

Ex. 12 – Email from Craig Jordan (SBA) to David Castillo (Prestamos), dated September 7, 2021 (W. Manger Dep. Ex. 12)

Message

From: Jordan, Craig K. [craig.jordan@sba.gov]
Sent: 9/7/2021 2:28:47 PM
To: David Castillo [David.Castillo@cplc.org]
CC: Lou Balen [lou.balen@cplc.org]
Subject: RE: CANCELLING DISBURSED LOANS IN ETRAN
Attachments: image003.png; image002.jpg

David,

I did get a reply but we have tried to take it a level higher as I know how difficult it will be to cancel them all individually... When I hear back I will be in touch

This is the response so far...

I know of no way to bulk cancel loans in E-Tran as these are all individual loans in E-Tran and the lender would need to enter each individual loan number.

They will need to go into E-Tran servicing and hit the cancel button at the top.

PPP Processing Fees – The lender is able to retain the processing fees on these loans.

If they wish to return the fee then they will need to return the fees to the SBA via Pay.gov

They will also need to inform DFC so DFC can manually set up a receivable.

DFC Loan HelpDesk DFC.LoanHelpDesk@sba.gov

I sent an inquiry to Glenn Hannon but I do not think there is a way to do ta bulk cancellation.

Craig Jordan
Supervisory Lender Relations Specialist
Arizona District Office
U.S. Small Business Administration
Cell (202) 578-8701
craig.jordan@sba.gov



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From: David Castillo <David.Castillo@cplc.org>
Sent: Wednesday, September 1, 2021 7:02 AM
To: Jordan, Craig K. <craig.jordan@sba.gov>
Cc: Lou Balen <lou.balen@cplc.org>
Subject: RE: CANCELLING DISBURSED LOANS IN ETRAN

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Appreciate it,

David



David Castillo
Portfolio Manager



Prestamos CDFI, LLC *a subsidiary of Chicanos Por La Causa, Inc.*

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From: Jordan, Craig K. <craig.jordan@sba.gov>
Sent: Wednesday, September 1, 2021 7:01 AM
To: David Castillo <David.Castillo@cplc.org>
Cc: Lou Balen <lou.balen@cplc.org>
Subject: RE: CANCELLING DISBURSED LOANS IN ETRAN

David, Ill see what I can do. It is a servicing action so it is not within my control, but I will reach out to the servicing center contacts I have for guidance and get back to you.

Craig Jordan
Supervisory Lender Relations Specialist
Arizona District Office
U.S. Small Business Administration
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From: David Castillo <David.Castillo@cplc.org>
Sent: Tuesday, August 31, 2021 3:26 PM
To: Jordan, Craig K. <craig.jordan@sba.gov>
Cc: Lou Balen <lou.balen@cplc.org>
Subject: CANCELLING DISBURSED LOANS IN ETRAN

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Hello Craig,

We are in the process of cancelling disbursed loans and would like to know if you can help us set up a meeting with someone from SBA.

We want to return the fees to SBA and want to be 100% transparent with our process. We are estimating to return \$45MM in processing fees to SBA.

Thanks

David

David Castillo
Portfolio Manager



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