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LICENSING

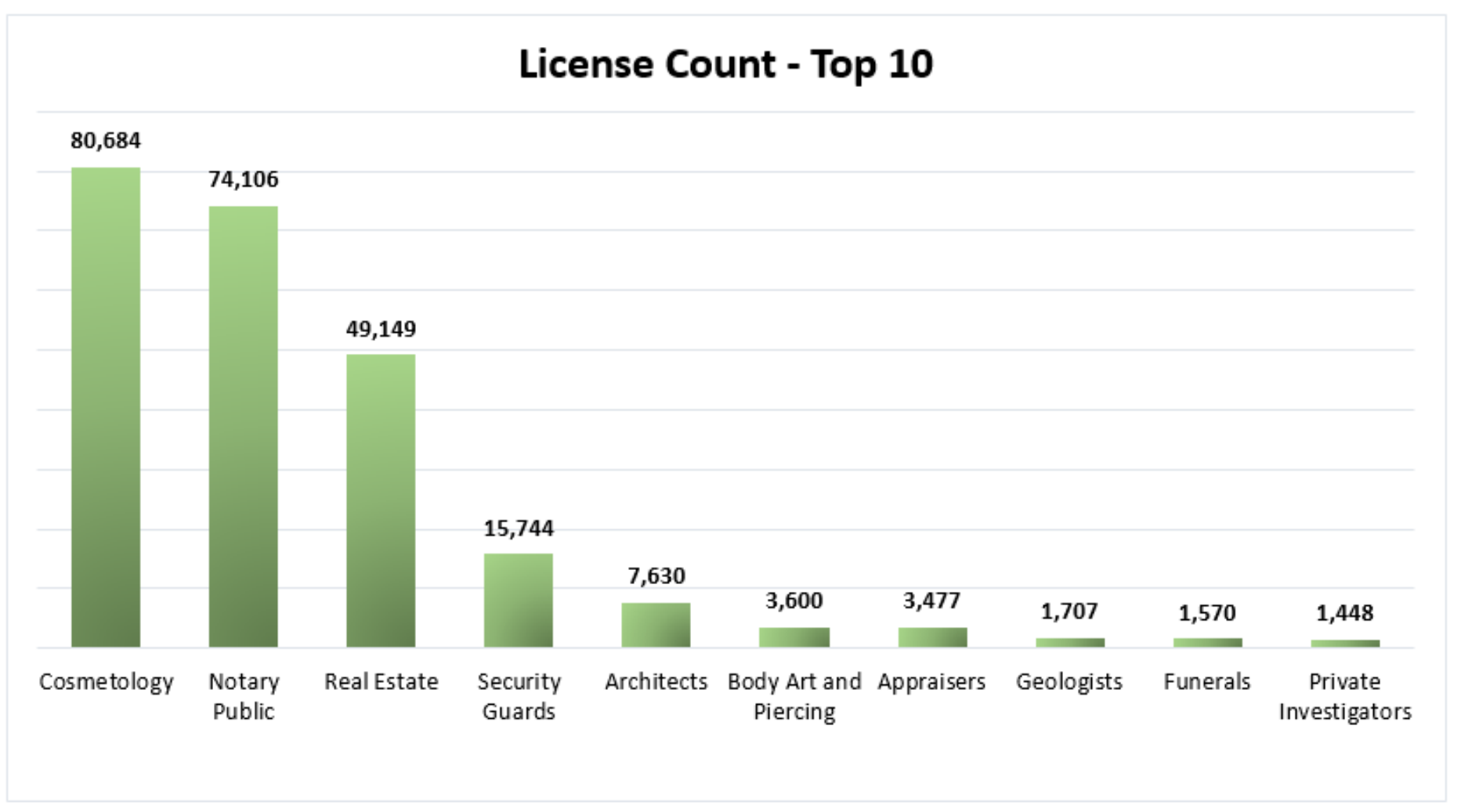
Professions Overview

- DOL regulates 39 business and professional licensing programs
  - 295,000 active professional licenses
  - 36,600 active business licenses



