

EXHIBIT 10

Global directory



Thomson Reuters Privacy Statement

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Effective Date: June 2012

Last Updated: January 1, 2020

Your privacy and trust are important to us. This Privacy Statement explains how Thomson Reuters Holdings Inc. and the Thomson Reuters group of companies (we refer to these as “Thomson Reuters”, “we”, “us”, or “our”) collect, use, and share your personal information in connection with the website, application (including a mobile application), product, software, or service that links to this Privacy Statement (we call these our “Services”).

Thomson Reuters supplemental Privacy Statement for California consumers under CCPA →

Thomson Reuters supplemental Privacy Statement for cookie & IBA policy →

Thomson Reuters supplemental Privacy Statement for content distributed with Thomson Reuters Services →

This Privacy Statement, however, does not apply to:

- Our customers’ “content” that is inputted/uploaded and processed, stored, or hosted by our customers using our Services in connection with their account with us, in which this personal information is governed by our customers’ respective privacy policies;
- The “content” that is distributed within our Services (including with respect to personal information included in such content), although this is addressed in our [Informational Content Privacy Statement](#); or
- Any website, application, product, software, service, or content that are offered by third parties or that link to their own privacy statement, privacy policy, or privacy notice.

Importantly, some laws (like GDPR) distinguish between a “controller” and a “processor” (or similar terms). We note that we are a “controller” for those Services where we make decisions on how personal information is used in connection with our Services, and we are a “processor” for those Services where we only use personal information as allowed by our customers.

Where we make decisions on how personal information is used in connection with our Services (where we are acting as a controller), we are responsible for the obligations of a “controller” under applicable laws in connection with the processing of personal information – for example, we use this Privacy Statement and other notices to provide you with information about our use of personal information, as required by law. Where we only use personal information as allowed by our customers (where we are acting as a processor), our customers are similarly responsible for the obligations of a “controller” under applicable laws in connection with the processing of personal information, and, if you are using our Services through one of our customers, you should contact them if you have questions or concerns about the processing of your personal information or compliance with applicable laws.

URL

<https://www.thomsonreuters.com/en/privacy-statement.html>

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For **California Consumers**, we have also prepared a *Supplemental Privacy Statement for California Consumers under CCPA* (“**California Statement**”) in compliance with the California Consumer Privacy Act of 2018 (“CCPA”). Please review our [California Statement](#) attached below for more information.

For our Public Records Products (such as PeopleMap, Public Records on Westlaw, and CLEAR), please visit our supplemental [Public Records Privacy Statement](#) for more information about the use of personal information in our Public Records Products.

Who we are & how to contact us

Thomson Reuters Holdings Inc. is a Delaware corporation with an office at Metro Center, One Station Place, Stamford, Connecticut 06902, United States. In addition, the Thomson Reuters group of companies is made up of numerous legal entities with offices located across the globe. If you want to locate a specific Thomson Reuters office and the local contact information for an office, please see our [list of locations here](#).

Any comments, concerns, complaints, or questions regarding our Privacy Statement may be addressed to privacy.issues@thomsonreuters.com or you can write us as follows:

To the Thomson Reuters’s global **General Counsel, Privacy**:

General Counsel, Privacy
Thomson Reuters
610 Opperman Drive
Eagan, Minnesota 55123
United States of America

To the Thomson Reuters’s **Data Protection Officer** in the EU/EEA:

Data Protection Officer
Thomson Reuters
30 South Colonnade-Canary Wharf
London E14 5EP, United Kingdom

As mentioned above, if you are using our Services through one of our customers, then you should contact them with any privacy-related issues or questions.

Information we collect

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As mentioned above, if you are using our Services through one of our customers, then you should contact them with any privacy-related issues or questions.

Information we collect

The type of personal information we collect depends on how you are specifically interacting with us and which Services you are using.

Generally, we collect the following categories of personal information:

