# Department of Commerce

## Agency Overview & Vision

Joe Nguyễn

DIRECTOR

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Washington State Department of Commerce

# We strengthen communities



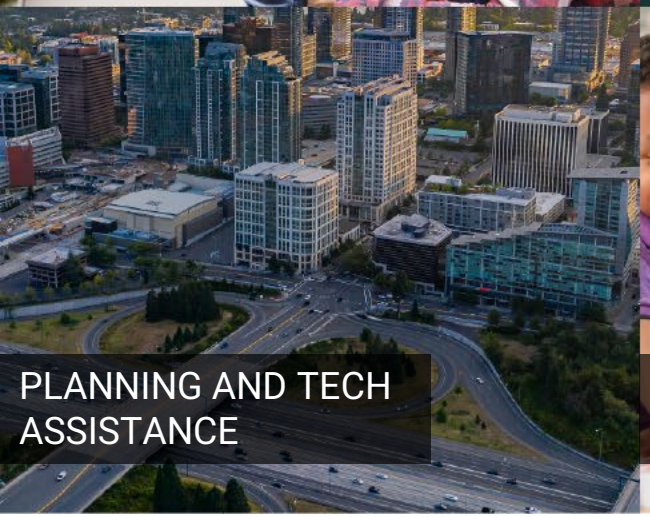














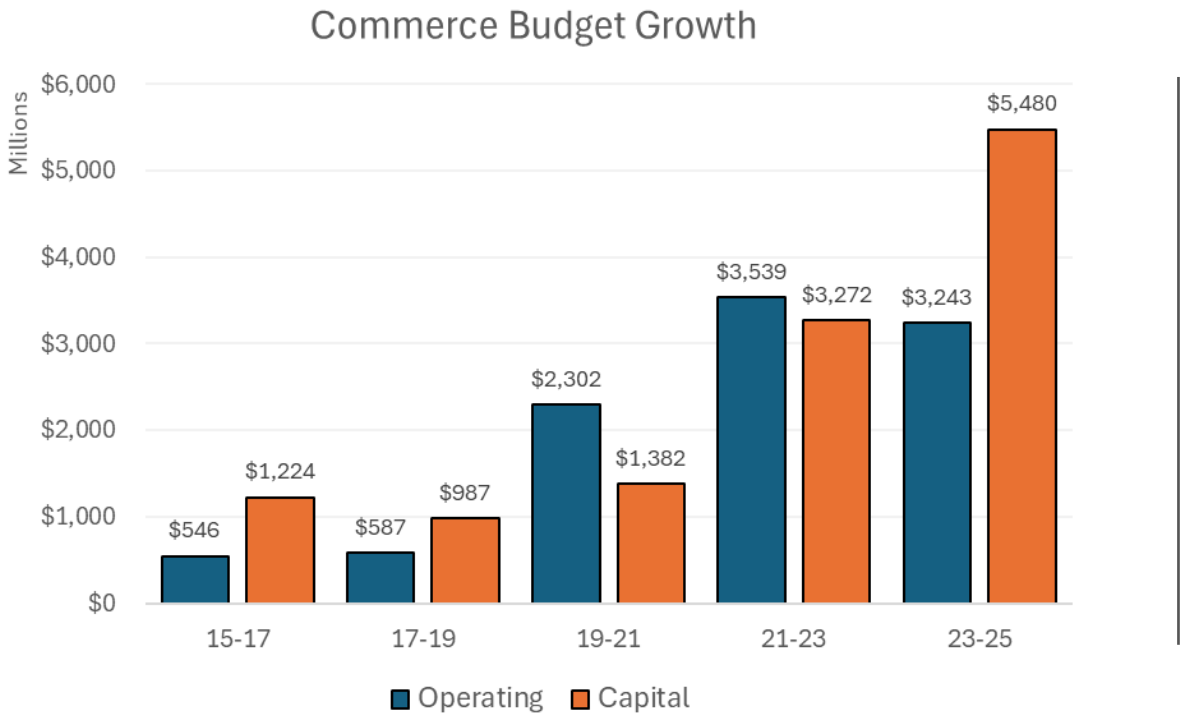


