

1 JAMES W. MCGARRY (pro hac vice)
2 *JMcGarry@goodwinlaw.com*
3 **GOODWIN PROCTER LLP**
4 100 Northern Avenue
5 Boston, MA 02210
6 Tel.: +1 617 570 1000
7 Fax: +1 617 523 1231

5 SABRINA M. ROSE-SMITH (pro hac vice)
6 *SRoseSmith@goodwinlaw.com*
7 MATTHEW L. RIFFEE (pro hac vice)
8 *MRiffee@goodwinlaw.com*
9 **GOODWIN PROCTER LLP**
10 1900 N Street, NW
11 Washington, DC 20036
12 Tel.: +1 202 346 4000
13 Fax: +1 202 346 4444

10 Attorneys for Defendant
11 **BANK OF AMERICA, N.A.**

12 [*ADDITIONAL COUNSEL LISTED IN SIGNATURE BLOCK*]

13 **UNITED STATES DISTRICT COURT**
14 **FOR THE SOUTHERN DISTRICT OF CALIFORNIA**
15 **SAN DIEGO DIVISION**

16 IN RE: BANK OF AMERICA
17 CALIFORNIA UNEMPLOYMENT
18 BENEFITS LITIGATION

Case No. 21-MD-02992-GPC-MSB

**DEFENDANT BANK OF
AMERICA, N.A.'S NOTICE AND
MOTION TO SEAL DOCUMENTS
FILED IN SUPPORT OF ITS
MOTION TO EXCLUDE THE
EXPERT TESTIMONY OF JAY
MINNUCCI**

Ctrm: 12A – 12th Floor
Judge: Hon. Gonzalo P. Curiel

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PLEASE TAKE NOTICE that, pursuant to Local Civil Rule 79.2(c), Defendant Bank of America, N.A. (“Defendant” or “BANA”) hereby submits this Notice and Motion to Seal (the “Motion to Seal”) certain documents and portions of other documents submitted in connection with BANA’s Motion to Exclude the Expert Opinions of Jay Minnucci (the “Motion to Exclude”).¹

I. STANDARD TO SEAL DOCUMENTS

The public’s right to inspect and copy judicial records is not absolute, and a party faced with the disclosure of confidential or proprietary information may seek to file the documents under seal to avoid disclosure of business information that might result in competitive harm or be used for improper purposes. *See Nixon v. Warner Commc’ns, Inc.*, 435 U.S. 589, 598 (1978) (denying disclosure); Local Civ. R. 79.2(c). The documents that BANA seeks to seal each contain information that qualifies as “Protected Material” pursuant to the Parties’ Stipulated Protective Order (“Protective Order”), entered by the Court on September 24, 2021 (ECF 82).

Courts in this district have held that a party seeking to seal documents filed in connection with a motion to exclude expert testimony must show “compelling reasons” to seal, as such motions may be effectively “dispositive of a motion for summary judgment.” *Lust ex rel. Lust v. Merrell Dow Pharm., Inc.*, 89 F.3d 594, 597 (9th Cir. 1996) (noting that Daubert ruling was dispositive); *see Rink v. Cheminova, Inc.*, 400 F.3d 1286, 1288 (11th Cir. 2005) (affirming a grant of summary judgment on grounds that plaintiff failed to prove causation after the plaintiff’s expert was excluded under *Daubert*).

In applying the “compelling reasons” standard, courts, including this Court,

¹ This Motion is based on Defendant’s Notice of Motion and Motion to Seal, the documents filed in support of Defendant’s Motion to Exclude, including the Declarations of Lindsay E. Hoyle (“Hoyle Decl.”) submitted herewith, all pleadings and papers on file in this action, oral argument if requested by the Court, and any such other matters that the Court deems appropriate. Should the Court desire more detailed briefing to decide Defendant’s Motion to Seal, BANA respectfully requests the opportunity to submit additional briefing in support of sealing.