- **Contact Information**, such as name, alias, address, phone number, social media user ID, email address, and similar contact data.
- **Organization and Contacts Information**, such as your employer or organizations that you are a member of, information about your colleagues or those within your organization, your status with an organization, and similar data.
- **Account Information**, such as security-related information (including user names and passwords, authentication methods, and roles), service-related information (including purchase history and account profiles), billing-related information (including payment, shipping, and billing information), and similar data.
- **User Content**, such as content of communications, suggestions, questions, comments, feedback, and other information you send to us, that you provide to us when you contact us, or that you post on our Services (including information in alerts, folders, notes, and shares of content), and similar data.
- **Device & Browser Information**, such as network and connection information (including Internet Service Provider (ISP) and Internet Protocol (IP) addresses), device and browser identifiers and information (including device, application, or browser type, version, plug-in type and version, operating system, user agent, language and time zone settings, and other technical information), advertising identifiers, cookie identifiers and information, and similar data.
- **Usage Information and Browsing History**, such as usage metrics (including usage rates, occurrences of technical errors, diagnostic reports, settings preferences, backup information, API calls, and other logs), content interactions (including searches, views, downloads, prints, shares, streams, and display or playback details), and user journey history (including clickstreams and page navigation, URLs, timestamps, content viewed or searched for, page response times, page interaction information (such as scrolling, clicks, and mouse-overs), and download errors), advertising interactions (including when and how you interact with marketing and advertising materials, click rates, purchases or next steps you may make after seeing an advertisement, and marketing preferences), and similar data.
- **Location Data**, such as the location of your device, your household, and similar location data.
- **Demographic Information**, such as country, preferred language, age and date of birth, marriage status, gender, physical characteristics, personal or household/familial financial status and metrics, military status, and similar data.
- **Your Image**, such as still pictures, video, voice, and other similar data.
- **Identity Information**, such as government-issued identification information, tax identifiers, social security numbers, other government-issued identifiers, and similar data.
- **Financial Information**, such as billing address, credit card information, billing contact details, and similar data.
- **Social Media and Online Content**, such as information in social media and online profiles, online posts, and similar data.
- **Career, Education, and Employment Related Information**, such as job preferences or interests, work performance and history, salary history, status as a veteran, nationality and immigration status, demographic data, disability-related information, application information, professional licensure information and related compliance activities, accreditations and other accolades, and similar data.

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- **Social Media and Online Content**, such as information in social media and online profiles, online posts, and similar data.
- **Career, Education, and Employment Related Information**, such as job preferences or interests, work performance and history, salary history, status as a veteran, nationality and immigration status, demographic data, disability-related information, application information, professional licensure information and related compliance activities, accreditations and other accolades, application information, professional licensure information and related compliance activities, accreditations and other accolades, education history (including schools attended, academic degrees or areas of study, academic performance, and rankings), and similar data.

Sources of information

We collect personal information about you either directly from you, from certain third parties (such as your employer or the subscriber providing access to our Services), or from other sources (such as publicly available sources) as follows:

You provide personal information to us when you:

- Search for, subscribe to, or purchase our Services.
- Use our Services or otherwise interact with us.
- Create or maintain a profile or account with us.
- Purchase, use, or otherwise interact with content, products, or services from third party providers who have a relationship with us.
- Create, post, or submit user content on our Services.
- Register for or attend one of our events or locations.
- Request or sign up for information.
- Communicate with us by phone, email, chat, in person, or otherwise.
- Complete a questionnaire, survey, support ticket, or other information request form.
- When you express an interest in working with us or apply for a job or position with us.

We collect personal information automatically when you:

- Search for, visit, interact with, or use our Services (including through a device).
- Access, use, or download content from us.
- Open emails or click on links in emails or advertisements from us.
- Otherwise interact or communicate with us (such as when you attend one of our events or locations, when you request support or send us information, or when you mention or post to our social media accounts).

We also collect personal information about you from third parties, such as:

- Your organization and others with whom you have a relationship that provide or publish personal information related to you, such as from our customers when they arrange access to our Services for you or from others when they create, post, or submit user content on our Services that may include your personal information.

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- Your organization and others with whom you have a relationship that provide or publish personal information related to you, such as from our customers when they arrange access to our Services for you or from others when they create, post, or submit user content on our Services that may include your personal information.
- Professional or industry organizations and certification / licensure agencies that provide or publish personal information related to you.
- Third parties and affiliates who resell or integrate with our Services.
- Service providers and business partners who work with us in relation to our Services and that we may utilize to deliver certain content, products, or services or to enhance your experience.
- Marketing, sales generation, and recruiting business partners.
- Credit bureaus and other similar agencies.
- Government agencies and others who release or publish public records.
- Other publicly or generally available sources, such as social media sites, public and online websites, open databases, and data in the public domain.

How we use information

This section includes details of the purposes for which we use personal information and the different legal reasons for processing that personal information.

Lawful Basis

First, some laws require us to explain the **lawful basis** upon which we process your personal information. With respect to these laws, we process personal information about you for one or more of the following basis:

- **To Perform a Contract.** Where the processing is necessary for the performance of contract.
- **Legitimate Interests.** Where the processing is necessary for legitimate interests pursued by us or by a third party, except where such interests are overridden by your interests or fundamental rights and freedoms which require protection of personal information.
- **Your Consent.** Where you have given us consent to process your personal information for specified purposes, such as to provide our Service and other items requested by you.
- **Comply with the Law.** Where the processing is necessary for compliance with a legal obligation.

