

PX 298

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Co-Lead Counsel for Plaintiffs and the Class

UNITED STATES DISTRICT COURT

SOUTHERN DISTRICT OF CALIFORNIA

**IN RE BANK OF AMERICA
CALIFORNIA UNEMPLOYMENT
BENEFITS LITIGATION**

Case No. 3:21-md-02992-GPC-MSB

**DECLARATION OF KELLY
KOEHNEN ARISTIDES IN SUPPORT
OF PLAINTIFFS' OPPOSITION TO
MOTION FOR PARTIAL SUMMARY
JUDGMENT**

[ORAL ARGUMENT REQUESTED]

This Document Relates to All Actions

Date: April 17, 2026
Time: 1:30 p.m.
Judge: Hon. Gonzalo P. Curiel
Ctrm: 2D (2nd Floor)

1 I, Kelly Koehnen Aristides, declare as follows:

2 1. I am an attorney with the law firm of Cotchett, Pitre & McCarthy, LLP, Co-Lead
3 Counsel for Plaintiffs and the Proposed Class in this action. I submit this declaration to
4 authenticate the transcriptions of Bank of America's (the "Bank's") Claims Call Center
5 call tapes described below which are included as exhibits ("PX") to the Declaration of
6 Connie K. Chan in Opposition to Defendant's Motion for Partial Summary Judgment. I
7 have personal knowledge of the matters stated herein, and if called as a witness, I could
8 and would testify competently thereto.

9 2. Each of the customer service call tapes identified and described below was
10 produced in discovery by the Bank in this case, pursuant to court order, as a digital audio
11 file ("Call Tape"). I personally transcribed the portions of the Call Tape described below
12 by playing back the recording and accurately typing out the words spoken during the call.
13 The transcription process required me to listen carefully and frequently to return to an
14 earlier point in the audio tape to ensure an accurate transcription, and that is what I did to
15 maximize accuracy. I also noted where the call tape was inaudible or garbled, redacted by
16 the Bank, or redacted for privacy by Plaintiffs.

17 3. I have prior experience with preparing and finalizing transcriptions for trial in
18 my work at the child sex crimes unit of the District Attorney's Office of San Luis Obispo,
19 California as a Deputy District Attorney.

20 4. **PX 51** is a true and correct copy of the transcript that I prepared of a portion of
21 the call between Plaintiff Vanessa Rivera and the Bank's Call Center, which took place on
22 February 4, 2021. That call tape was produced by the Bank in this case with the Bates
23 number BANA_EDD_MDL-00718724.

24 5. **PX 52** is a true and correct copy of the transcript that I prepared of a portion of
25 the call between a class member referred to by [REDACTED] and the Bank's
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1 Call Center, which took place on February 5, 2021. That call tape was produced by the
2 Bank in this case with the Bates number BANA_EDD_MDL-00887519.

3 6. **PX 53** is a true and correct copy of the transcript that I prepared of a portion of
4 the call between a class member referred to by [REDACTED] and the Bank's
5 Call Center, which took place on March 4, 2021. That call tape was produced by the Bank
6 in this case with the Bates number BANA_EDD_MDL-00888143.

7 7. **PX 54** is a true and correct copy of the transcript that I prepared of a portion of
8 the call between a class member referred to by [REDACTED] and the Bank's
9 Call Center, which took place on March 22, 2021. That call tape was produced by the Bank
10 in this case with the Bates number BANA_EDD_MDL-887900.

11 8. **PX 55** is a true and correct copy of the transcript that I prepared of a portion of
12 the call between a class member referred to by [REDACTED] and the
13 Bank's Call Center, which took place on December 1, 2020. That call tape was produced
14 by the Bank in this case with the Bates number BANA_EDD_MDL-00887844.

15 9. **PX 118** is a true and correct copy of the transcript that I prepared of a portion of
16 the call between a class member referred to by [REDACTED] and the Bank's
17 Call Center, which took place on November 2, 2020. That call tape was produced by the
18 Bank in this case with the Bates number BANA_EDD_MDL-00888326.

19 10. **PX 119** is a true and correct copy of the transcript that I prepared of a portion
20 of the call between a class member referred to by [REDACTED] and the
21 Bank's Call Center, which took place on December 20, 2020. That call tape was produced
22 by the Bank in this case with the Bates number BANA_EDD_MDL-00887608.

23 11. **PX 120** is a true and correct copy of the transcript that I prepared of a portion
24 of the call between Plaintiff P.A. and the Bank's Call Center, which took place on
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1 December 5, 2020. That call tape was produced by the Bank in this case with the Bates
2 number BANA_EDD_MDL-00887001.

3 I declare under penalty of perjury that the foregoing is true and correct, and that the
4 transcripts are accurate to the best of my knowledge and ability. Executed this 9th day of
5 January, 2026 at Seattle, Washington.

6 /s/ Kelly Koehnen Aristides

7 Kelly Koehnen Aristides
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SIGNATURE ATTESTATION

Pursuant to section 2(f)(4) of the Electronic Case Filing Administrative Policies and Procedures Manual, I, Brian Danitz, attest that the other signatories listed, and on whose behalf this filing is submitted, concur in the filing content and have authorized this filing.

Dated: January 9, 2026

/s/ Brian Danitz

BRIAN DANITZ.