

EXHIBIT A

----- Forwarded message -----

From:

>

Date: Mon, Jun 14, 2021 at 3:26 AM

Subject: Customer service shit show

To: <Chris.guerra@blueacorn.com>, <greg.boone@blueacorn.com>, <management@blueacorn.com>, <executive@blueacorn.com>, <president@blueacorn.com>

So on June 4th sadly my bank like so many others rejected my SBA Approved PPP deposit. I notified you guys with a Trace ID number.

It's been 10 days and zero communication except these terrible email templates some customer support manager who has probably already jumped ship has put together with a cool casual voice being fired off without reading the nature of the inquiries coming in.

Just pathetic. prestamos is trying to cover your ass communicating what they can publicly through Facebook and yet I thought you were the loan servicer, isn't that your job too?

We're measured by our worst, not our best. That's how the big leagues go, adjust accordingly unless you plan on packing your bags. This embarrassment will follow you if you continue to let it degrade.

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----- Forwarded message -----

From: >
Date: Monday, June 14, 2021
Subject: Re: It's been 2 weeks #FI01052630
To: Blueacorn Support <support@blueacorn.co>

This has nothing to do with my question at all and I'm shocked you are that blind that you would send me this template. I'm sending this to CEO Chris Guerra and the board of executives.

Answer my question in any form if you are a human.

On Sunday, June 13, 2021, Blueacorn Support <support@blueacorn.co> wrote:

New reply for the ticket #FI01052630

Thanks for reaching out!

Currently (and we are hoping this changes soon!), the systems are running behind their projected schedule due to an overwhelming response in this round.

We're seeing most people are being funded up to 7-10 business days after signing your DocuSign agreement for funds to transfer into your account.

If you still need more assistance please respond to this thread and we will be happy to assist you.

Thank you for choosing Blue Acorn.

The Blueacorn Support Team



How are we doing? [Let us know.](#)

Well it sounds from my experience and other comments that you guys are ignoring Prestamos already providing this information as they have confirmed with me and others, see attached. You're also changing the original response sent to me a week ago explaining a different process and timeline to resolve this. It's already been over 7 days. Your information is inconsistent and posted no where publicly by Blue Acorn so why are you applying this secret resolution to my business? Go ahead and do what you're going to do, it doesn't change your company's choice to not communicate anything properly at any point.

--

Greg Boone

Co-CEO

(919) 867-6179 | blueacornici.com



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Judy Geaslen

Chief Financial Officer

(919) 246-9376 | blueacornici.com



Subject: Fwd: PPP Wrong Blue Acorn
To: Erica Rooney <erica.rooney@blueacornici.com>

----- Forwarded message -----

From: >
Date: Tue, Jun 15, 2021 at 3:49 PM
Subject: Re: PPP Wrong Blue Acorn
To: Jordan Donahue <jordan.donahue@blueacornici.com>

I apologize for the confusion. It appears that this company stole the identity of your company, in an attempt to appear more legitimate. In the process, they have tarnished your business' reputation. I hope you win your lawsuit against Blue Acorn.co, and you may contact me at any time to share the details of my experience with them. Im willing to testify, and I will be more than happy to show you all screenshots of my communications with them, documents, etc..

Again, sorry for the confusion, and I hope you get the compensation your company deserves.

-

Sent from my Metro By T-Mobile 4G LTE Android Device
Get [Outlook for Android](#)

From: Jordan Donahue <jordan.donahue@blueacornici.com>
Sent: Friday, June 11, 2021 5:57:18 PM
To: >
Subject: Re: PPP Wrong Blue Acorn

Again, Blue Acorn iCi does not offer services related to the Paycheck Protection Program ("PPP") and is not affiliated with any entities that offer such services, including blueacorn.co. If you are trying to reach blueacorn.co regarding your PPP application, you can do so at support@blueacorn.co or via <https://blueacorn.co/support/>.