Processing of Personal Information

We process your personal information in connection with our Services and for other business purposes, including to:

- Provide, deliver, analyze, and administer our Services (including in connection with the performance of a contract).
- For internal research and development purposes for new content, products, and services, and to improve, test, and enhance the

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- Provide, deliver, analyze, and administer our Services (including in connection with the performance of a contract).
- For internal research and development purposes for new content, products, and services, and to improve, test, and enhance the features and functions of our current Services.
- Process transactions related to our Services and administer accounts or profiles related to you or your organization (including registrations, subscriptions, purchases, billing events, royalty calculations, and payments).
- Personalize and make recommendations related to our Services and other offerings.
- Contact and communicate with you in connection with our Services or other notifications, programs, events, or updates that you may have registered for.
- Send you offers, advertising, and marketing materials, including to provide personalized advertising to you.
- Conduct and communicate with you regarding recruiting and human resources administration.
- Comply with your instructions or to fulfill other, specified purposes for which you have given your consent.
- Detect and prevent fraud and abuse to ensure the security and protection of all customers and others, as well as to identify and authenticate your access to our Service or to identify and authenticate you before we provide you with certain information.
- Exercise our rights and to protect our and others' rights and/or property, including to take action against those that seek to violate or abuse our Services.
- Comply with the law and our legal obligations, including to respond to a request or order from a court, regulator, or authority, as well as to fulfill our contractual obligations with our customers when they arrange access to our Services for you.
- Effectuate the sale, merger, acquisition, or other disposition of our business (including in connection with any bankruptcy or similar proceedings).

How we share information

We share personal information for the purposes set out in this Privacy Statement and with the following categories of recipients:

- **The Thomson Reuters Group.** We may share your personal information amongst the companies within the Thomson Reuters group of companies.
- **Your Organization and Contacts.** We may share your personal information with your organization and others with whom you have a relationship in order to fulfill or perform a contract or other legal obligation, including with our customer that arranges access to our Services for you and pays us in connection with your access. We may also share your personal information with your contacts if you are in the same organization or to facilitate the exchange of information between you and the contact(s).
- **Business Partners.** We may share your personal information with our business partners to jointly offer, provide, deliver, analyze, administer, improve, and personalize products or services (including these Services) or to host events. We may also pass certain requests from you or your organization to these business providers.
- **Third Party Content Providers.** We may share your personal information with our third party content providers to perform tasks on our behalf and to assist us in providing, delivering, analyzing, administering, improving, and personalizing content that are delivered as part of our Services. We may also pass certain requests from you or your organization to these content providers.

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- **Social Media Services.** We may work with certain third party social media providers to offer you their social networking services through our Services. These social networking services may be able to collect information about you, including your activity on our Services. These third party social networking services also may notify your friends, both on our Services and on the social networking services themselves, that you are a user of our Services or about your use of our Services, in accordance with applicable law and their own privacy policies.
- **Third Party Service Providers.** We may share your personal information with our third party service providers to perform tasks on our behalf and to assist us in offering, providing, delivering, analyzing, administering, improving, and personalizing our Services. For example, service providers who assist us in performing, delivering, or enhancing certain products and services related to our delivery and operation of our Services, who provide technical and/or customer support on our behalf, who provide application or software development and quality assurance, who provide tracking and reporting functions, research on user demographics, interests, and behavior, and other products or services. These third party service providers may also collect personal information about or from you in performing their services and/or functions on our Services. We may also pass certain requests from you or your organization to these third party service providers.
- **Advertisers.** We may share your personal information with advertisers, advertising exchanges, and marketing agencies that we engage for advertising services, to deliver advertising on some of our Services, and to assist us in advertising our brand and products and services. Those advertising services may also target advertisements on third party websites based on cookies or other information indicating previous interaction with us and/or our Services.
- **Users.** For some of our Services, we aggregate information from public records, phone books, social networks, marketing surveys, business websites, and other sources made available to us to create listings and profiles that become a part of our content in these Services, such as attorney and legal professional directories. These listings and profiles may be made available to all users of these Services. As described above, we may also share your personal information with other users who are your contacts if you are in the same organization or to facilitate the exchange of information between you and the contact(s). Additionally, if you choose to include your personal information in any reviews, comments, or other posts that you create, then that personal information may be displayed other users as part of your posting.
- **In the Event of Merger, Sale, or Change of Control.** We may transfer this Privacy Statement and your personal information to a third party entity that acquires or is merged with us as part of a merger, acquisition, sale, or other change of control (such as the result of a bankruptcy proceeding).
- **Other Disclosures.** We may disclose your personal information to third parties if we reasonably believe that disclosure of such information is helpful or reasonably necessary to comply with any applicable law or regulation, to comply with or respond to a legal process or law enforcement or governmental request, to enforce our terms and conditions or other rights (including investigations of potential violations of our rights), to detect, prevent, or address fraud or security issues, or to protect against harm to the rights, property, or safety of Thomson Reuters, our users, or the public.

