention support

Counties served: Stevens, Ferry, Pend Oreille

Walla Walla Center for Children and Families

Services provided during this grant were designed to increase parenting skills and support, case management and referral, early developmental screening, referrals to community-based services, public awareness and education activities, individual, group, and family counseling and mental health services, family resource center based activities, transportation to and from the services and activities, child care, meals, and incentives to reduce participation barriers, flexible funds to meet families' basic needs, family access to formal and informal resources, parent engagement and leadership, state and community-based collaborations and partnerships, administrative and supplies to support programs and services.

Needs identified
Early development screening, case management and referral, child care, meals and incentives to reduce participation barriers, supplies and equipment to support programs and services

Counties served: Walla Walla