

Postsecondary Education & Workforce Subcommittee

February 9, 2023
9:00 AM
Morris Hall (17 HOB)

Meeting Packet

Paul Renner
Speaker

Lauren Melo
Chair

Committee Meeting Notice

HOUSE OF REPRESENTATIVES

Postsecondary Education & Workforce Subcommittee

Start Date and Time:	Thursday, February 09, 2023 09:00 am
End Date and Time:	Thursday, February 09, 2023 11:00 am
Location:	Morris Hall (17 HOB)
Duration:	2.00 hrs

Presentation by the REACH Office on facilitation of collaboration and cooperation of state and local workforce partners.

To submit an electronic appearance form, and for information about attending or testifying at a committee meeting, please see the "Visiting the House" tab at www.myfloridahouse.gov.

NOTICE FINALIZED on 02/02/2023 4:17PM by Haney.Kendall

The R.E.A.C.H. Act

Reimagining Education And Career Help

February 9, 2023

The Reimagining Education and Career Help Office

The REACH Act

The Reimagining Education and Career Help (REACH) Act is a comprehensive blueprint for **enhancing access, alignment, and accountability across the state's workforce development system.**

The REACH Act's goals are to:

- Improve equity and access for all Floridians to have opportunities to achieve self-sufficiency
- Create a system-wide approach to service delivery across multiple state agencies and partners
- Increase the level of collaboration and cooperation among the state's business and education communities
- Provide greater accountability and transparency

Department of Education

- Division of Career and Adult Education
- Florida school districts
- Florida College System
- State University System
- Division of Blind Services
- Division of Vocational Rehabilitation
- Preapprenticeship and Apprenticeship programs

Department of Children and Families

- Administers Supplemental Nutrition Assistance Program (SNAP) benefits
- Administers Temporary Assistance for Needy Families (TANF) benefits
- HOPE Navigator Program

Department of Economic Opportunity

- Administrative agent for Workforce Innovation and Opportunity Act (WIOA) funding from the U.S. Department of Labor
- Fiscal and compliance monitoring for Florida's 24 Local Workforce Development Boards
- Reemployment Assistance Program

CareerSource Florida

- Statewide workforce policy and investment board
- Coordinates Local Workforce Development Board policies
- Quick Response Training Grants
- Incumbent Worker Training Grants

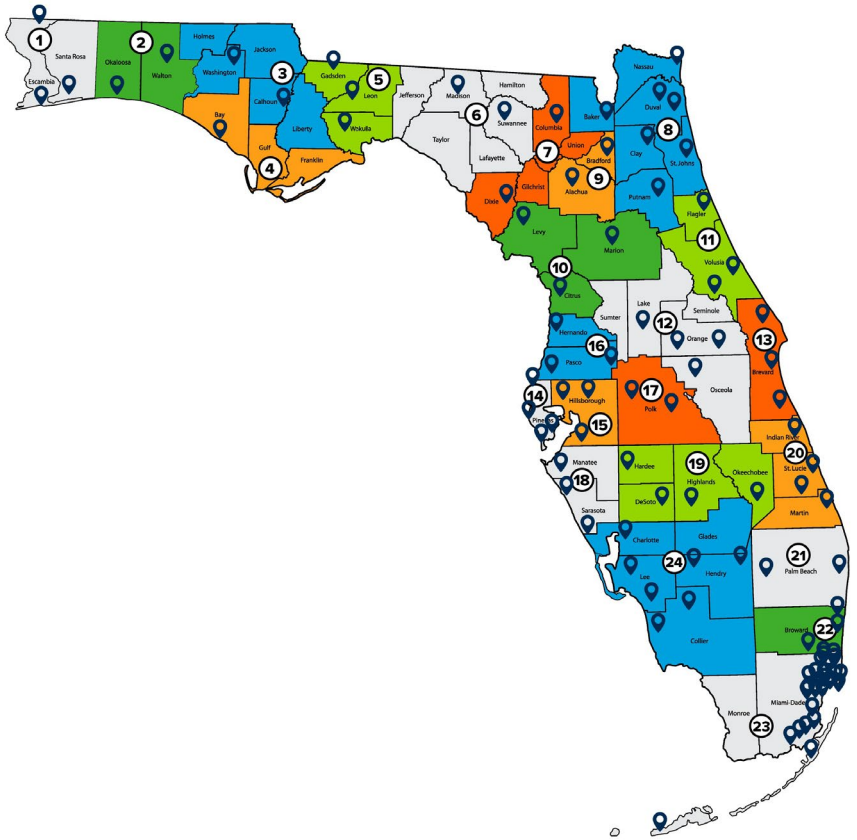
The REACH Office

- Align and coordinate Florida's workforce development system
- Create a "no-wrong-door" entry strategy where Floridians may access services from any workforce partner with a common intake form and case management system
- Increase accountability by requiring workforce training services to be performance based
- Coordinate and facilitate workforce data sharing agreements among state agencies to measure performance
- Direct the objectives of the Talent Development Council