1 consistently seal documents where—as here—disclosure of the confidential business
2 information risks competitive harm to the litigant or improper use of the information
3 such as to commit fraud. *E.g., E.W. Bank v. Shanker*, 2021 WL 3112452, at *18–19
4 (N.D. Cal. July 22, 2021) (finding compelling reasons to seal confidential onboarding
5 processes, verification of customer identities, and fraud prevention measures); *Soria*
6 *v. U.S. Bank N.A.*, 2019 WL 8167925, at *4 (C.D. Cal. Apr. 25, 2019) (finding
7 compelling reasons to seal internal fraud investigation procedures because there was
8 a “significant danger that someone could improperly use this information to commit
9 fraud and avoid detection.”); *see also* ECF 266, 293, 365, 381, 390, 391, 397, 421,
10 466, 467, 548 (the “Sealing Orders”).

11 **II. COMPELLING REASONS EXIST TO SEAL THE CONFIDENTIAL**
12 **DOCUMENTS.**

13 Compelling reasons exist to file under seal each of the confidential documents
14 (or portions thereof) filed in connection with BANA’s Motion to Exclude, and any
15 substantive discussion of those documents contained in BANA’s Motion to Exclude
16 or the declarations or testimony filed in support thereof. Each of those documents
17 and testimony were properly designated as “Confidential” or “Highly Confidential –
18 Attorneys’ Eyes Only” under the Protective Order entered by this Court because each
19 pertains to topics that are likely to cause particularized competitive harm to BANA
20 and which could potentially enable future fraud, which poses a danger to BANA’s
21 business and the public. Many of the documents were also designated Confidential
22 pursuant to the terms of BANA’s contract and confidentiality agreement with the
23 EDD (*see infra* at 11-12), because BANA was explicitly instructed by its regulators
24 to keep the documents confidential because they implicate regulatory protections and
25 concern ongoing remediation efforts (*see infra* at 12), and/or because their disclosure
26 could implicate or interfere with potential or ongoing law enforcement investigations
27 (*see infra* at 5).

28 All are compelling reasons which outweigh the public disclosure factors, and

1 thus permit sealing of those documents. For example, in *East West Bank v. Shanker*,
2 a California district court granted a motion to seal portions of exhibits concerning
3 “confidential onboarding processes, digital banking platform[s], fraud management
4 techniques, and verification of customer identities, which if made public would harm
5 [the bank’s] business,” and found that public disclosure of EWB’s confidential fraud
6 prevention measures would “harm EWB’s business.” 2021 WL 3112452, at *18-19.
7 Similarly, in *Soria v. U.S. Bank, N.A.*, another California district court found
8 compelling reasons to file under seal information related to a bank’s internal
9 procedures for investigating incidents of fraud, explaining that “[a]lthough there is a
10 public interest in [the b]ank’s procedures concerning its fraud investigations, public
11 disclosure of this information may impede [the b]ank’s ability to identify and combat
12 future instances of fraud” and that “[t]here is a significant danger that someone could
13 improperly use this information to commit fraud and avoid detection.” 2019 WL
14 8167925, at *4. Further, in *Shelley v. Cnty. of San Joaquin*, yet another California
15 district court protected materials where “the public release of those documents could
16 negatively impact” law enforcement investigations. 2015 WL 2082370, at *7 (E.D.
17 Cal. May 4, 2015).

18 Similar compelling reasons exist here. Indeed, this court has already found,
19 compelling reasons to seal documents just like those at issue here, which each relate
20 to confidential business practices and fraud prevention measures that could be
21 misused to commit future fraud or used by competitor banks to BANA’s
22 disadvantage. Earlier in this litigation, Judge Berg determined that there are
23 “compelling reasons” to seal a number of exhibits previously submitted with
24 Plaintiffs’ motion to compel discovery that concern the very same categories of
25 confidential information that BANA seeks to seal here. *See* ECF 266. In doing so,
26 Judge Berg found that compelling reasons existed to seal information concerning: the
27 Claim Fraud Filter, other fraud and claims strategies, call center operations, prepaid
28 fraud losses, state contract issues, prepaid updates and trackers, cardholder

1 complaints and escalations, and certain of BANA’s interrogatory responses—which
2 are *precisely* the types of documents BANA seeks to seal here.