Location of information

Thomson Reuters Holdings Inc. is located in the United States and the affiliated entities within the Thomson Reuters group of companies are located throughout the world. During your use of our Services and your interactions with us, your personal information may be transferred outside of your home country and may be stored in and accessed from multiple countries.

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Whenever we transfer personal information to other jurisdictions, we will ensure that the information is transferred in accordance with this Privacy Statement and as permitted by applicable data protection laws.

Security of information

The security of your personal information is important to us. Taking into account the nature, scope, context, and purposes of processing personal information, as well as the risks to individuals of varying likelihood and severity, we have implemented technical and organizational measures designed to protect the security of personal information.

However, please note that no method of transmission over the Internet or method of electronic storage is 100% secure. Therefore, while we strive to use commercially acceptable measures designed to protect personal information, we cannot guarantee its absolute security.

Our security procedures also means that we may request proof of identity before we disclose personal information to you or before we process your other requests.

Retention of information

We retain personal information in accordance with our enterprise records retention schedule, which varies by Service, business function, record classes, and record types.

We calculate retention periods based upon and reserve the right to retain personal information for the periods that the personal information is needed to: (a) fulfill the purposes described in this Privacy Statement, (b) meet the timelines determined or recommended by regulators, professional bodies, or associations, (c) comply with applicable laws, legal holds, and other legal obligations (including contractual obligations), and (d) comply with your requests.

Children's privacy

Our Services generally provide information solutions and, as such, our Services are intended for professionals and/or individuals over eighteen (18) years of age. We do not target children and do not knowingly collect any personal information from children under the age of thirteen (13). When a user discloses personal information on our Services, that user is representing to us that he or she is at least eighteen (18) years of age.

Marketing choices

We deliver advertising and marketing across various platforms, such as on our Services or via email, telephone, text messaging, direct mail, and various online channels. Our Services and marketing materials may also include third party advertising and links to other websites and applications. Third party advertising partners may collect information about you when you interact with their content, advertising, or services.

You can control cookies and tracking tools. To learn how to manage how we and our partners use cookies and other tracking tools, and to read our [Cookie & IBA Policy](#) here.

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Your rights

In certain circumstances, local data protection laws (such as the GDPR) may give you rights with respect to personal information if you are located in or are a resident of that country, state, or territory (including if you are located in the EU/EEA). As discussed above, we have also prepared a *Supplemental Privacy Statement for California Consumers under CCPA* ("California Statement") in compliance with the California Consumer Privacy Act of 2018 ("CCPA"). Please review our [California Statement](#) below for more information.

IMPORTANT: WE ARE ONLY REQUIRED TO HONOR RIGHTS TO THE EXTENT THAT THESE RIGHTS HAVE BEEN GRANTED TO YOU AND APPLY TO YOU UNDER APPLICABLE DATA PROTECTION LAWS. PLEASE CONSULT YOUR LOCAL DATA PROTECTION LAWS TO DETERMINE WHAT RIGHTS MAY BE AVAILABLE TO YOU AND WHEN ACCESS TO THESE RIGHTS ARE LIMITED.

What rights may be available to me?

These rights differ based upon local data protection laws in your country, state, or territory, but these rights **may** include one or more of the following:

- **Access to Personal Information.** You may have the right to obtain confirmation from us that we process your personal information and, if so, you may have the right to request access to your personal information. Please note that, to the extent permitted by law, we may charge a reasonable fee based on administrative costs for the first or further copies of your personal information requested by you.
- **Rectification.** You may have the right to request that we rectify inaccurate personal information concerning you and, depending on the purposes of the processing, you may have the right to have incomplete personal information completed.
- **Erasure/Deletion.** You may have the right to require us to erase some or all of the personal information concerning you.
- **Restriction of Processing.** You may have the right to require us to restrict the further processing your personal information. In such cases, the respective information will be marked as restricted, and may only be processed by us for certain purposes.
- **Object.** You may have the right to object, on grounds relating to your particular situation, to the processing of your personal information by us, and we may be required to no longer process some or all of your personal information.
- **Data Portability.** You may have the right to receive a copy of your personal information which you have provided to us, in a structured, commonly used, and machine-readable format, and you may have the right to transmit that personal information to another entity without hindrance from us.
- **Withdraw Consent.** You may have the right to withdraw consent you have provided to us where we rely solely on your consent to process your personal information. You can always provide your consent to us again at a later time.
- **Right to Complain.** You may have the right to lodge a complaint to an applicable supervisory authority or other regulator if you are not satisfied with our responses to your requests or how we manage your personal information. For example, if you are located in the EU/EEA, a list of and more information about the EU/EEA Data Protection Authorities can be found here: http://ec.europa.eu/justice/data-protection/bodies/authorities/index_en.htm. We encourage you to first or also reach out to us at privacy.issues@thomsonreuters.com, so we have an opportunity to address your concerns directly.

