

EXHIBIT 48

Message

From: Rosemary Mathews [REDACTED]
Sent: 2/9/2021 8:24:00 PM
To: Patel, Nital [Nital.Patel@sen.ca.gov]
Subject: Re: EDD

Thank you for your response. I have physical proof that my documents were received by usps mail TWICE! to the address EDD provided to me.. TWO separate USPS mail receipts on 2 separate dates. I also have physical proof of a fax transmission that the fax went through to the fax number EDD provided me for Appeals dated 1/20/2021 at time: 19:43. I spoke AGAIN to a tier 2 EDD specialist yesterday(2/08/21) who confirmed it was the correct fax number and address. I have physical proof of a usps receipt of delivery on 1/26/21 to the Appeals address that EDD provided me and that address was also confirmed to be the correct address by the tier 2 specialist I spoke to yesterday, Monday 2/08/21.

Mr. Patel, someone at EDD dropped the ball and it wasn't me. I have proof of all the things that I sent usps and faxed to them as well as a copy of all the emails with Mr Sweeney. I have receipts of delivery for all of it! And Daryl Sweeney also provided valid documents by email to them; at least that's what he said in his email response to me.

I provided a valid CA ID front and back, a valid birth certificate from the city/state registrar from the city where I was born, a social gas bill with my name and address on it(still unpaid because I have no money!) And in response to a request for ID docs dated 1/04/21(which was received on 1/08/21) I also included my 2020 w-2, and paystub with my name and address on it.. these are all documents acceptable according to EDD. The ID docs to that letter were received on 1/13/21.. I have a usps delivery receipt for that one as well.

I can send you email attachments with ALL the dated proof of receipts to EDD. I can also include both dated appeals and the fax and usps receipts for them although the appeals are 27 and 30 pp ages of documents.

Please advise a course of action.. are you able to contact someone in ID verification or Appeals to confirm receipt of my documents on 1/13/21 (usps mail)and of both my appeals on 1/20/21(fax) and 1/26/21usps mail?

The EDD tier 2 specialist named "Jack" that I spoke to yesterday told me to both fax and usps mail a complaint asking why I haven't received any response with regard to my Appeals and include copies of all the fax and mail receipts of proof of delivery, the letters I sent, copies of all the ID Verification docs I sent and copies of both appeals in their entirety. I will be doing that on Thursday 2/11/21. It will take a day to get it all together. He also told me he would send a letter himself to Appeals about the lack of transparency and communication from EDD and Appeals to me regarding my claim, ID verification receipt and my claim.

Will you please forward or give this email to you, along with my SS number ([REDACTED]8) DOB ([REDACTED]) name, address, email address and phone number to your EDD Liason.

Please let me know what you can and if you are able to do this.

Thank you for your time and effort.

Rosemary Mathews

Redacted - PII

On Tue, Feb 9, 2021, 9:48 AM Patel, Nital <Nital.Patel@sen.ca.gov> wrote:

Ms. Mathews,

Hi, m counting you on behalf of Daryl Sweeney. Your ID verification has not be confirmed and the documents you submitted were not acceptable. I understand that the liaison you spoke to said they were ok but you will still need to go through the proper procedure to resolve this claim. EDD is showing no record of receiving your physical documents by mail.

You will need to fill out the appeal form as well if you have not already done so. It may be that your appeal documents and ID verification documents have been received but have not been uploaded on your claim yet, if that's the case you may have to wait a few week to allow EDD to process your documents.

If you have not filled out an appeal please fill it out and mail it with all ID verification documents to:

EDD
UI Center Oakland
Attn: Appeals Unit
PO Box 2044
Oakland, CA 94604-2044

Nital Patel
Office of Senator Bradford