3 This Court also found compelling reasons to seal the same or similar
4 documents related to analyses of claims fraud and potential strategies to combat that
5 fraud including the Claim Fraud Filter and other fraud strategies, operational fraud
6 losses, trainings for claims investigations, fraud detection and prevention policies and
7 strategies, claims review policies and strategies and their implementation, BANA’s
8 analyses of transactional fraud, risk of competitor advantage concerning how BANA
9 structures its claims and frauds teams and the review procedures, protocols and
10 systems therein, its analyses of state prepaid unemployment program operations and
11 contractual negotiations with vendors, fraud prevention programs, organizational
12 charts, confidential regulator materials, and quotes or summary descriptions from
13 sealed exhibits. *See* ECF 365, 381, 390. Those prior rulings are sufficient grounds
14 alone to grant sealing here. *See Lundstrom v. Young*, 2022 WL 15524624, at *17
15 (S.D. Cal. Oct. 27, 2022) (J. Curiel) (considering prior sealing of exhibits when
16 granting motion to seal); *Workplace Techs. Rsch., Inc. v. Project Mgmt. Inst., Inc.*,
17 2021 WL 6091272, at *3 (S.D. Cal. Oct. 20, 2021) (sealing references to document
18 that court already granted sealing of).

19 Specifically, the Confidential and Highly Confidential – Attorneys’ Eyes Only
20 documents, testimony and declarations that BANA seeks to seal, include but are not
21 limited to, the following categories of documents and information, which this Court
22 has already found compelling reasons to seal:

- 23 • BANA’s analyses of transactional and claims fraud and BANA’s fraud
24 detection and prevention policies and strategies designed to combat
25 fraud, including the Claim Fraud Filter and EMV chips (*see* HX² 13, 14,
26 17, 18, 19, 20, 26, 27) (*see* ECF 365) at 5–6, 12 (finding compelling

27
28 ² Exhibits to the Declaration of Lindsay E. Hoyle submitted in support of BANA’s
Motion to Exclude are referred to as “HX.”

1 reasons to seal));

- 2 • BANA's claims review policies and strategies and the implementation
3 thereof, including with respect to BANA's additional fraud review
4 process that seeks to identify fraudulent claims already paid in
5 connection with the remediation process—which separately must be
6 protected because they also have the potential to implicate or impact
7 future or ongoing law enforcement investigations³ (*see* HX 17, 19) (*see*
8 ECF 365 at 5–6, 12 (finding compelling reasons to seal));
- 9 • BANA's call center operations and strategies, including its
10 authentication procedures, trainings, business controls and processes,
11 and general services agreements and statements of work between
12 BANA and its call center vendors (*see* HX 10, 12, 13, 16, 17, 19, 23,
13 25, 26, 27) (*see* ECF 365 at 10–13, n. 14 (finding compelling reasons to
14 seal));
- 15 • BANA's communications with EDD regarding BANA's and/or EDD's
16 fraud strategies (*see* HX 26) (*see* ECF 365 at 5–6, 12 (finding
17 compelling reasons to seal));
- 18 • BANA's analyses of its state prepaid unemployment program
19 operations, including but not limited to, contractual negotiations, card
20 volume, fraud volume, claims and call center operations, and
21 operational risks and losses (*see* HX 11A, 13, 14, 17, 18, 19, 20, 21, 23)
22 (*see* ECF 365 at 10–13, n. 14 (finding compelling reasons to seal));
- 23 • BANA's interrogatory responses and data provided therein reflecting
24 BANA's use of the Claim Fraud Filter to decision unauthorized
25

26 ³ *See, e.g., Shelley*, 2015 WL 2082370, at *7 (protecting materials where “the public
27 release of those documents could negatively impact” law enforcement
28 investigations); *Hill v. City of Chicago*, 2011 WL 320204, at *2 (N.D. Ill. Jan. 31,
2011) (denying motion to compel to keep “ongoing, active criminal investigation
confidential to prevent any harm from public disclosure of the content of the
investigation”).