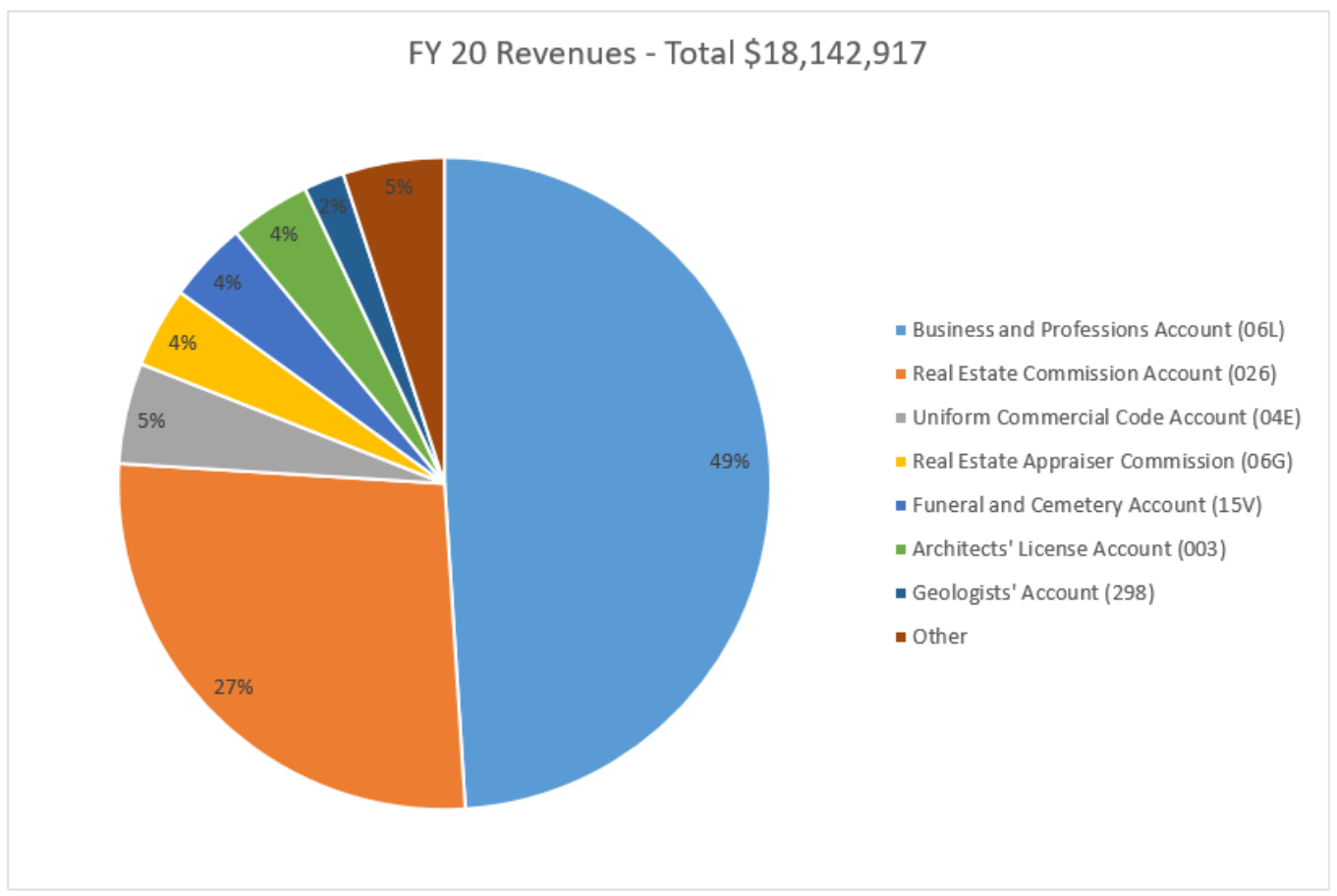
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Licensees by Profession



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Business & Professions Revenue Collection



Other (1% or less)