- If you are a California resident, California Civil Code Section 1798.83 may permit you the right to request information regarding the

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not satisfied with our responses to your requests or how we manage your personal information. For example, if you are located in the EU/EEA, a list of and more information about the EU/EEA Data Protection Authorities can be found here: http://ec.europa.eu/justice/data-protection/bodies/authorities/index_en.htm. We encourage you to first or also reach out to us at privacy.issues@thomsonreuters.com, so we have an opportunity to address your concerns directly.

- If you are a **California resident**, California Civil Code Section 1798.83 may permit you the right to request information regarding the disclosure of personal information about you by us to third parties for the third parties' direct marketing purposes.
- If you are a **Nevada resident**, Nevada residents may also have certain rights regarding the sale of personal information. Nevada residents may opt out of the future sale of their information to a third party so that they may license or sell information by clicking the following link "[Do Not Sell My Personal Information](#)" or by emailing us at: privacy.issues@thomsonreuters.com.

Importantly, these rights are not absolutely guaranteed and there are several exceptions where we may not have an obligation to fulfill your request. PLEASE CONSULT YOUR LOCAL DATA PROTECTION LAWS TO DETERMINE WHAT RIGHTS MAY BE AVAILABLE TO YOU AND WHICH EXCEPTIONS MAY APPLY.

How do I submit a request?

To make a request or exercise your rights, please visit our [Data Subject Rights Portal](#).

If you are making a request with respect to our **Public Records Products**, please visit our supplemental [Public Records Privacy Statement](#) for more information about submitting a request or exercising your rights for these Public Records products.

When you make a request, we ask that you help us with the following:

- **Tell Us Which Right You Are Exercising:** Please specify which right you want to exercise and the personal information to which your request relates (if not to you). If you are acting on behalf of another individual, please clearly indicate this fact and your authority to act on such person's behalf.
- **Tell Us More about Your Relationship with Us:** Please let us know how you are associated with us, such as that you use certain Services of ours or that you were a former employee.
- **Help Us Verify Your Identity:** As mentioned above, our security procedures mean that we may request proof of identity before we disclose personal information to you or before we process your other requests. Provide us enough information to verify your identity. If we cannot initially verify your identity, we may request additional information to complete the verification process (such information may include your picture, a copy of your driver's license or other government-issued ID and/or a recent utility or credit card bill). Please note that if we cannot verify your identity, we may not be able to fulfill your request. Any personal information you disclose to us for purposes of verifying your identity may be shared with our third party service providers and/or third parties (like your phone carrier) or government agencies for the purpose of verification.
- **Direct Our Response Delivery:** Depending on your request, we will provide a response to you via email or through a link to access certain information. If you prefer to receive our response in another way, then please let us know your preferred delivery mechanism to receive our response. You may specify, for example, email, mail, or through your account (if you have one with us).

Changes to this Privacy Statement

As our organization changes over time, this Privacy Statement is expected to change as well. We reserve the right to amend the Privacy Statement at any time, for any reason, and without notice to you other than the posting of the updated Privacy Statement on our Services. We may e-mail periodic reminders of our notices and terms and conditions, but you should check our Services frequently to see the current Privacy Statement that is in effect and any changes that may have been made to it.

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Conflicts

Depending on the specific Service you are using or specific interactions you have with us, we may provide different or supplemental privacy statements that describe and govern how we use your personal information. When we do so, those different or supplemental privacy statements apply to that specific Service you are using or those specific interactions you have with us.

If there is any conflict between the English version of our Privacy Statement and a version translated in another language, the English version controls.

Thomson Reuters supplemental Privacy Statement for California consumers under CCPA

DO NOT SELL MY PERSONAL INFORMATION →

Introduction

As a global company, our business proudly serves certain natural persons residing in the State of California (each, a “**consumer**”). This *Supplemental Privacy Statement for California Consumers under CCPA* (“**California Statement**”) explains rights that California consumers may have under the California Consumer Privacy Act of 2018 (“**CCPA**”).

When we use the term “**personal information**” in this supplemental California Statement, we are using that term as CCPA defines it, which CCPA generally defines “**personal information**” to mean information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. However, personal information does not include publicly available, deidentified, or aggregate consumer information (which are all defined in CCPA). Notably, the definition of “**personal information**” also does not apply to the collection of personal information from job applicants, employees – whether you are our employee or any employee of the entity arranging access to our Services for you, business owners, directors, officers, medical staff, or contractors.