Local Workforce Development Boards

Currently **24 Local Workforce Development Boards** (LWDBs) oversee the delivery of workforce services within their local area. LWDBs deliver workforce development services through over 100 one-stop service providers.

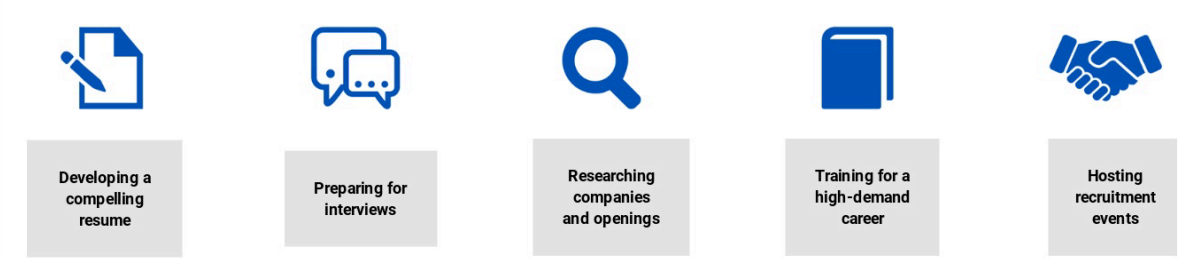
1. CareerSource Escarosa
2. CareerSource Okaloosa Walton
3. CareerSource Chipola
4. CareerSource Gulf Coast
5. CareerSource Capital Region
6. CareerSource North Florida
7. CareerSource Florida Crown
8. CareerSource Northeast Florida
9. CareerSource North Central Florida
10. CareerSource Citrus Levy Marion
11. CareerSource Flagler Volusia
12. CareerSource Central Florida
13. CareerSource Brevard
14. CareerSource Pinellas
15. CareerSource Tampa Bay
16. CareerSource Pasco Hernando
17. CareerSource Polk
18. CareerSource Suncoast
19. CareerSource Heartland
20. CareerSource Research Coast
21. CareerSource Palm Beach County
22. CareerSource Broward
23. CareerSource South Florida
24. CareerSource Southwest Florida



Local Workforce Development Boards

Services for Job Seekers

Programs offered by LWDBs benefit a wide variety of job seekers. Local LWDB Career Counselors can help with:



Services for Business

LWDBs help employers of all sizes recruit, hire, train, and retain their greatest asset – their employees. Based on a company's individual needs, the LWDB provides guidance through every step of the hiring process:



REACH Act Impact to LWDBs

LWDB Letter Grades

- In order to increase transparency and accountability, the REACH Office collaborated with DEO, DOE, DCF, CSF, and LWDBs to develop the formula to assign letter grades to each board
- Grades measure services to employers and job seekers, with a focus on Floridians who receive public benefits
- Baseline grades were assigned by CSF in October 2022
- Letter Grades will be updated annually

Self-Sufficiency Index

- Tool to measure the performance of workforce related programs and services for participants who receive public benefits
- Measure by county on a quarterly basis based on the percent of current or former participants who stop receiving benefits and are employed one to three years after receiving benefits
- Created in conjunction with the REACH Office, DCF and DEO

Realignment

- Effort between the CSF and the REACH Office to realign LWDBs to create greater flexibility and strategic investment in Florida's implementation of the Workforce Innovation and Opportunity Act (WIOA)
- CSF has contracted with a vendor to conduct stakeholder engagement, research, and analysis

REACH Act Impact to LWDBs

Website Disclosures

- Public disclosures of financial interest for each board member and executive director
- Approved annual budget
- Internal Revenue Service Form 990, Return of Organization Exempt from Income tax
- Contracts between a LWDB and a board member; a relative of a board member, an organization or individual represented on the board, or an employee of the board

