

#118866 Florida Scuba Charters EIN: 47-2429247

Submitted January 24, 2021, 17:01 **Received via** Mail **Requester** Dustin McCabe Golf <dmccabe1075@gmail.com>

Status Closed **Type** - **Priority** - **Group** PPP - Tier 1 **Assignee** April Nanette Benigay

(CX PPP) Application Process Confirmation, Status **Consumer Complaint? PPP, BrixDirect Only** No **DocuSign** Questions

Dustin McCabe Golf January 24, 2021, 17:01

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I saw on the webpage that the application had been approved and I was supposed to get the docu-sign email but it has not arrived. It is not in the spam folder either. Is there a way that I can have it resent to me?

thanks

April Nanette Benigay January 28, 2021, 17:21

Hi Dustin,

Congratulations on your approval. Next steps: We are currently working to prepare and finalize the contract to be emailed with DocuSign. Please note they are being sent to the email address on the application. Thank you for your patience, you should receive the closing documents soon.

Best,

APRIL at Cross River Bank



Dustin McCabe Golf February 1, 2021, 13:35

It has been 10 days and I have not received any updates or paperwork.

April Nanette Benigay February 1, 2021, 17:37

Hi Dustin,

Thank you for your response. Right now we don't have specific timeframe on when the DocuSign will be sent to your email. We recommend you to check back after few days for more updates.

Best,

APRIL at Cross River Bank

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