- Appraisal Management Company Account (16M)
- Concealed Pistol License Renewal Account (21E)
- Firearms Range Account (146)
- Landscape Architects' License Account (16B)
- Limousine Carriers Account (17W)
- Real Estate Education Program Account (04F)
- Real Estate Research Account (06R)

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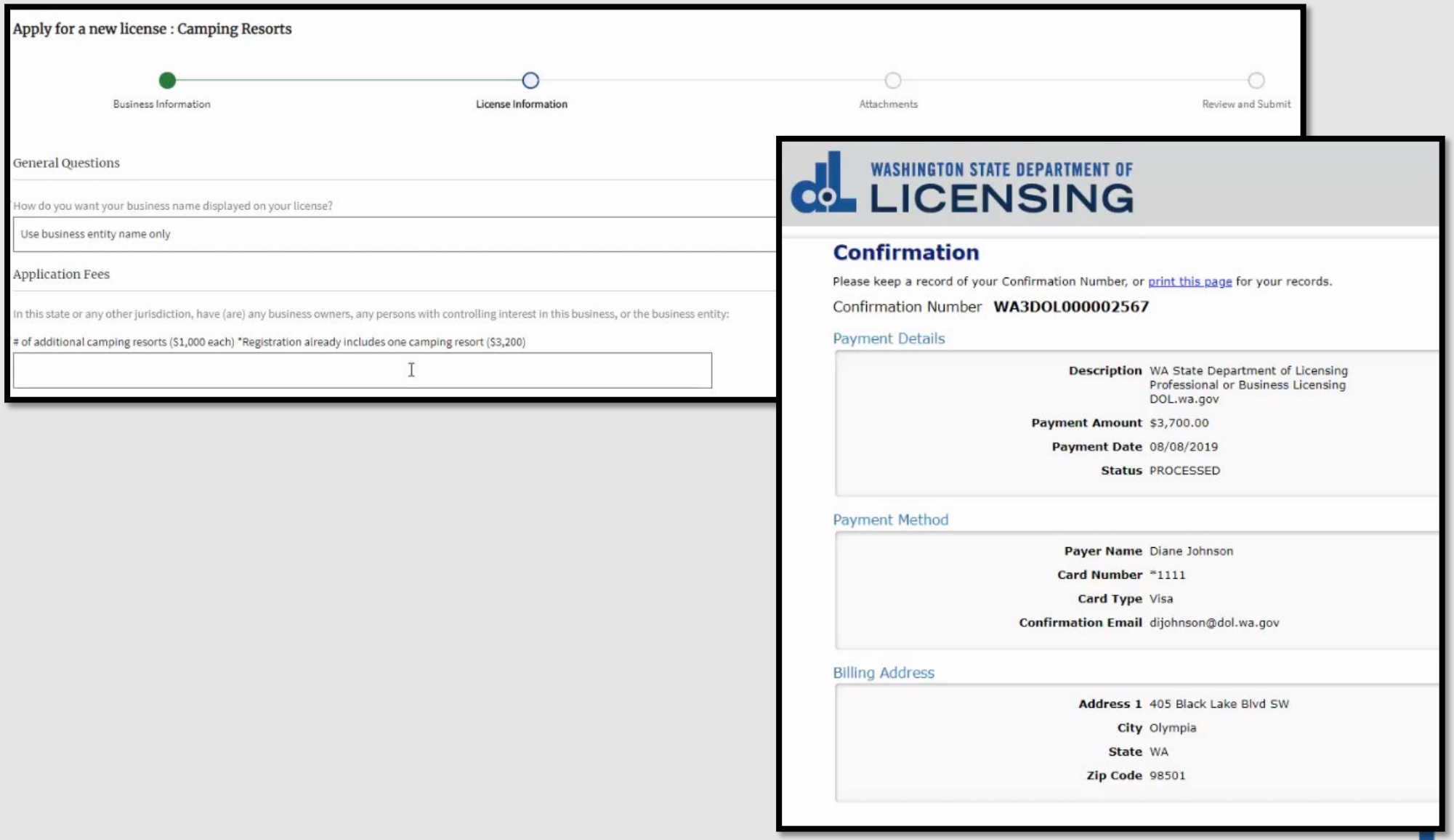
Major Initiatives – System Modernization

