

Exhibit A



Griffin Hall

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(140) 787-2077

Approximate Trip Date: Within 2 Weeks

Pick Up City: New Smyrna Beach

Pick Up State: FL

Drop Off City: Devens

Drop Off State: MA

Driving Distance (Miles): 1334

Estimated Trip Duration (Hours): 22-23

Vehicle	Price
Promaster	\$8,700.00

Dear Griffin,

Thank you for considering TransMedCare (TMC) for your transportation needs. Experience the TMC difference. Your health and transportation needs are our top priority!

As a leader in the long-distance medical transportation industry, we strive to provide you with the best quality of care. Do not worry! You are in excellent hands.

WHAT SETS US APART

Safe and Vetted Driver Team

The team of two drivers we provide is not just a convenience; it's the safest way to travel, especially on overnight trips. Our commitment to your safety begins with our stringent and meticulous screening process and continuous monitoring of our driving teams. They undergo comprehensive background checks, drug tests, and are certified in defensive driving.

We ensure that our team is comprised of individuals you can trust. Their proven driving record is a testament to their dedication in providing not just transportation, but a consistently comfortable and safe travel experience. We take pride in the experience and reliability of our driving teams.

Highly Competent and Credentialed Patient Care Team

At TransMedCare, your well-being is not just a priority; it's our commitment. Our experienced and licensed medical team is dedicated to delivering exceptional care, covering essential tasks such as routine vital checks, feeding, medication administration, and travel companionship. This ensures a comprehensive and compassionate approach to the health and comfort of our patients. Our personalized care experience gained in a variety of healthcare settings, including nursing homes, home assistant environments, hospice, and hospitals, contributes to exceptional care.

Health and Safety

At TMC, we prioritize your health and safety above all else. Our commitment extends beyond the road — our vans undergo meticulous sanitation and deep cleaning, ensuring a hygienic environment from top to bottom. Our customized vans are fully equipped and engineered for safety.

OUR FLEET

Our fleet of vans embodies our commitment to excellence, ensuring safe and smooth transport.

Van Features	Promaster Van with Toilet	Promaster Van without Toilet
Enjoy complimentary Wi-Fi	☒	☒
Meals, snacks, water, and soft drinks for patient and passenger	☒	☒
Power Outlets: Onboard to charge devices	☒	☒
Stretcher Bed: Industry standard with a luxurious 6-in memory foam	☒	☒
Privacy: Curtains that separate the drivers from the patient	☒	☒
Interior insulation for optimal sound and temp control	☒	☒
Entertainment: Smart TV with Netflix and Bluetooth headsets	☒	☒
Two family members	☒	
Built-in Patient Flushable Toilet	☒	

WHAT ELSE IS INCLUDED

- Oxygen up to 10mL, nebulizer treatment, and tracheostomy suctioning can be provided upon request.
- Advanced medical needs can be accommodated upon request and approval.
- Most pet(s) are welcome. Please discuss this further with your transport booking specialist.
- Meals (in accordance with dietary restrictions), water, snacks, and soft drinks are provided for the patient and passenger(s).
- An enclosed Uhaul trailer for the patient's belongings is available at an additional charge. Restrictions apply.

YOUR RESERVATION

Early reservations can significantly enhance the likelihood of securing your preferred travel date. While we make every effort to accommodate last minute requests, for guaranteed service, we recommend booking as

soon as your travel date is confirmed.

PAYMENT OPTIONS

To facilitate convenient payments, we offer various options to suit your preferences. We accept wire transfers, cashier's checks, money orders, cash, personal checks, and Zelle money transfers all without incurring additional charges. Additionally, we accept most credit cards (a 4% service fee will be added to the total charges) on any card payments.

QUESTIONS AND ASSISTANCE

If there is anything specific you need or if you have any special requests or questions, please do not hesitate to contact us at the email or telephone number listed below.

Thank you for the opportunity to show you the TMC way and for entrusting us with the responsibility of taking care of your loved one. Your satisfaction is our top priority, and we strive for excellence in every aspect of our service.

We are here to make your experience with TMC exceptional in every way.

Warm regards,

Questions? Contact me**Amanda Lathrop**

Transport Booking Team

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United States

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