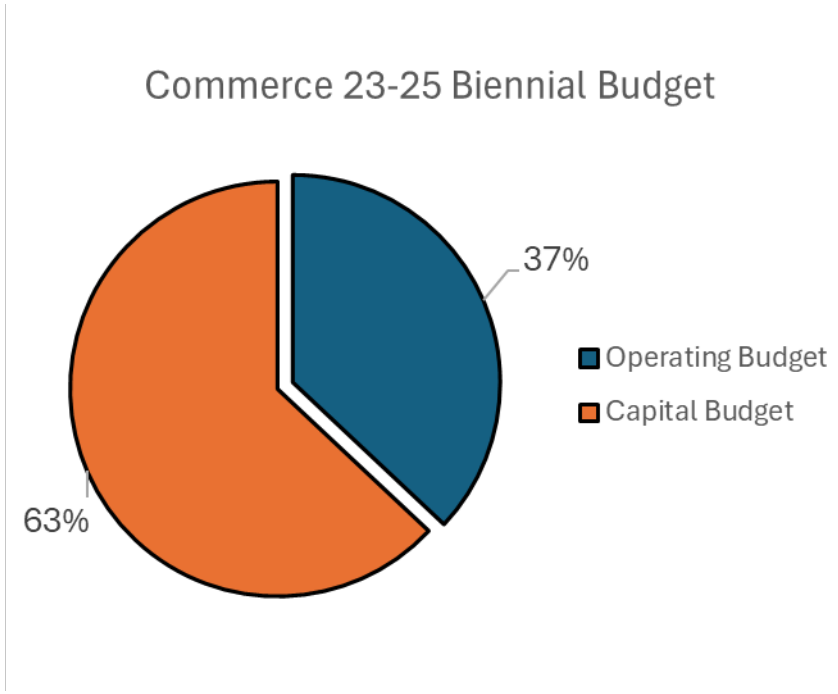





# The Department of Commerce has experienced exponential growth in the last 10 years.

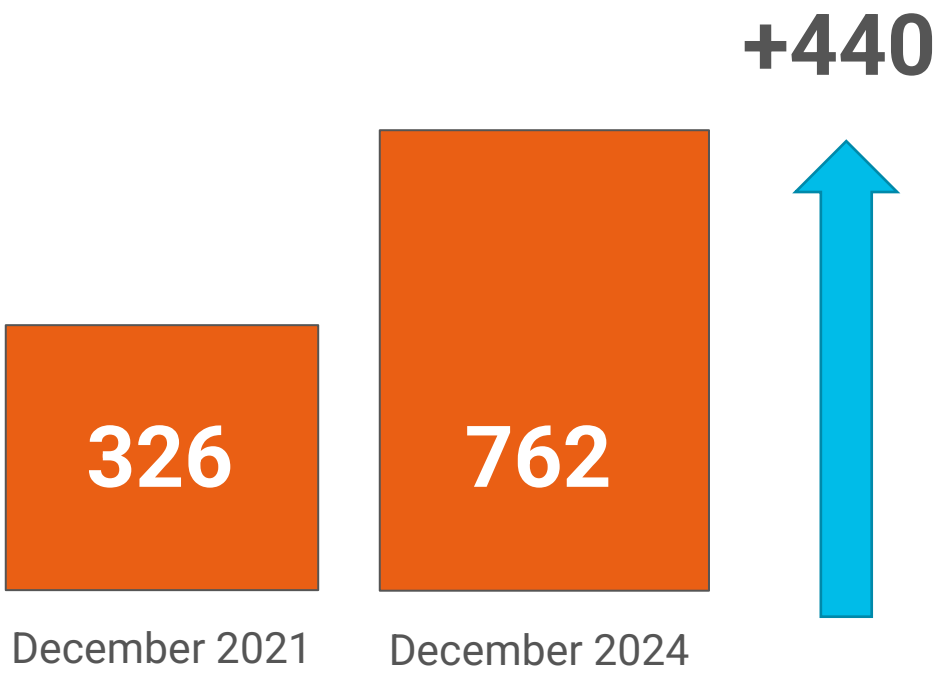
The total Department of Commerce budget has grown **400%** since the 2015-2017 biennium with operating dollars growing nearly **500%**.