- POLARIS (Professional Online Licensing and Regulatory Information System)
  - What does it do? – It replaced legacy systems that manage and regulate business and professional licenses.
  - Cost?- The new system cost about $18 million and was funded through the dedicated accounts that use the licensing system.
  - Timeline? – Release 1 was launched on November 4, 2019 and release 2 was launched on June 29, 2020.

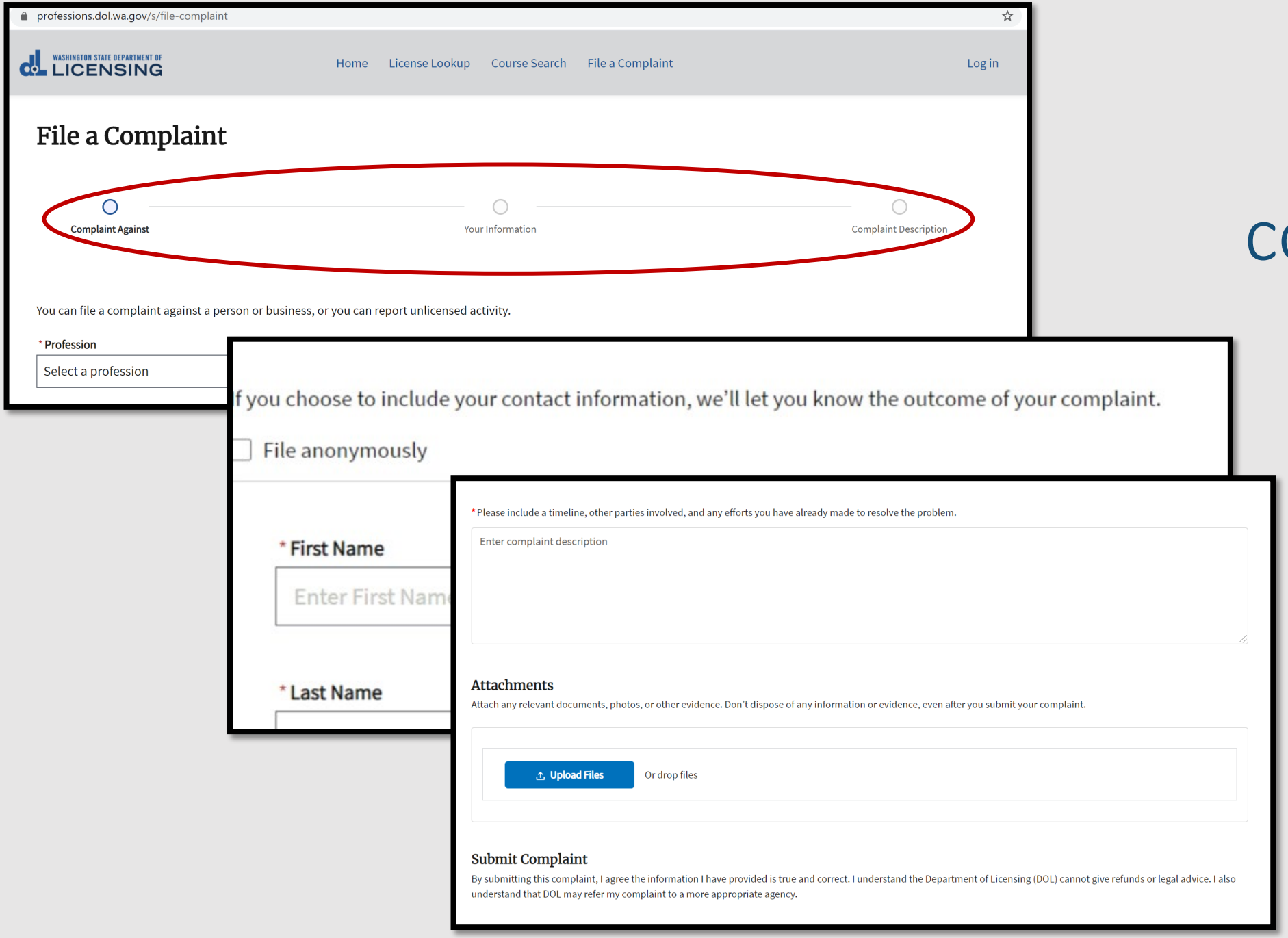
Major Initiatives – System Modernization contd.

