

Transportation & Economic Development Budget Subcommittee

Wednesday, November 19, 2025
8:30 am
Mashburn Hall (314 HOB)

MEETING PACKET

Daniel Perez
Speaker

Jason Shoaf
Chair

Committee Meeting Notice

HOUSE OF REPRESENTATIVES

Transportation & Economic Development Budget Subcommittee

Start Date and Time: Wednesday, November 19, 2025 08:30 AM

End Date and Time: Wednesday, November 19, 2025 10:00 AM

Location: Mashburn Hall (314 HOB)

Duration: 1.50 hrs

Department of Highway Safety & Motor Vehicles –
Transition of Driver License services to Tax Collector offices
Quarterly Performance Report on Motorist Services/Customer Wait Times in Miami-Dade and Broward Counties

Department of State –
Cultural Grant Program and Process

NOTICE FINALIZED on 11/07/2025 4:23PM by SKB

Division of Motorist Services

HOUSE TRANSPORTATION & ECONOMIC DEVELOPMENT BUDGET SUBCOMMITTEE

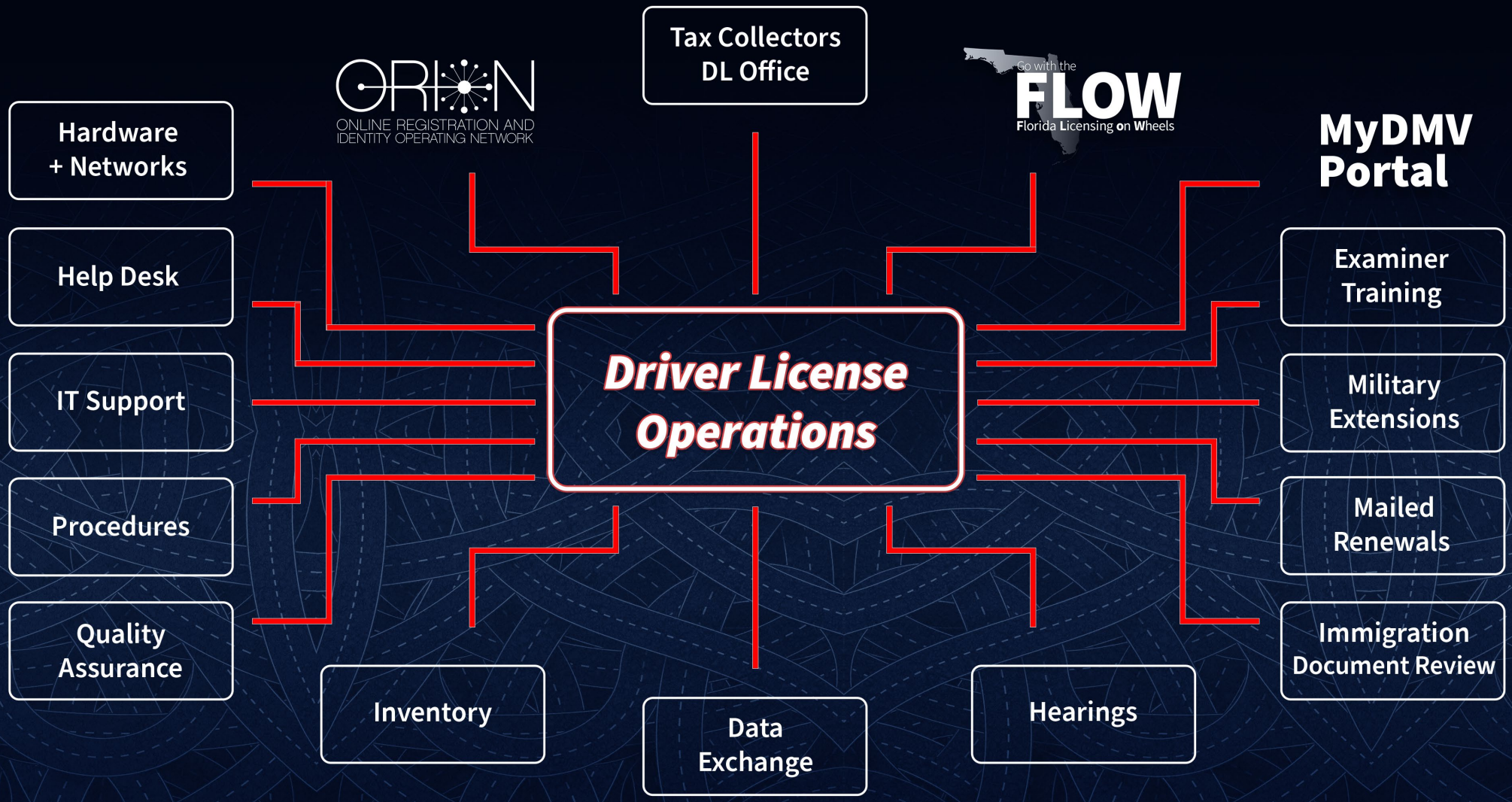
Deputy Executive Director Robert Kynoch

11/19/2025

Transition of Driver License Services in Miami-Dade and Broward

- As of January 1, 2025, FLHSMV operated 14 driver license (DL) offices in Miami Dade (nine offices) and Broward (five).
- Per HB 961 (2025) FLHSMV must transition DL services to the tax collectors by June 30, 2027.
- As of today, FLHSMV operates six DL offices. One in Miami-Dade and five in Broward.
- The transition will be completed in Miami-Dade by December 31, 2025.




Hardware + Networks
Help Desk
IT Support
Procedures
Quality Assurance
ORION
ONLINE REGISTRATION AND IDENTITY OPERATING NETWORK
Tax Collectors DL Office
Go with the FLOW
Florida Licensing on Wheels
MyDMV Portal
Examiner Training
Military Extensions
Mailed Renewals
Immigration Document Review
Driver License Operations
Inventory
Data Exchange
Hearings

Wait Time Improvements in Miami-Dade and Broward

Performance Metric	June 2025	July 2025	Aug 2025	Sept 2025	Oct 2025
# Offices	9	8	8	8	7
# Transactions	82,339	94,708	98,336	93,140	79,974
% Served in 30 min. or less	67.35%	66.96%	73.12%	77.90%	86.23%
% customers satisfied	97.41%	97.36%	98.22%	98.06%	98.42%

- **FY 25-26 GAA allocated $3.1 million to reduce wait times.**
- **FLHSMV has hired over 50 OPS DL examiners.**



Thank You!

Jonas Marquez

Director of Legislative Affairs

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FLHSMV

FLORIDA HIGHWAY SAFETY AND MOTOR VEHICLES

Department of State –
Cultural Grants

Department of State

Discussion of Cultural Grant Program and Process

Presenter:

Secretary of State Cord Byrd

Department Contact:

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