Jordan Donahue
Alliances Manager
| blueacornici.com

On Fri, Jun 11, 2021 at 5:51 PM

> wrote:

Maybe you could relay the message. Thanks

Sent from my Metro By T-Mobile 4G LTE Android Device
Get [Outlook for Android](#)

From: Jordan Donahue <jordan.donahue@blueacornici.com>

Sent: Friday, June 11, 2021 5:50:04 PM

Subject: PPP Wrong Blue Acorn

Hi,

You have reached out to the wrong company. Blue Acorn iCi does not offer services related to the Paycheck Protection Program ("PPP") and is not affiliated with any entities that offer such services, including blueacorn.co. If you are trying to reach blueacorn.co regarding your PPP application, you can do so at support@blueacorn.co or via <https://blueacorn.co/support/>.

Jordan

Jordan Donahue

Alliances Manager

(732) 403-4615 | blueacornici.com

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Erica Rooney

Senior Vice President- Employee Experience

(919) 609-9419 | blueacornici.com

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Judy Geaslen

Chief Financial Officer

(919) 246-9376 | [blueacornici.com](mailto:jgeaslen@blueacornici.com)



My name is

I applied for the PPP loan over 3 weeks ago.

My loan was approved. I uploaded all documents and the button to press finish will not come up to submit. I have tried countless times. please process my application I have tried Customer support email countless times, it will not submit.

My information:

Social Security N: [REDACTED]

Birthdate: [REDACTED]

Email:

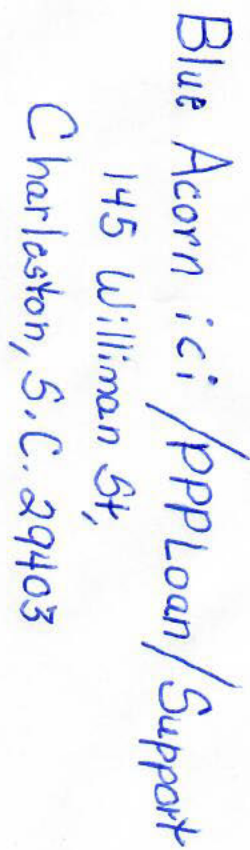
← my application is here

p.s. I am currently going through stage 3 breast Cancer, My business is suffering/Workers need pay, Etc please assist me in getting my loan processed to the Bank account on my application. We need this loan.

My application is under email:

Thank you so much,

28 MAY 2021 PM 2 L



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[illegible]

Information to identify the case:

Debtor 1

First Name Middle Name Last Name

Social Security number or ITIN

EIN --_--_--_--

Debtor 2

(Spouse, if filing)

First Name Middle Name Last Name

Social Security number or ITIN --_--_--_--

EIN --_--_--_--

United States Bankruptcy Court Northern District of Texas

Date case filed for chapter 7 5/17/21

Case number:

Official Form 309A (For Individuals or Joint Debtors)**Notice of Chapter 7 Bankruptcy Case -- No Proof of Claim Deadline**

10/20

For the debtors listed above, a case has been filed under chapter 7 of the Bankruptcy Code. An order for relief has been entered.

This notice has important information about the case for creditors, debtors, and trustees, including information about the meeting of creditors and deadlines. Read all pages carefully.

The filing of the case imposed an automatic stay against most collection activities. This means that creditors generally may not take action to collect debts from the debtors or the debtors' property. For example, while the stay is in effect, creditors cannot sue, garnish wages, assert a deficiency, repossess property, or otherwise try to collect from the debtors. Creditors cannot demand repayment from debtors by mail, phone, or otherwise. Creditors who violate the stay can be required to pay actual and punitive damages and attorney's fees. Under certain circumstances, the stay may be limited to 30 days or not exist at all, although debtors can ask the court to extend or impose a stay.

The debtors are seeking a discharge. Creditors who assert that the debtors are not entitled to a discharge of any debts or who want to have a particular debt excepted from discharge may be required to file a complaint in the bankruptcy clerk's office within the deadlines specified in this notice. (See line 9 for more information.)

To protect your rights, consult an attorney. All documents filed in the case may be inspected at the bankruptcy clerk's office at the address listed below or through PACER (Public Access to Court Electronic Records at <https://pacer.uscourts.gov>).

The staff of the bankruptcy clerk's office cannot give legal advice.

To help creditors correctly identify debtors, debtors submit full Social Security or Individual Taxpayer Identification Numbers, which may appear on a version of this notice. However, the full numbers must not appear on any document filed with the court.

Do not file this notice with any proof of claim or other filing in the case. Do not include more than the last four digits of a Social Security or Individual Taxpayer Identification Number in any document, including attachments, that you file with the court.

