

Exhibit 62

Bank of America

Dispute Resolution Services P.O. Box 53137 Phoenix AZ 85072-3137

September 02, 2020

002764

AT1



KUANG TING CHONG

MONTEREY PARK, CA



Amount: \$1,000.00

Claim number:

Account ending in:

KUANG TING CHONG:

We've completed our investigation of this disputed transaction. The previously issued credit for \$1,000.00 is now permanent.

We're here to help

We appreciate the opportunity to serve your financial needs. If you have questions, please call us at 855.355.5058 Monday through Friday, 8 a.m. to 8 p.m. Eastern.

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