Categories of personal information we collect, the sources of that information, purposes for why we collect it, who we share it with, and whether we sell that personal information

Where we act as a “business” under CCPA (meaning we determine the manner and reasons for why we process your personal information), we may be required to disclose additional information regarding the categories of personal information we collect, the sources where we obtain that information, the purposes for why we collect that information, who we share that information with, as well as whether we sell that personal information – all of which depends on the specific Service. Accordingly, we’ve provided additional Service-specific information for subject Services on our website located at tr.com/privacy-information.

Your privacy rights

If you are a resident of California and are not a job applicant, employee/contractor, or employee/contractor of another company

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Service-specific information for subject Services on our website located at tr.com/privacy-information.

Your privacy rights

If you are a resident of California and are not a job applicant, employee/contractor, or employee/contractor of another company interacting with us in your job role, you have the right to request what information we collect, use, and disclose. You also have the right to request that we delete your information.

To make a request, you can contact us through our [Data Subject Rights Portal](#) or at 1-866-633-7656. Provide us enough information to verify your identity. We will use information you provide to us to verify your request. If we cannot initially verify your identity, we may request additional information to complete the verification process, such as, for example, a copy of your driver's license and/or a recent utility or credit card bill. You can designate an agent to make a request on your behalf by either: (1) having your agent send us a letter, signed by you, certifying that the agent is acting on your behalf and showing proof that they are registered with the California Secretary of State; or (2) by you and the agent executing and sending us a notarized power of attorney stating that the agent is authorized to act on your behalf. Please note that we may still require you to verify your identity before we process a request submitted by your agent.

California residents also have certain rights regarding the sale of personal information. California residents have the right to opt out of the sale of their personal information by clicking the following link "[Do Not Sell My Personal Information](#)" or by clicking the button above.

We will not discriminate against you because you have exercised any of your privacy rights under the CCPA.

[CCPA Consumer Request Metrics for 2020](#)

Thomson Reuters supplemental Privacy Statement for cookie & IBA policy

Our [Privacy Statement](#) explains our principles when it comes to the collection, processing, and storage of your personal information. This Cookie & IBA Policy supplements the above Privacy Statement and specifically explains how we, our partners, and users of our Services deploy cookies and other tracking technologies, including for Interest-Based Advertising (IBA), as well as the options you have to control them.

Cookie policy

What are Cookies?

Cookies are small pieces of data, stored in text files, that are stored on your computer or other device when websites are loaded in a browser. They are widely used to "remember" you and your preferences, either for a single visit (through a "**session cookie**") or for multiple repeat visits (using a "**persistent cookie**"). They ensure a consistent and efficient experience for visitors, and perform essential functions such as allowing users to register and remain logged in. Cookies may be set by the site that you are visiting (known as "**first party cookies**"), or by third parties, such as those who serve content or provide advertising or analytics services on the website ("**third party cookies**").

Both websites and HTML emails may also contain other tracking technologies such as "**web beacons**" or "**pixels**." These are typically small transparent images that provide us with statistics, for similar purposes as cookies. They are often used in conjunction with cookies, though they are not stored on your computer in the same way as cookies. As a result, if you disable cookies, web beacons may still load, but their functionality will be restricted.

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Flash cookies, also known as **local shared objects**, are designed to support browser content supported by Adobe® Flash. They are usually used to enable ads and video content on websites. Like other cookies, they will store information on your device, some of which will be specific to the Flash-enabled content. Flash cookies can only be deleted within Adobe Flash rather than via your browser. Please refer to the following help page for information on how to manage your privacy settings and deletion of Flash cookies:
http://www.macromedia.com/support/documentation/en/flashplayer/help/settings_manager.html.

How We Use Cookies

We use cookies for several different purposes. Some cookies are necessary for technical reasons; some enable a personalized experience for both visitors and registered users; and some allow the display of advertising from selected third party networks. Some of these cookies may be set when a page is loaded, or when a user takes a particular action on one of our Services. Many of the cookies we use are only set if you are a registered user, while others are set whenever you visit or use one of our Services (irrespective of whether you have an account). For more information on the choices you have about the cookies we use, please see Section entitled [Controlling Cookies](#) below.

Where We Place Cookies

We set cookies in a number of different locations across our services. These locations may include:

- Our websites (including tr.com and reuters.com) and other Services;
- Our mobile apps;
- The emails we send.

Types of Cookies

The bullet points below outline the types of cookies we use on our Services and why we use them. We also provide explanations of their purpose(s).