Budget and Compensation Policy

- Requires annual disclosure to DEO the amount and nature of compensation paid to LWDB executives, officers, directors, trustees, key employees, and the highest compensated employees
- Must include salary, bonuses, and value of benefits including retirement, accrued and cashed-in leave, pension plans, deferred compensation, and real property gifts

Term Limits

- LWDB Chair – no more than two years
- All members – no more than eight consecutive years

REACH Act Impact to LWDBs

Get There Faster Grants

- Launched in August 2021, WIOA discretionary funds were allocated for competitive grants to LWDBs who partnered with technical and/or state colleges to support initiatives that close achievement and attainment gaps for Floridians
- To date, 14 of LWDBs have been awarded $19.1 million
  - Veterans and Military Spouses ($8.6 million)
  - Low-Income Returning Adult Learners ($5 million)
  - At-Risk Floridians ($5.5 million)

Eligible Training Providers

The Eligible Training Provider List (ETPL) directs WIOA training resources to programs that lead to employment in high-demand and high-priority occupations

- Providers are required to provide data to DEO in order to be eligible or remain on the ETPL
- Beginning 2022-2023 program year, each program offered by a training provider must meet more rigorous requirements to remain on the ETPL

Master Credentials List

Prioritizing Credentials of Value in Workforce Development

The Master Credentials List is a catalog of in-demand occupational credentials

- This list is used to ensure that state resources are allocated to workforce programs that result in credentials of value
- The Master Credentials List is a product of the Credentials Review Committee (CRC)
  - Comprises major workforce partners, LWDBs, and private industry representatives
  - Charged with creating a definition of credential of value and a framework of quality, which was adopted in December 2022

The Labor Market Estimating Conference provides data to the CRC for the framework of quality

- Comprises principles from Florida's Office of Economic and Demographic Research, the Florida House of Representatives, the Florida Senate, and the Governor's REACH Office
- Charged with developing real-time supply and demand information on Florida's statewide, regional, and local labor markets
- Identification of in-demand, high-skill, middle-level to high-level wage occupations prioritized by level of statewide or regional shortages

REACH Act Impact to DOE Programs

Open Door

- Provides funds to support student completion of short-term, high-demand credit and non-credit career and technical education (CTE) programs at career centers and Florida College System (FCS) institutions

Pathways to Career Opportunities Grant

- Competitively awarded funds for the expansion of pre-apprenticeship and registered apprenticeship programs

Money-Back Guarantee

- Requires each school district and Florida College System institution to refund the cost of tuition to students who are not able to find a job within six months of completing select workforce-related programs that prepare students for in-demand, middle-level to high-level wage occupations

Digital Credentials

- Requires DOE to identify digital credentials that may be earned through the general education core courses.

LINE and PIPELINE

Linking Industry to Nursing Education (LINE) Fund

- Competitive grant for districts, FCS Institutions, state universities, and independent nonprofit colleges and universities to incentivize collaboration to combat the nursing shortage in the state
- Provides matching funds to participating educational entities that partner with healthcare providers
- Appropriated $25 million in FY 2022-23

Prepping Institutions, Programs, Employers, and Learners through Incentives for Nursing Education (PIPELINE)

- Provides for performance funds for licensed practical nurse programs (LPNs) based upon the following:
  - The number of nursing education program completers, by program.
  - The first-time National Council of State Boards of Nursing Licensing Examination (NCLEX) passage rate of the institution's nursing education program completers, by program.
  - Excellence among nursing education programs with an average first-time NCLEX passage rate above the national average.
- Appropriated $100 million in FY 2022-23

FL WINS Program

***Florida Statute* 445.011 - Consumer-First Workforce System**

FL WINS is an innovative, consumer-first workforce development system that seeks to provide Floridians improved access to workforce programs and services through interoperable systems and shared integrated data.

Collaborative effort between the REACH Office, the Department of Economic Opportunity (DEO), Florida Department of Children and Families (DCF), Florida Department of Education (DOE), CareerSource Florida (CSF), and Florida Digital Service (FLDS).

1 CONSUMER-FIRST



NO WRONG DOOR



INTEGRATED DATA

COMPONENTS OF THE FL WINS PROGRAM

CUSTOMER PORTAL

GOAL: Empowerment

Enable Floridians to more easily obtain the support they need by offering multiple points of entry to apply for services and receive information.