1 transaction claims and to freeze or block EDD cardholder accounts, and
2 any reconsideration by BANA of those claims and any compensation
3 paid as a result (*see* HX 10) (*see* ECF 365 at 5–9, 12 (finding compelling
4 reasons to seal));

- 5 • Aggregated statistics related to EDD benefit recipients account
6 balances, activity, and fraud claims that BANA is obligated to maintain
7 as confidential pursuant to its agreement with EDD (ECF 324-106 at 5),
8 and otherwise would keep as confidential because its disclosure could
9 cause competitive harm to BANA or its customers (*see* HX 18, 20, 23,
10 26) (*see* ECF 365, 381 (finding compelling reasons to seal));
- 11 • Expert reports and excerpts of experts' deposition testimony, which
12 include discussions of BANA's confidential documents, many of which
13 contain the confidential information described above, including but not
14 limited to: BANA's handling of unauthorized transaction claims and
15 reconsiderations; BANA's contract with EDD and the responsibilities
16 thereunder; BANA's communications with EDD regarding fraud-
17 related measures; BANA's fraud strategies, including the use of EMV
18 chip technology and the freezing and blocking of accounts; and BANA's
19 call center procedures and complaint escalation intake channels (*see* HX
20 11, 13, 16, 18, 24) (*see* ECF 365, 381 (finding compelling reasons to
21 seal));⁴ and
- 22 • Excerpts of 30(b)(6) fact witnesses' and EDD's deposition testimony,
23 which include discussions of BANA's confidential documents, many of
24 which contain the confidential information described above, including

25
26 ⁴ BANA submits excerpted deposition testimony from experts (HX 16), which
27 BANA designated as Confidential or Highly Confidential – Attorneys' Eyes Only
28 because those witnesses' testified regarding BANA's confidential documents and to
the same categories of confidential information described above, including but not
limited to: BANA's call center procedures and complaint escalation intake channels.

1 but not limited to: BANA's handling of unauthorized transaction claims
2 and reconsiderations; BANA's contract with EDD and the
3 responsibilities thereunder; BANA's communications with EDD
4 regarding fraud-related measures; BANA's fraud strategies, including
5 the use of EMV chip technology and the freezing and blocking of
6 accounts; and BANA's call center procedures and complaint escalation
7 intake channels (*see* HX 13, 17, 19, 26, 27) (*see* ECF 365, 381 (finding
8 compelling reasons to seal)).

9 **Documents that risk future fraud.** BANA moves to seal BANA's fraud and
10 claims review policies, practices and strategies and any analyses thereof (*see* HX 13,
11 14, 17, 19, 20, 26, 27) because they could be misused to perpetrate future fraud
12 against BANA and the public. As courts routinely find, and this court has previously
13 found in this case (*see* ECF 266, 365, 381, 390, 391, 498), there are compelling
14 reasons to limit public access to such documents because their disclosure could lead
15 to future fraud that poses a harm not only to the Bank, but also the public. *See Soria*,
16 2019 WL 8167925, at *4 (granting sealing of bank's fraud investigations
17 procedures); *see also Bohannon v Facebook, Inc.*, 2019 WL 188671, at *6 (N.D. Cal.
18 Jan. 14, 2019) (finding compelling reasons to seal references to policies and methods
19 used for refunds and to confirm identities because disclosure "might allow a third
20 party to...undermine... protections against fraud, in turn causing harm to both
21 Facebook and its users").