- **Strictly Necessary.** These cookies are essential for our Services to perform their basic functions. These include cookies that are required to allow registered users to authenticate and perform account related functions, as well as to save the contents of virtual “carts” for e-commerce functionality.
- **Analytics and Performance.** Performance cookies collect information on how users interact with our Services, including what pages are visited most, as well as other analytical data. We use these details to improve how our Services function and to understand how users interact with our Services.
- **Functionality.** These cookies are used to store preferences set by users such as account name, language, and location.
- **Security.** We use these cookies to help identify and prevent potential security risks.
- **Advertising.** These cookies are used to display relevant advertising to users who use our Services, as well as to understand and

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- **Functionality.** These cookies are used to store preferences set by users such as account name, language, and location.
- **Security.** We use these cookies to help identify and prevent potential security risks.
- **Advertising.** These cookies are used to display relevant advertising to users who use our Services, as well as to understand and report on the efficacy of ads served on our Services. They track details such as the number of unique visitors, the number of times particular ads have been displayed, and the number of clicks the ads have received. They are also used to build user profiles, including showing you ads based on products or services you've viewed or acts you have taken on our (and other) websites and services. These are set by us and trusted third party networks, and are generally persistent in nature.
- **Third Party / Embedded Content.** Services hosted by us make use of different third party applications and services to enhance the experience of Service visitors. These include social media platforms such as Facebook and Twitter (through the use of sharing buttons). As a result, cookies may be set by these third parties, and used by them to track your online activity. We have no direct control over the information that is collected by these cookies.

Controlling Cookies

You may wish to restrict the use of cookies or completely prevent them from being set. Most modern browsers allow you to change your cookie settings. You can usually find these settings in the options or preferences menu of your browser. To understand these settings, the following links for commonly used browsers may be helpful, or you can use the help option in your browser for more details:

- [Cookie settings in Internet Explorer](#)
- [Cookie settings in Firefox](#)
- [Cookie settings in Chrome](#)
- [Cookie settings in Safari web and iOS](#)

If you disable cookies, please be aware that some of the features of our Services may not function correctly.

For more details on your choices regarding use of your web browsing activity for interest-based advertising you may visit the following sites:

- networkadvertising.org
- optout.aboutads.info
- youradchoices.com
- youronlinechoices.eu

On a mobile device, you may also be able to adjust your settings to limit ad tracking.

You can opt out of Google Analytics by installing [Google's opt-out browser add-on](#).

Do Not Track Signals

Generally, we do not currently respond to, or take any action with respect to web browser "do not track" signals or other mechanisms that provide consumers the ability to exercise choice regarding the collection of personal information about an individual's online

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Do Not Track Signals

Generally, we do not currently respond to, or take any action with respect to web browser "do not track" signals or other mechanisms that provide consumers the ability to exercise choice regarding the collection of personal information about an individual's online activities over time and across third party websites or online services. **However**, in some instances our third party service providers who integrate within our Services do honor Do Not Track signals.

Consent for Advertising Cookies on Our Sites

You may see a "cookie banner" on our websites. If you are visiting one of our Services from the EU/EEA, then we do not set, or allow our ad partners to set, cookies that are used to show you targeted ads before you click to accept. When you consent in this manner, we and our advertising partners may set advertising cookies on the site or other Service you are visiting and on other of our websites, dashboards, and services. We'll display the banner to you periodically, just in case you change your mind.

Interest-based advertising (IBA) policy***Opt-Out of Email Marketing***

You may choose not to receive future marketing or advertising emails from us by clicking the unsubscribe link at the bottom of each marketing or advertising email that you receive from us. Alternatively, you may send us an opt-out request specifying your communications preferences to privacy.issues@thomsonreuters.com.

Please note that, even if you opt-out of receiving marketing or advertising emails, we may still send you transactional emails related to the performance of our Services or your account with us, including administrative emails, maintenance emails, operational emails (for example, in connection with a password reset request), and responses to any "contact" request you initiate.

We may also restart sending you marketing or advertising emails if you later opt-in.

Interest-Based Advertising Notice***What is Interest-Based Advertising?***

Interest-based advertising, sometimes referred to as "targeted advertising", "online behavioral advertising", and "personalized advertising", allows us to deliver personalized and/or targeted advertising to individuals that are tailored to individual interests, as well as to provide advertising-related services such as ad delivery, reporting, attribution, analytics, and market research. We serve interest-based advertising using information you make available to us when you interact with our Services and other sites, content, or products or services, which may be supplemented by third parties as discussed below. We deliver interest-based advertising on Thomson Reuters's owned and operated sites, on unaffiliated sites, and through our Services.

Like other online advertising networks, we use cookies, web beacons, and other technologies to enable us to learn about what ads you are served, what ads you click, and other actions you take on our sites, on other sites, and sometimes offline (collectively, "Ad Stats"). This allows us to provide you with more useful and relevant ads.