COMMON INTAKE FORM

GOAL: Efficiency

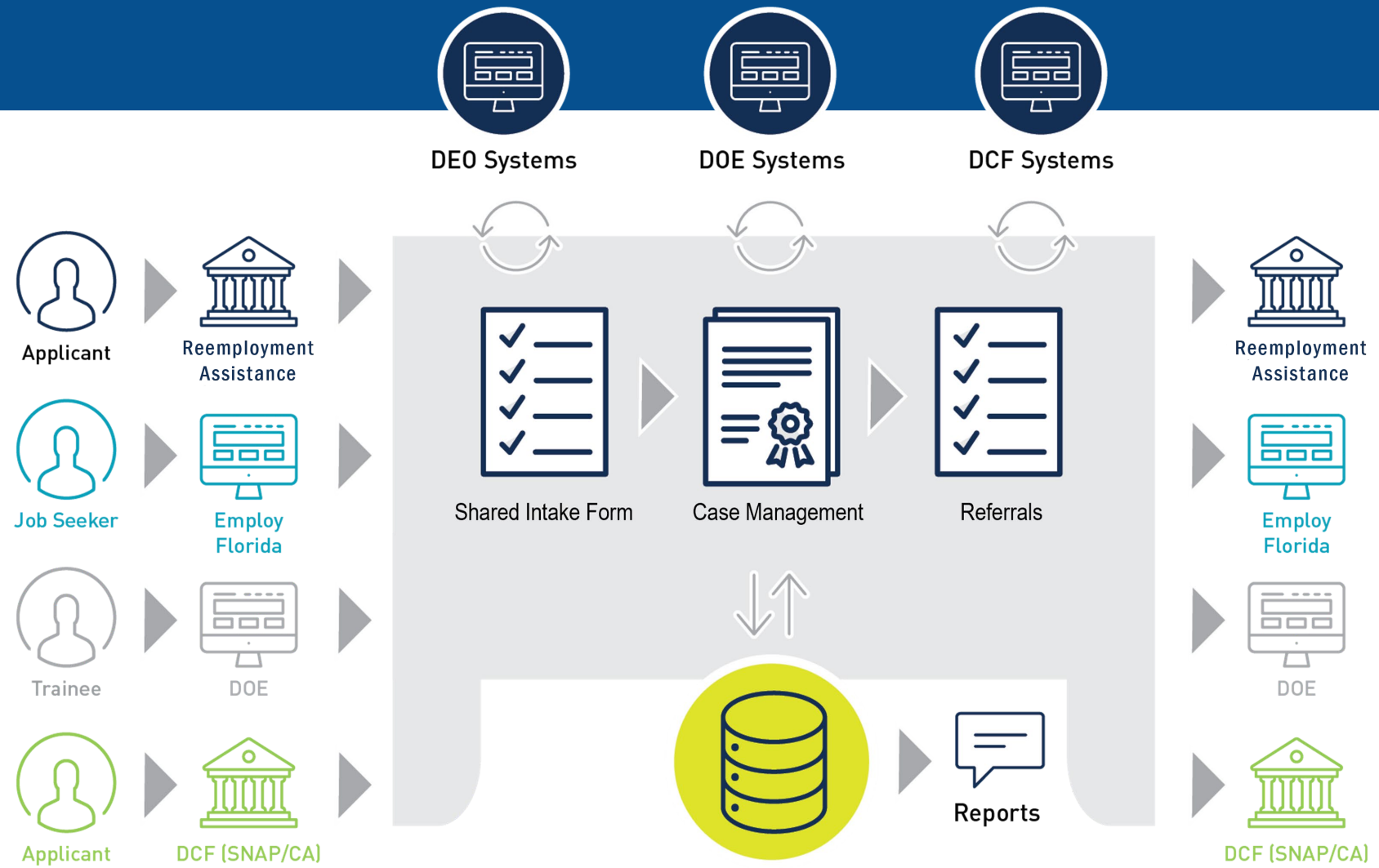
Reduce duplicative information being entered by agency staff and Floridians requesting services and **refer them to services targeted to meet their needs.**

DATA HUB

GOAL: Enhancement

Help the agencies better serve Floridians by providing a comprehensive overview and a greater availability to link them with the services they may need.

FUTURE VIEW OF INTEGRATED STATE WITH INTEROPERABILITY





Questions ?

Katie Crofoot
Director, REACH Office