22 Public access to BANA's fraud and claims review strategies and any analyses
23 of fraud and possible strategies to combat fraud (*see* HX 13, 14, 17, 18, 19, 20, 26,
24 27) could provide insight into BANA's fraud detection and prevention measures.
25 ECF 344-2 (Robart Decl.) ¶¶ 4-5; ECF 344-1 (Martin Decl.) ¶¶ 7-10. That insight
26 could be used by fraudsters to perpetrate future fraud and to circumvent BANA's
27 security and fraud prevention procedures, and to otherwise cause harm to the Bank
28 and its customers, which are compelling reasons to seal these documents. ECF 344-

1 2 (Robart Decl.) ¶¶ 4-5; ECF 344-1 (Martin Decl.) ¶¶ 7-10. *See, e.g., Soria*, 2019
2 WL 8167925, at *4 (granting motion to seal because, “[a]lthough there is a public
3 interest in [the b]ank’s procedures concerning its fraud investigations, public
4 disclosure of this information may impede [the b]ank’s ability to identify and combat
5 future instances of fraud” and that “[t]here is a significant danger that someone could
6 improperly use this information to commit fraud and avoid detection”); *see also*
7 *Jasso v. Wells Fargo Bank, N.A.*, 2022 WL 2665979, at *2 (D. Nev. July 8, 2022)
8 (granting motion to seal documents that “contain sensitive information . . . regarding
9 Wells Fargo’s business practices and procedures that could be used for an improper
10 purpose if allowed into the public record”). This Court has previously found
11 compelling reasons to limit public access to such documents because their disclosure
12 could lead to future fraud that poses a harm not only to the Bank, but also the public.
13 *See* ECF 365, 381, 498, 516.

14 Similarly, BANA’s communications with EDD regarding fraud strategies
15 utilized in the EDD program (*see* HX 26) could also be misused by fraudsters to
16 perpetrate future fraud and avoid detection. ECF 344-1 (Martin Decl.) ¶ 8. *See, e.g.,*
17 *Soria*, 2019 WL 8167925, at *4; *Jasso*, 2022 WL 2665979, at *2. This Court has
18 previously found compelling reasons to limit public access to such documents
19 because their disclosure could lead to future fraud that poses a harm not only to the
20 Bank, but also the public. *See* ECF 365, 381.

21 Additionally, public access to information regarding BANA’s call center
22 operations and strategies, including its authentication procedures, trainings, and
23 business controls and processes (*see* HX 10, 12, 13, 17, 19, 23, 25, 26, 27) could be
24 used by fraudsters to perpetrate future fraud and to circumvent BANA’s call center
25 authentication and fraud prevention procedures *See, e.g., Soria*, 2019 WL 8167925,
26 at *4.⁵ ECF 344-1 (Martin Decl.) ¶ 10. This Court has previously found compelling

27 ⁵ There are compelling reasons to seal discontinued fraud and claim strategies, like
28 the Claim Fraud Filter, because different indicators, features or components of those
strategies could be used now or in the future, as part of BANA’s many fraud

1 reasons to limit public access to such documents because their disclosure would be
2 used to execute fraud against BANA and its customers. *See* ECF 365, 381, 498.

3 **Documents that risk competitive harm.** The aforementioned categories of
4 documents and testimony also contain sensitive business information that could be
5 used to BANA's competitive or commercial disadvantage, which is yet another
6 compelling reason to seal the documents. *See, e.g., E.W. Bank*, 2021 WL 3112452,
7 at *18-19 (granting motion to seal where public disclosure of EWB's confidential
8 fraud prevention measures would "harm EWB's competitive standing"); *Adtrader,*
9 *Inc. v. Google LLC*, 2020 WL 6391210, at *2 (N.D. Cal. Mar. 24, 2020) (sealing
10 references to internal strategic decisions, policies, and processes related to detecting
11 and responding to advertising fraud).