We allow third party companies to collect certain information when you visit our websites or use our Services. Third party advertisers and other third parties (including ad networks, ad delivery or ad serving companies, and other service providers they may use) may also collect information about your Ad Stats, in which they may use that information to assume that users who interact with or click on a

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We allow third party companies to collect certain information when you visit our websites or use our Services. Third party advertisers and other third parties (including ad networks, ad delivery or ad serving companies, and other service providers they may use) may also collect information about your Ad Stats, in which they may use that information to assume that users who interact with or click on a personalized ad or content are part of the group that the ad or content is directed towards. Also, some third parties may provide us with information about you (such as the sites where you have been shown ads, your Ad Stats, and/or demographic information) from offline and online sources that we may use to provide you more relevant and useful advertising.

Advertisers or ad companies working on their behalf sometimes use technology to serve the ads that appear on our sites or Services directly to your browser. They automatically receive your IP address and/or information from cookies when this happens. They may also use third party cookies to measure the effectiveness of their ads and to personalize ad content. We do not have access to or control over third party cookies or other features that advertisers and third party sites may use, and the privacy practices of these advertisers and third party websites are not covered by this Privacy Statement. Please contact them directly for more information about their privacy practices.

How do I Opt-out of Interest-Based Advertising?

You may choose not to receive interest-based advertising. Please note that, even if you opt-out of receiving interest-based advertising, you will still receive advertisements and marketing materials, but they will not be personalized to you specifically.

For some of our vendors that participate in the Digital Advertising Alliance (DAA), you can exercise your online advertising choices for those vendors to opt-out of interest-based advertising at <http://optout.aboutads.info>. You may also opt out of receiving interest-based ads from many sites through the Network Advertising Initiative's (NAI) Opt Out Tool (<http://www.networkadvertising.org/choices>) and in the EU at <http://www.youronlinechoices.com/>.

How Do I Opt-Out of Advertising on Mobile Devices?

Mobile devices have an advertising identifier that gives companies the ability to serve targeted ads to a specific mobile device. Depending on your specific device, you may be able to limit advertising or reset the advertising identifier within your mobile device privacy settings. Another tool you can use to control advertising on your mobile device is the AppChoices App: <http://youradchoices.com/appchoices>. You may also choose to turn off the device's location tracking on your mobile device depending on your specific device.

Please note that some of the options described in the paragraphs above that you select are browser-specific or device-specific, so you may need to opt-out again if you delete cookies, use a different device, or change browsers.

Contact us

If you have any questions about our use of cookies or about IBA, you can find the most recent contact details in our [Privacy Statement](#).

Thomson Reuters supplemental Privacy Statement for content distributed with Thomson Reuters Services

1. Introduction

As a global business information services company, our business proudly distributes informational content within our Services. This

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content distributed with Thomson Reuters Services

1. Introduction

As a global business information services company, our business proudly distributes informational content within our Services. This *Supplemental Privacy Statement for Content Distributed with Thomson Reuters Services* (“**Informational Content Privacy Statement**”) supplements the above [Privacy Statement](#) and further explains how we distribute and curate this informational content.

2. Why does Thomson Reuters publish informational content?

Thomson Reuters publishes various types of content, such as statutes, laws, regulations, rules, court cases, opinions, expert analysis, articles, forms, public records, treatise, dictionaries, and many other types of information, that we believe have professional and jurisprudential value for our customers or the general public.

3. How does Thomson Reuters obtain informational content?

Thomson Reuters obtains informational content in a number of ways – sometimes we purchase or license the content from others, sometimes we receive the content pursuant to a contract where we are required to curate and distribute the content, sometimes we commission the content ourselves, and sometimes the content is collected from a number of public sources, like public records, journalistic sources, and information in the public domain. Any personal information contained in informational content that is subsequently distributed by Thomson Reuters originates from the original text of the informational content.

4. How does Thomson Reuters curate informational content?

In addition to distributing the informational content, Thomson Reuters curates the content – in other words, Thomson Reuters prepares and provides summaries, metadata, or other related information concerning the original content. For example, reported cases in our legal products might include a headnote, key cite, and other metadata, as well as the full-text court case. In many cases, Thomson Reuters prepares the curation of the content. Any personal information contained in the curation is derived from personal information included in the original information content supplied by the source of that content.

5. Does Thomson Reuters edit or change the substances of the original information content?

Except for clerical/typographical errors and format changes in compliance with editorial house styles and except as directed by source of the original information content, Thomson Reuters does not edit or change the substance of the original information content in most cases.

6. What if I want to change or delete my personal information contained in the information content or just want the informational content removed?

In many cases, we are not the source of the information content and Thomson Reuters is not obliged to change or delete the substance of the original content including any personal information unless we receive a verified request from the source of the information content, such as, for example, a court order from the court that issued the court case in the first place.

If you have any questions or concerns regarding the substance of any informational content or your personal information as contained in that information content, please contact the source of the informational content and work with them directly to resolve your questions or concerns.

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