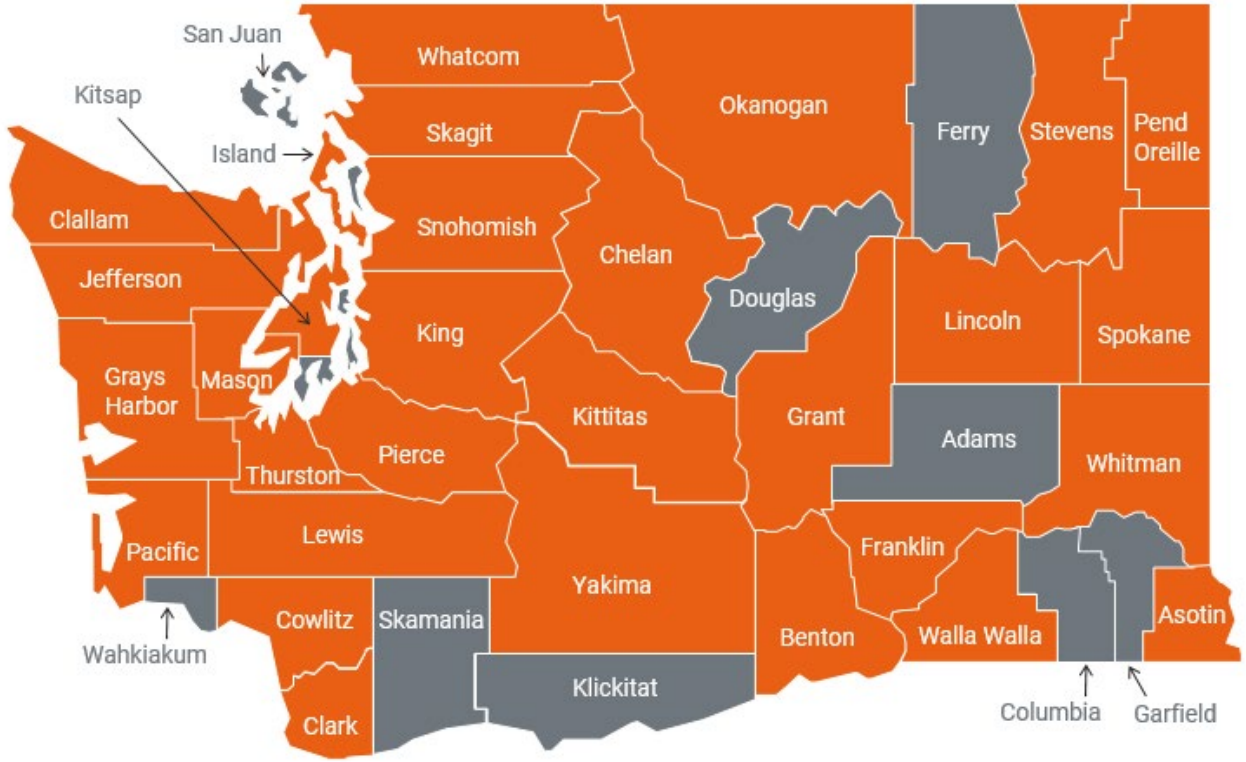


# Increased funding grew our team to nearly 800 employees at The Department of Commerce.

Nearly **60%** of the team at Commerce have been hired within the last 3 years.



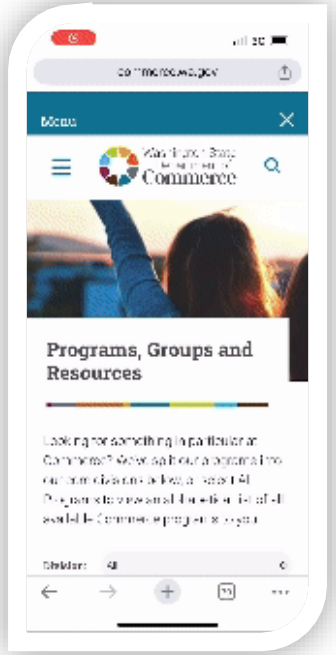



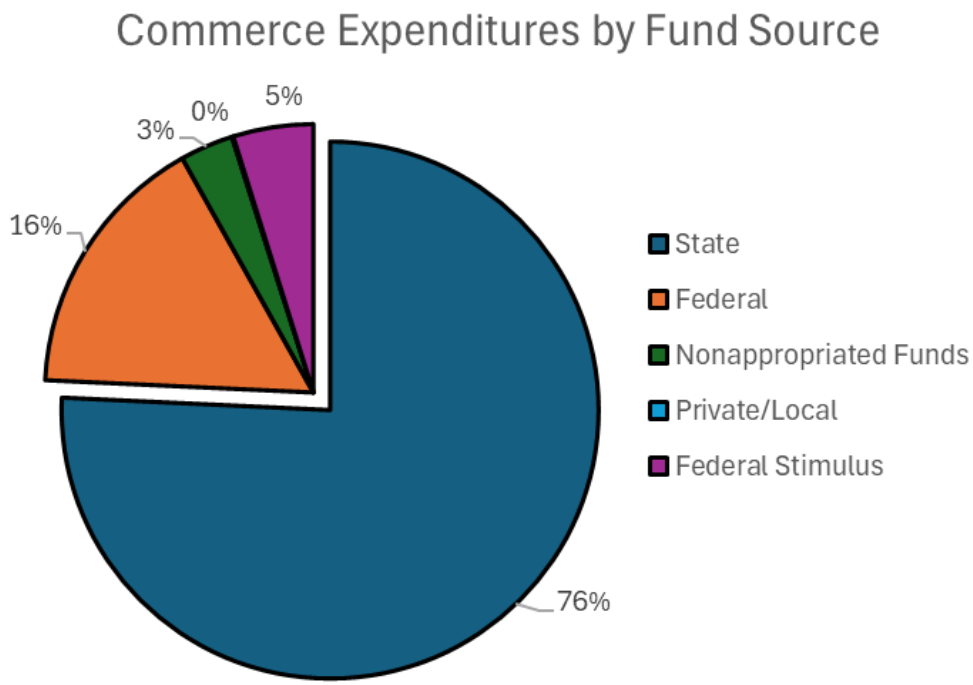
# Commerce is largely funded by state dollars that support over 200+ programs.