12 For example, documents, testimony or discovery responses demonstrating how
13 BANA structures its claims and fraud teams, and the review procedures, protocols,
14 and systems used and implemented by those teams (*see* HX 10, 13, 14, 17, 19, 20,
15 26, 27) is sensitive business information that, if disclosed to the public, could be
16 replicated by a competitor financial institution to BANA's competitive disadvantage
17 (ECF 344-1 (Martin Decl.) ¶¶ 5, 7-10; ECF 344-2 (Robart Decl.) ¶¶ 4-5), and
18 accordingly, compelling reasons exist to seal that information. *See, e.g., E.W. Bank*,
19 2021 WL 3112452, at *18-19 (permitting sealing of confidential onboarding
20 processes, digital banking platform, fraud management techniques, and verification
21 of customer identities); *Medimpact Healthcare Sys., Inc. v. IQVIA Holdings, Inc.*,
22 No. 3:19-cv-01865-GPC (DEB), ECF 875 (S.D. Cal. Jan. 10, 2023) (J. Curiel)
23 (finding compelling reasons to seal testimony on "policies and procedures regarding
24 the preservation of electronic information" where party "d[id] business in an industry
25 _____
26 prevention strategies. Moreover, BANA's past and present fraud strategies, and
27 related rationales or analysis, could be misused by fraudsters and criminals to gain
28 insight into BANA's inner workings to circumvent future fraud strategies to
perpetrate future fraud or crimes. ECF 344-3 (Lennon Dec.) ¶¶ 3-4; ECF 344-1
(Martin Decl.) ¶¶ 4-5, 7. *See, e.g., Soria*, 2019 WL 8167925, at *4.

1 where the preservation and confidentiality of information is highly regulated”) (ECF
2 344-7). This Court has previously found compelling reasons to limit public access
3 to such documents because these exhibits include confidential, proprietary insight
4 into BANA’s business operations, including procedures, protocols, systems and
5 implementation as to its claims and fraud team, and their disclosure could lead to
6 future fraud that poses a harm not only to BANA’s competitive advantage, but also
7 the public. *See* ECF 365, 381.

8 Notably, certain claims review processes and trainings (*e.g.*, HX 17, 19) are
9 utilized in the same or similar fashion for many of BANA’s lines of business, not
10 simply prepaid, and are still being utilized today. *See* ECF 344-2 (Robart Decl.) ¶ 3.
11 Thus, compelling reasons exist to seal those procedures because their disclosure to
12 other financial institutions or potential fraudsters could place BANA at a competitive
13 disadvantage or risk future fraud. *See, e.g., Cowan v. GE Cap. Retail Bank*, 2015
14 WL 1324848, at *2-3 (N.D. Cal. Mar. 24, 2015) (compelling reasons to seal bank’s
15 internal procedures for investigating fraud and addressing cardholder fraud
16 notifications). This Court has previously found compelling reasons to limit public
17 access to such documents because their disclosure could be used by other financial
18 institutions to BANA’s competitive disadvantage. *See* ECF 365, 381.

19 Additionally, documents or testimony reflecting BANA’s analyses of its state
20 prepaid unemployment program operations, including but not limited to, contractual
21 negotiations with the states, contracts with call center vendors, card and fraud
22 volumes, and operational risks and losses (*see* 11A, 12, 13, 14, 17, 20 21, 23) could
23 similarly be used by a competitor financial institution to BANA’s competitive
24 disadvantage (ECF 344-1 (Martin Decl.) ¶¶ 7–10; ECF 344-2 (Robart Decl.) ¶ 5;
25 ECF 347-1 (Martin Decl.) ¶ 4), and thus require sealing. *See, e.g., Xifin, Inc. v.*
26 *Sunshine Pathways, LLC*, 2016 WL 5930313, at *3 (S.D. Cal. Oct. 12, 2016) (J.
27 Curiel) (finding compelling reasons to seal services agreement that contained
28 detailed information about pricing structure, nature of services, system security

1 requirements, and how to use the cloud-based billing system “that could expose
2 Plaintiff to a competitive disadvantage if revealed”); *Brady v. Grendene USA, Inc.*,
3 2015 WL 6828400, at *3 (S.D. Cal. Nov. 6, 2015) (J. Curiel) (sealing confidential
4 business information that might harm the litigants’ competitive standing including
5 profit and loss data and contractual agreements). This Court has previously found
6 compelling reasons to limit public access to such documents because their disclosure
7 could be used by other financial institutions to BANA’s competitive disadvantage.
8 *See* ECF 365, 381, 516.

