

EXHIBIT D

----- Forwarded message -----

From [REDACTED]

Date: Mon, Jun 14, 2021 at 3:26 AM

Subject: Customer service shit show

To: <Chris.guerra@blueacorn.com>, <greg.boone@blueacorn.com>, <management@blueacorn.com>, <executive@blueacorn.com>, <president@blueacorn.com>

So on June 4th sadly my bank like so many others rejected my SBA Approved PPP deposit. I notified you guys with a Trace ID number.

It's been 10 days and zero communication except these terrible email templates some customer support manager who has probably already jumped ship has put together with a cool casual voice being fired off without reading the nature of the inquiries coming in.

Just pathetic. prestamos is trying to cover your ass communicating what they can publicly through Facebook and yet I thought you were the loan servicer, isn't that your job too?

We're measured by our worst, not our best. That's how the big leagues go, adjust accordingly unless you plan on packing your bags. This embarrassment will follow you if you continue to let it degrade.

[REDACTED]

----- Forwarded message -----

From: [REDACTED]
Date: Monday, June 14, 2021
Subject: Re: It's been 2 weeks #FI01052630
To: Blueacorn Support <support@blueacorn.co>

This has nothing to do with my question at all and I'm shocked you are that blind that you would send me this template. I'm sending this to CEO Chris Guerra and the board of executives.

Answer my question in any form if you are a human.

On Sunday, June 13, 2021, Blueacorn Support <support@blueacorn.co> wrote:

New reply for the ticket #FI01052630

Thanks for reaching out!

Currently (and we are hoping this changes soon!), the systems are running behind their projected schedule due to an overwhelming response in this round.

We're seeing most people are being funded up to 7-10 business days after signing your DocuSign agreement for funds to transfer into your account.

If you still need more assistance please respond to this thread and we will be happy to assist you.

Thank you for choosing Blue Acorn.

The Blueacorn Support Team



How are we doing? [Let us know.](#)

Well it sounds from my experience and other comments that you guys are ignoring Prestamos already providing this information as they have confirmed with me and others, see attached. You're also changing the original response sent to me a week ago explaining a different process and timeline to resolve this. It's already been over 7 days. Your information is inconsistent and posted no where publicly by Blue Acorn so why are you applying this secret resolution to my business? Go ahead and do what you're going to do, it doesn't change your company's choice to not communicate anything properly at any point.

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