**76%** of the total Commerce budget comes from state resources with most of the growth driven by Housing and CCA investments.

- Commerce oversees a range of issues across 5 divisions;
  - Economic Development
  - Housing
  - Community Services
  - Energy
  - Local Government

[Commerce Programs]



# We need to strengthen our foundation to better serve: **You Can't Pour from an Empty Cup**

Rapid growth outpaced our organizational structure, creating challenges that need to be addressed.

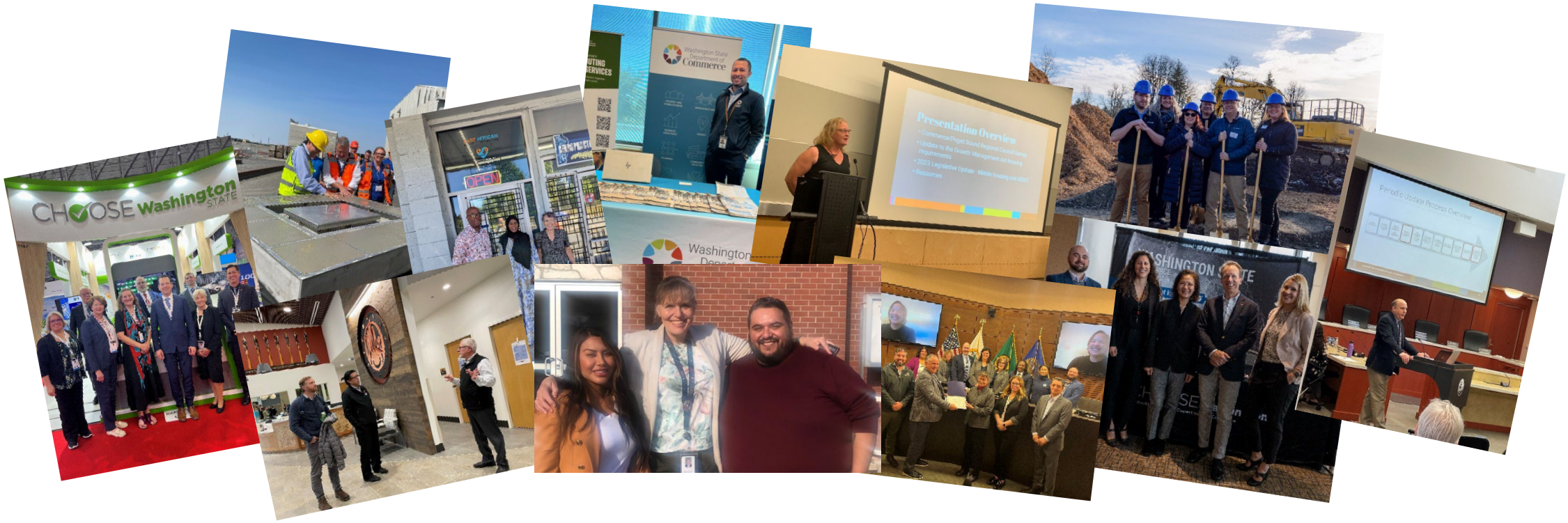
- **Upgrade IT Infrastructure:** Modern, secure systems improve efficiency, transparency, and service delivery.
- **Centralize Operations:** Breaking down silos boosts coordination, resource-sharing, and impact.
- **Align with Legislative Intent & Stakeholders:** Ensure policies, funding, and programs meet real needs.
- **Empower the Commerce Team:** Support staff with tools and structure to maximize effectiveness.



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# Commerce will lead the way in delivering innovation and exceptional customer service.

**Statewide Commitment:** Commerce will serve all Washingtonians, ensuring equitable access to resources, opportunities, and support across communities in the state.



Washington State Department of Commerce

www.commerce.wa.gov

# Thank You!