9 As another example, BANA continues to operate call centers to answer
10 cardholders’ calls, both within prepaid and other lines of business (ECF 344-1
11 (Martin) ¶ 10), and thus details regarding BANA’s call center operations and
12 strategies, including the different types of call centers utilized by BANA, the roles
13 and responsibilities of each, BANA’s call center authentication procedures, and call
14 center metrics (HX 10, 11A, 12, 13, 14, 19, 23, 25, 26, 27), are still commercially
15 sensitive and warrant sealing. *See Xifin, Inc.*, 2016 WL 5930313, at *3. This Court
16 has previously found compelling reasons to limit public access to such documents
17 because their disclosure could lead to future fraud that poses a harm not only to the
18 Bank, but also the public. *See* ECF 365, 381, 498.

19 Moreover, aggregated account statistics regarding the number of active EDD
20 accounts, the balances on those cards, the fraud claims filed by EDD cardholders,
21 and the combined monetary amounts of fraud associated therewith (HX 20, 23, 26)
22 are proprietary, confidential business information of EDD and/or BANA. ECF 344-
23 1 (Martin Decl.) ¶¶ 10-12. Public disclosure of the number of active EDD accounts,
24 account balances and first party fraud could violate BANA’s confidentiality
25 agreement with EDD. Additionally, aggregated account statistics related to customer
26 account balances, activity, and fraud claims is also commercially sensitive
27 information, from which certain of BANA’s revenues and fraud losses could be
28 derived, and if disclosed, could be used by another financial institution to compete

1 against BANA, which warrants sealing. *See, e.g., Brady*, 2015 WL 6828400, at *3.
2 This Court has previously found compelling reasons to limit public access to such
3 documents because their disclosure could lead to harm to BANA's competitive
4 advantage. *See* ECF 381.

5 **Confidential regulator materials.** Compelling reasons exist to seal HX 30
6 and 31, which contain documents and testimony regarding BANA's implementation
7 of its Remediation Plan and Addenda with the OCC and CFPB. The regulators
8 designated the Plans "Highly Confidential – Attorneys' Eyes Only" as a condition to
9 BANA producing them to Plaintiffs, and they contain information the OCC deemed
10 privileged and confidential under its statutes and regulations. Standing alone, the
11 regulators' determination and designation—which Plaintiffs readily agreed to when
12 they accepted the documents last year—should be a sufficient, compelling reason to
13 seal the Plans and any documents quoting from or referencing those Plans. *See, e.g.,*
14 *Erhart v. BofI Fed. Bank*, 2019 WL 4534701, at *3 (S.D. Cal. Sept. 19, 2019) (sealing
15 information that the OCC asserted bank examination privilege over but permitted to
16 be produced subject to confidentiality protections). *See also* ECF 344-3 (Lennon
17 Decl.) ¶¶ 3–4, 6. This Court has previously found compelling reasons to limit public
18 access to such documents because they contain highly sensitive, and confidential
19 information that would subject any disclosure to potential fraud. ECF 381, 498.

20 **BANA's Motion to Exclude, expert reports and appendix of exhibits that**
21 **quote and summarize confidential exhibits.** BANA has provisionally redacted and
22 sealed portions of its Motion to Exclude, expert reports appended in support thereof,
23 and the appendix of exhibits to the Motion to Exclude that quote or describe the
24 confidential documents, testimony and topics identified above, including BANA's
25 fraud, claims and call center policies, strategies and practices, as well as BANA's
26 implementation of the Remediation Plan and Addenda (*see* HX 1, 11, 13, 16, 18, 24).
27 *See supra*, pgs. 5–12. This is consistent with the terms of the Stipulated Protective
28 Order (ECF 82, § 3), and with rulings in this circuit including by this Court. *See,*

1 *e.g., Darisse v. Nest Labs, Inc.*, 2016 WL 11474174, at *2 (N.D. Cal. June 2, 2016)
2 (sealing class certification motion and declarations that quote or reference
3 confidential exhibits); ECF 365, 381.