	About Debtor 1:	About Debtor 2:
1. Debtor's full name		
2. All other names used in the last 8 years		
3. Address		
4. Debtor's attorney Name and address	R. David Weaver Weaver Robinson Law Firm, PLLC 1112 E. Copeland Rd., Suite 130 Arlington, TX 76011	Contact Phone: (817) 460-5900 Email: rdweaver@arlingtonlawfirm.com
5. Bankruptcy trustee Name and address	Roddick Breon Newhouse 401 Century Pkwy Unit 715 Allen, TX 75013	Contact Phone: 469-777-6560 Email: rn7trustee@gmail.com

For more information, see page 2 >

Official Form 309A (For Individuals or Joint Debtors) Notice of Chapter 7 Bankruptcy Case -- No Proof of Claim Deadline

page 1

6. Bankruptcy clerk's office Documents in this case may be filed at this address. You may inspect all records filed in this case at this office or online at https://pacer.uscourts.gov .	501 W. Tenth Street Fort Worth, TX 76102	Hours open: Mon.–Fri. 8:30–4:30 Contact Phone: 817–333–6000 Date: 5/17/21
7. Meeting of creditors Debtors must attend the meeting to be questioned under oath. In a joint case, both spouses must attend. Creditors may attend, but are not required to do so.	June 16, 2021 at 11:40 AM <u>BY TELEPHONE</u> The meeting may be continued or adjourned to a later date. If so, the date will be on the court docket. Debtor attorneys will be responsible for verifying both the debtors' photo ID and the debtors' social security number on the record. If you are a pro se debtor who appears by telephone, the trustee may require that you appear at a continued meeting in order to present your proof of identification and social security number and to affirm that you were the one who testified at the telephonic meeting.	Trustee: Roddrick Breon Newhouse Toll free number: 866–797–5127 Alternate number: 517–876–9552 Participant Code: 3672830
8. Presumption of abuse If the presumption of abuse arises, you may have the right to file a motion to dismiss the case under 11 U.S.C. § 707(b). Debtors may rebut the presumption by showing special circumstances.	The presumption of abuse does not arise.	
9. Deadlines The bankruptcy clerk's office must receive these documents and any required filing fee by the following deadlines.	File by the deadline to object to discharge or to challenge whether certain debts are dischargeable: Filing deadline: 8/16/21 You must file a complaint: • if you assert that the debtor is not entitled to receive a discharge of any debts under any of the subdivisions of 11 U.S.C. § 727(a)(2) through (7), or • if you want to have a debt excepted from discharge under 11 U.S.C. § 523(a)(2), (4), or (6). You must file a motion: • if you assert that the discharge should be denied under § 727(a)(8) or (9). Deadline to object to exemptions: The law permits debtors to keep certain property as exempt. If you believe that the law does not authorize an exemption claimed, you may file an objection.	
10. Proof of claim Please do not file a proof of claim unless you receive a notice to do so.	No property appears to be available to pay creditors. Therefore, please do not file a proof of claim now. If it later appears that assets are available to pay creditors, the clerk will send you another notice telling you that you may file a proof of claim and stating the deadline.	
11. Creditors with a foreign address	If you are a creditor receiving a notice mailed to a foreign address, you may file a motion asking the court to extend the deadlines in this notice. Consult an attorney familiar with United States bankruptcy law if you have any questions about your rights in this case.	
12. Exempt property	The law allows debtors to keep certain property as exempt. Fully exempt property will not be sold and distributed to creditors. Debtors must file a list of property claimed as exempt. You may inspect that list at the bankruptcy clerk's office or online at https://pacer.uscourts.gov . If you believe that the law does not authorize an exemption that the debtors claim, you may file an objection. The bankruptcy clerk's office must receive the objection by the deadline to object to exemptions in line 9.	



1112 E. Copeland Rd., Suite 130
Arlington, Texas 76011

NORTH TEXAS TX 750

2 JUN 2021 PM 5:11



US POSTAGE
\$00.51⁰

First-Class

Mailed From 76011
06/02/2021
032A 0061820815

Blue Acorn PPP, LLC
145 Williman St.
Charleston, SC 29403-3112

29403-311245