- **Benefits to customers and the public**
  - Licensees have more online payment options
  - Applicants can easily track their application status
  - Complaints can be filed online
  - Licensees can print their own license

Apply for a new license



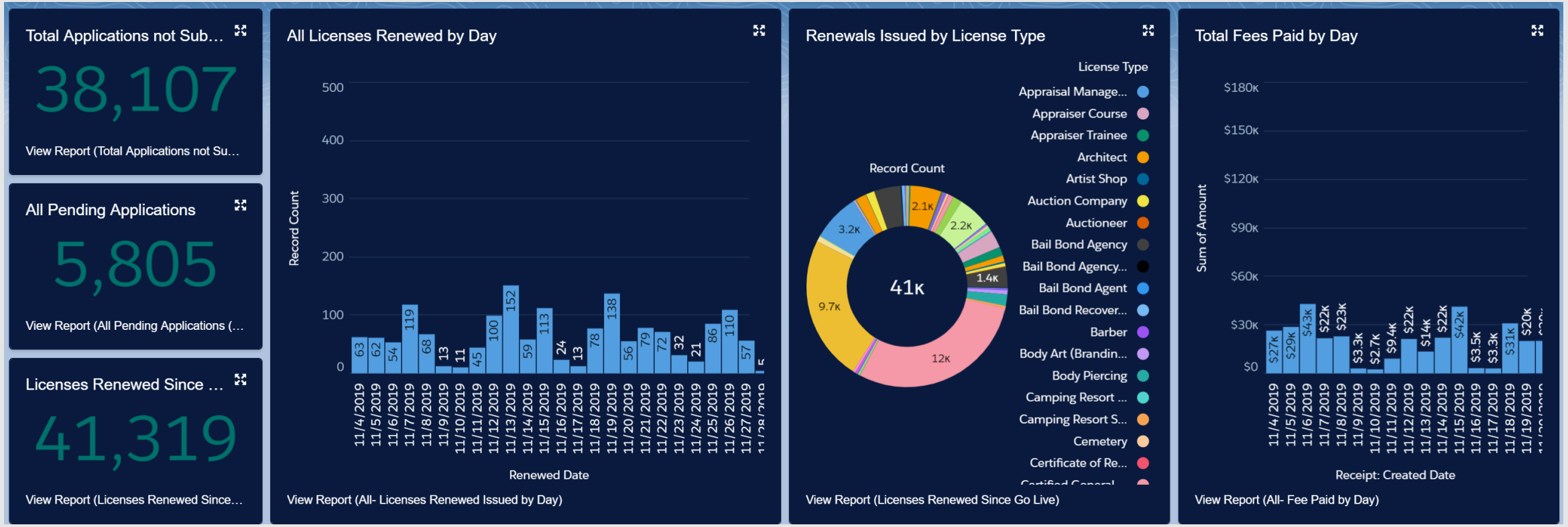
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File a complaint online

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POLARIS Dashboard



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Professional License Fees

- *Authority* – RCW 43.24.086 tasks DOL to set fees at a level that covers the cost of administering the programs it regulates. DOL had planned to raise fees for certain professions in 2020.

- *Account Balance* – the Governor's budget addresses the anticipated shortfalls in the Business and Professions Account and Real Estate Account caused by the delay in fee increases.

- *What's Next?* – DOL will need to raise fees in the future to cover the costs of regulating these professions.

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Questions?

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