4 For example, portions of the Motion to Exclude reference confidential
5 deposition testimony of BANA's expert witnesses and provisionally sealed portions
6 of Plaintiffs' expert reports pertaining to the details of the Claim Fraud Filter and
7 other BANA claim investigation processes, as well as the Remediation Plan and
8 Addenda; reference confidential documents and testimony related to the Claim Fraud
9 Filter, the Remediation Plan and Addenda, and provisionally sealed portions of
10 Plaintiffs' expert reports, among other confidential topics; and quote from or describe
11 the Highly Confidential – Attorneys' Eyes Only Remediation Plan and Addenda
12 summarize BANA's implementation of the Plans.

13 For the reasons discussed above, there are compelling reasons to seal
14 discussions of those topics, testimony and documents, as well as others discussed in
15 BANA's Motion to Exclude and the expert reports appended in support thereof. *See*
16 *supra*, pgs. 5–13.

17 **III. CONCLUSION**

18 For the foregoing reasons and for the reasons set forth in the Court's Sealing
19 Orders (ECF 365, 381, 390, 391, 397, 421, 431, 460, 466, 467, 477, 498, 507, 516,
20 531, 532, 547, 548), Plaintiffs' Motions to Seal (ECF 322, 334, 376, 384, 394, 463),
21 BANA's prior Motions to Seal (ECF 328, 337, 344, 347, 383, 418, 451, 457, 470,
22 481, 495, 501, 511, 539, 542) and accompanying declarations submitted in support
23 thereof (ECF 344-1, 344-2, 344-3, 347-1, 347-2), all of which are incorporated herein
24 by reference, BANA respectfully requests that the Court grant Defendant's Motion
25 to Seal because compelling reasons support sealing of the identified documents or
26 portions thereof. Defendant has lodged a Proposed Order separately with the Court.

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1 Dated: October 17, 2025

Respectfully submitted,

3 By: s/ Lindsay E. Hoyle

4 LINDSAY E. HOYLE (pro hac vice)
5 *LHoyle@goodwinlaw.com*
6 VALERIE A. HAGGANS (pro hac vice)
7 *VHaggans@goodwinlaw.com*
8 **GOODWIN PROCTER LLP**
620 Eighth Avenue
New York, NY 10018
Tel: +1 212 813-8800
Fax: +1 212 355-3333

9 SABRINA M. ROSE-SMITH (pro hac vice)
10 *SRoseSmith@goodwinlaw.com*
11 MATTHEW L. RIFFEE (pro hac vice)
12 *MRiffee@goodwinlaw.com*
13 **GOODWIN PROCTER LLP**
1900 N St. NW
Washington, DC 20036
Tel: +1 202 346 4000
Fax: +1 202 346 4444

14 JAMES W. MCGARRY (pro hac vice)
15 *JMcGarry@goodwinlaw.com*
16 **GOODWIN PROCTER LLP**
100 Northern Avenue
Boston, MA 02210
Tel.: +1 617 570 1000
Fax: +1 617 523 1231

18 LAURA G. BRYs (SBN 242100)
19 *LBrys@goodwinlaw.com*
20 **GOODWIN PROCTER LLP**
601 S Figueroa St., Suite 4100
Los Angeles, CA 90017
Tel.: +1 213 426 2500
Fax: +1 617 346 4444

22 YVONNE W. CHAN (pro hac vice)
23 *YChan@jonesday.com*
24 **JONES DAY**
100 High Street
Boston, MA 02110
Tel.: +1 617 960 3939
Fax: +1 617 449 6999

26 JANICE P. BROWN (SBN 114433)
27 *jbrown@myersnave.com*
28 MATTHEW B. NAZARETH (SBN 278405)
mnazareth@myersnave.com
MEYERS NAVE

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600 B Street, Suite 1650
San Diego, CA 92101

Attorneys for Defendant
BANK OF AMERICA, N.A.

CERTIFICATE OF SERVICE

I hereby certify that I electronically filed the foregoing with the clerk of the court for the United States District Court for the Southern District of California by using the CM/ECF system on October 17, 2025. I further certify that all participants in the case are registered CM/ECF users and that service will be accomplished by the CM/ECF system. I certify under penalty of perjury that the foregoing is true and correct.

Executed: October 17, 2025 s/ Lindsay E. Hoyle